

# Json to PDF

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000207331		False	2025-03-12T11:59:20+05:30	2025-03-12T11:59:20+05:30

account_id	name	description	all_folders
1331981	SD_WAN		{'id': 81000300377, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2025-03-12T11:59:21+05:30', 'updated_at': '2025-03-12T11:59:21+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000300377	1	1	False	2025-03-12T11:59:21+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-03-12T11:59:21+05:30	1			1

depth	category_id	name	description	articles
1	81000207331	SD_WAN	SD-Wan Creation and Troubleshooting .	{'id': 81000417366, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 56, 'created_at': '2025-03-13T12:57:55+05:30', 'updated_at': '2025-03-13T12:57:55+05:30',...
1	81000207331	SD_WAN	SD-Wan Creation and Troubleshooting .	{'id': 81000417418, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 44, 'created_at': '2025-04-01T19:05:30+05:30', 'updated_at': '2025-04-01T19:05:30+05:30',...

depth	category_id	name	description	articles
1	81000207331	SD_WAN	SD-Wan Creation and Troubleshooting .	{'id': 81000417424, 'position': 3, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2025-04-02T14:35:40+05:30', 'updated_at': '2025-04-02T14:35:40+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000417366	1	1	0	0

hits	created_at	updated_at	folder_id	tags
56	2025-03-13T12:57:55+05:30	2025-03-13T12:57:55+05:30	81000300377	

title	description	user_id	status	desc_un_html
SD-WAN Configuration HUB-SPOKE	<h3 data-end="129" data-start="78"><strong data-end="127" data-start="82" dir="ltr">pre requisite for Configuring SD-WAN in...	81091317121	2	pre requisite for Configuring SD-WAN in RAY HUB Device (Preferably with a static public IP) Spoke Device For both locations, the uplink and LAN segment should be configured. For the HUB devic...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-13T14:36:33+05:30	81091317121

id	position	art_type	thumbs_up	thumbs_down
81000417418	2	1	0	0

hits	created_at	updated_at	folder_id	tags
44	2025-04-01T19:05:30+05:30	2025-04-01T19:05:30+05:30	81000300377	

title	description	user_id	status	desc_un_html
SD-WAN Configuration Mesh Topology	<p dir="ltr">In <strong data-end="27" data-start="3">SD-WAN mesh topology</strong>, all branch offices, data centres, and cloud locations are directly...	81091317121	2	In SD-WAN mesh topology, all branch offices, data centres, and cloud locations are directly connected to each other over the SD-WAN network. This means that traffic between sites does not...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-01T19:05:42+05:30	81091317121

id	position	art_type	thumbs_up	thumbs_down
81000417424	3	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2025-04-02T14:35:40+05:30	2025-04-02T14:35:40+05:30	81000300377	

title	description	user_id	status	desc_un_html
SD-WAN WAN Link Optimise algorithm	<p> </p><p> &l t;/p><p> </p><h3 data-end="146" data-start="100"><strong data-end="146" data-start="104">1. Packet Cloning...	81091317121	1	1. Packet Cloning (Packet Duplication) Sends the same packet over multiple WAN links at the same time. The receiver keeps the first packet that arrives and ignores duplicates....

seo_data	modified_at	modified_by
[Nested Data]	2025-04-02T14:35:40+05:30	81091317121

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000208780		False	2025-12-26T14:11:04+05:30	2025-12-26T14:11:04+05:30

account_id	name	description	all_folders
1331981	Internet Connection Sharing		{'id': 81000302059, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2025-12-26T14:11:04+05:30', 'updated_at': '2025-12-26T14:11:04+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000302059	1	1	False	2025-12-26T14:11:04+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-12-26T14:11:04+05:30	1			1

depth	category_id	name	description	articles
1	81000208780	How to Share Wi-Fi Connection via Ethernet		{'id': 81000420170, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 25, 'created_at': '2025-12-26T14:14:53+05:30', 'updated_at': '2025-12-26T14:14:53+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000420170	1	1	0	0

hits	created_at	updated_at	folder_id	tags
25	2025-12-26T14:14:53+05:30	2025-12-26T14:14:53+05:30	81000302059	{'name': 'wifi sharing'}
25	2025-12-26T14:14:53+05:30	2025-12-26T14:14:53+05:30	81000302059	{'name': 'share wifi'}
25	2025-12-26T14:14:53+05:30	2025-12-26T14:14:53+05:30	81000302059	{'name': 'wi-fi share'}
25	2025-12-26T14:14:53+05:30	2025-12-26T14:14:53+05:30	81000302059	{'name': 'sharing wi-fi'}
25	2025-12-26T14:14:53+05:30	2025-12-26T14:14:53+05:30	81000302059	{'name': 'via ethernet'}
25	2025-12-26T14:14:53+05:30	2025-12-26T14:14:53+05:30	81000302059	{'name': 'vipul meh'}

name
wifi sharing

name
share wifi

name
wi-fi share

name
sharing wi-fi

name
via ethernet

name
vipul meh

title	description	user_id	status	desc_un_html
How to Share Wi-Fi Connection via Ethernet (Internet Connection Sharing)	<p><span style="font-size: 16px; font-family: Arial, Helvetica, sans-serif;"> </span></p>><p dir="ltr" style="font-size: 16px; font-family:... <td>81106402345</td> <td>2</td> <td>Step 1: Open the Control Panel, go to Network and Internet, and click Network Connections. OR Press Windows + R, type ncpa.cpl, and press Enter. Step 2: Right-click Wi-Fi, select Propert...</td>	81106402345	2	Step 1: Open the Control Panel, go to Network and Internet, and click Network Connections. OR Press Windows + R, type ncpa.cpl, and press Enter. Step 2: Right-click Wi-Fi, select Propert...

seo_data	modified_at	modified_by
[Nested Data]	2025-12-26T14:18:17+05:30	81106402345

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000208769		False	2025-12-24T13:40:48+05:30	2025-12-24T13:40:48+05:30

account_id	name	description	all_folders
1331981	Rays Device Online Status and Cloud Node Join		{'id': 81000302048, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2025-12-24T13:40:48+05:30', 'updated_at': '2025-12-24T13:40:48+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000302048	1	1	False	2025-12-24T13:40:48+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-12-24T13:40:48+05:30	1			1

depth	category_id	name	description	articles
1	81000208769	Rays Device Online Status and Cloud Node join		{'id': 81000420159, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 11, 'created_at': '2025-12-24T13:42:11+05:30', 'updated_at': '2025-12-24T13:42:11+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000420159	1	1	0	0

hits	created_at	updated_at	folder_id	tags
11	2025-12-24T13:42:11+05:30	2025-12-24T13:42:11+05:30	81000302048	{'name': 'node join'}
11	2025-12-24T13:42:11+05:30	2025-12-24T13:42:11+05:30	81000302048	{'name': 'contact cloud'}
11	2025-12-24T13:42:11+05:30	2025-12-24T13:42:11+05:30	81000302048	{'name': 'hubcloud'}
11	2025-12-24T13:42:11+05:30	2025-12-24T13:42:11+05:30	81000302048	{'name': 'device online status'}
11	2025-12-24T13:42:11+05:30	2025-12-24T13:42:11+05:30	81000302048	{'name': 'cloud contact'}
11	2025-12-24T13:42:11+05:30	2025-12-24T13:42:11+05:30	81000302048	{'name': 'ray contact cloud'}
11	2025-12-24T13:42:11+05:30	2025-12-24T13:42:11+05:30	81000302048	{'name': 'vipul meh'}

name
node join

name
contact cloud

name
hubcloud

name
device online status

name
cloud contact

name
ray contact cloud

name
vipul meh

title	description	user_id	status	desc_un_html
Rays Device Online Status and Cloud Join	<p dir="ltr"> </p><p dir="ltr"><span dir="ltr" style="font-size: 16px;">Steps 1: Open your browser and go to <a href="https://hubcloud.ray.life/sessions/signin" href="https://hubcloud.ray.life/sessions/signin">...</a></p>	81106402345	2	Steps 1: Open your browser and go to https://hubcloud.ray.life/sessions/signin , then enter your username and password to sign in. Steps 2: Navigate to the Rays section, enter...

seo_data	modified_at	modified_by
[Nested Data]	2025-12-24T13:46:03+05:30	81106402345

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000208344		False	2025-10-07T18:05:08+05:30	2025-10-07T18:05:08+05:30

account_id	name	description	all_folders
1331981	Testing Results document		{'id': 81000301488, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2025-10-07T18:24:54+05:30', 'updated_at': '2025-10-07T18:24:54+05:30', 'article_order': 1,...}

id	visibility	position	is_default	created_at
81000301488	1	1	False	2025-10-07T18:24:54+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-10-07T18:24:54+05:30	1			1

depth	category_id	name	description	articles
1	81000208344	OpenSpeedTest WLAN Throughput – Test Cases		{'id': 81000419325, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 32, 'created_at': '2025-10- 07T18:28:21+05:30', 'updated_at': '2025-10- 07T18:28:21+05:30',...
1	81000208344	OpenSpeedTest WLAN Throughput – Test Cases		{'id': 81000419556, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 31, 'created_at': '2025-10- 29T11:33:28+05:30', 'updated_at': '2025-10- 29T11:33:28+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000419325	1	1	0	0

hits	created_at	updated_at	folder_id	tags
32	2025-10-07T18:28:21+05:30	2025-10-07T18:28:21+05:30	81000301488	{'name': 'Throughput test'}
32	2025-10-07T18:28:21+05:30	2025-10-07T18:28:21+05:30	81000301488	{'name': 'SSID'}
32	2025-10-07T18:28:21+05:30	2025-10-07T18:28:21+05:30	81000301488	{'name': '5 ghz'}
32	2025-10-07T18:28:21+05:30	2025-10-07T18:28:21+05:30	81000301488	{'name': '2.4 ghz'}
32	2025-10-07T18:28:21+05:30	2025-10-07T18:28:21+05:30	81000301488	{'name': 'gateway'}
32	2025-10-07T18:28:21+05:30	2025-10-07T18:28:21+05:30	81000301488	{'name': 'wlan'}
32	2025-10-07T18:28:21+05:30	2025-10-07T18:28:21+05:30	81000301488	{'name': 'server and client'}
32	2025-10-07T18:28:21+05:30	2025-10-07T18:28:21+05:30	81000301488	{'name': 'Wi-Fi Throughput'}
32	2025-10-07T18:28:21+05:30	2025-10-07T18:28:21+05:30	81000301488	{'name': 'OpenSpeedTest'}
32	2025-10-07T18:28:21+05:30	2025-10-07T18:28:21+05:30	81000301488	{'name': 'Edge Atom v3 (Dual 4g)'}

name
Throughput test

name
SSID

name
5 ghz

name
2.4 ghz

name
gateway

name
wlan

name
server and client

name
Wi-Fi Throughput

name
OpenSpeedTest

name
Edge Atom v3 (Dual 4g)

title	description	user_id	status	desc_un_html
Edge Atom v3 (Dual 4g) Wi-Fi Throughput Test using OpenSpeedTest on Gateway	<div class="OutlineElement Ltr SCXW126123693 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin-bottom: 0px; margin-left: 0px; padding: 0px; user-select: text;...	81106402345	2	1. Test Objective To measure and compare wireless throughput (download/upload speeds) over two different WLAN profiles (5 GHz and 2.4 GHz), configured via separate LAN...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-29T11:54:11+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419556	2	1	0	0

hits	created_at	updated_at	folder_id	tags
31	2025-10-29T11:33:28+05:30	2025-10-29T11:33:28+05:30	81000301488	{'name': 'Wi-Fi Throughput'}
31	2025-10-29T11:33:28+05:30	2025-10-29T11:33:28+05:30	81000301488	{'name': 'ray lyte vega'}
31	2025-10-29T11:33:28+05:30	2025-10-29T11:33:28+05:30	81000301488	{'name': 'vega'}
31	2025-10-29T11:33:28+05:30	2025-10-29T11:33:28+05:30	81000301488	{'name': 'access point'}
31	2025-10-29T11:33:28+05:30	2025-10-29T11:33:28+05:30	81000301488	{'name': 'APs'}
31	2025-10-29T11:33:28+05:30	2025-10-29T11:33:28+05:30	81000301488	{'name': 'OpenSpeedTest'}
31	2025-10-29T11:33:28+05:30	2025-10-29T11:33:28+05:30	81000301488	{'name': 'Throughput test'}
31	2025-10-29T11:33:28+05:30	2025-10-29T11:33:28+05:30	81000301488	{'name': 'OpenSpeedTest on Ray Lyte Vega'}
31	2025-10-29T11:33:28+05:30	2025-10-29T11:33:28+05:30	81000301488	{'name': 'vipul meh'}

name
Wi-Fi Throughput

name
ray lyte vega

name
vega

name
access point

name
APs

name
OpenSpeedTest

name
Throughput test

name
OpenSpeedTest on Ray Lyte Vega

name
vipul meh

title	description	user_id	status	desc_un_html
Ray Lyte Vega Throughput Test using OpenSpeedTest	<div class="OutlineElement Ltr SCXW187581966 BCX0" style="box-sizing: border-box; word-break: normal; overflow-wrap: break-word; font-size: 12px; line-height: 1.4; color: rgb(0, 0, 0); font-...	81106402345	2	Device: Ray Vega Wi-Fi Throughput 1. Test Objective To measure and compare wireless throughput (download/upload speeds) over two...

seo_data	modified_at	modified_by
[Nested Data]	2025-11-17T15:51:49+05:30	81106402345

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000208219		False	2025-09-13T15:04:06+05:30	2025-09-13T15:04:06+05:30

account_id	name	description	all_folders
1331981	Policy & Group creation	Policy & Group creation	{'id': 81000301337, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2025-09-13T15:04:32+05:30', 'updated_at': '2025-09-13T15:04:32+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000301337	1	1	False	2025-09-13T15:04:32+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-09-13T15:04:32+05:30	1			1

depth	category_id	name	description	articles
1	81000208219	Policy Creation	Policy Creation	{'id': 81000416929, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 30, 'created_at': '2025-01-20T15:24:50+05:30', 'updated_at': '2025-09-13T15:05:24+05:30',...
1	81000208219	Policy Creation	Policy Creation	{'id': 81000416930, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 20, 'created_at': '2025-01-20T15:28:22+05:30', 'updated_at': '2025-09-13T15:05:24+05:30',...
1	81000208219	Policy Creation	Policy Creation	{'id': 81000416931, 'position': 3, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 23, 'created_at': '2025-01-20T15:30:10+05:30', 'updated_at': '2025-09-13T15:05:24+05:30',...
1	81000208219	Policy Creation	Policy Creation	{'id': 81000416932, 'position': 4, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 19, 'created_at': '2025-01-20T15:31:17+05:30', 'updated_at': '2025-09-13T15:05:24+05:30',...
1	81000208219	Policy Creation	Policy Creation	{'id': 81000416935, 'position': 5, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 31, 'created_at': '2025-01-20T15:33:45+05:30', 'updated_at': '2025-09-13T15:05:25+05:30',...

depth	category_id	name	description	articles
1	81000208219	Policy Creation	Policy Creation	{'id': 81000416937, 'position': 6, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 14, 'created_at': '2025-01-20T15:48:23+05:30', 'updated_at': '2025-09-13T15:05:25+05:30',...
1	81000208219	Policy Creation	Policy Creation	{'id': 81000416938, 'position': 7, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 26, 'created_at': '2025-01-20T15:50:23+05:30', 'updated_at': '2025-09-13T15:05:25+05:30',...
1	81000208219	Policy Creation	Policy Creation	{'id': 81000416939, 'position': 8, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 16, 'created_at': '2025-01-20T15:51:44+05:30', 'updated_at': '2025-09-13T15:05:25+05:30',...
1	81000208219	Policy Creation	Policy Creation	{'id': 81000416940, 'position': 9, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 20, 'created_at': '2025-01-20T15:55:17+05:30', 'updated_at': '2025-09-13T15:05:25+05:30',...
1	81000208219	Policy Creation	Policy Creation	{'id': 81000416941, 'position': 10, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 31, 'created_at': '2025-01-20T15:59:27+05:30', 'updated_at': '2025-09-13T15:05:25+05:30',...

depth	category_id	name	description	articles
1	81000208219	Policy Creation	Policy Creation	{'id': 81000417075, 'position': 11, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 21, 'created_at': '2025-02-05T11:01:02+05:30', 'updated_at': '2025-09-13T15:05:25+05:30',...
1	81000208219	Policy Creation	Policy Creation	{'id': 81000417251, 'position': 12, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 24, 'created_at': '2025-03-07T13:20:47+05:30', 'updated_at': '2025-09-13T15:05:25+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000416929	1	1	0	0

hits	created_at	updated_at	folder_id	tags
30	2025-01-20T15:24:50+05:30	2025-09-13T15:05:24+05:30	81000301337	

title	description	user_id	status	desc_un_html
Creating an Application Filtering Policy	<div class="ListContainerWrapper SCXW13661580 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; position:...	81101887019	2	Go to the Policy tab under Profiles: Log into the Ray Cloud Controller. Dashboard > Profiles > Policy. 2. Select Application Filtering Policy: Give a name to...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T14:43:21+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000416930	2	1	0	0

hits	created_at	updated_at	folder_id	tags
20	2025-01-20T15:28:22+05:30	2025-09-13T15:05:24+05:30	81000301337	

title	description	user_id	status	desc_un_html
Creating a Clean Internet Policy	<div class="ListContainerWrapper SCXW125773684 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; position:...	81101887019	2	Go to the Policy Tab under Profiles: Log into your Ray Cloud Controller Home Page > Profiles > Profile Select Clean Internet Policy: Give a name to the policy according to...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T14:43:09+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000416931	3	1	0	0

hits	created_at	updated_at	folder_id	tags
23	2025-01-20T15:30:10+05:30	2025-09-13T15:05:24+05:30	81000301337	

title	description	user_id	status	desc_un_html
Creating a Custom Applications Policy	<div class="ListContainerWrapper SCXW194050960 BCX0" data-identifyelement="479" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-...	81101887019	2	Go to the Policy tab under Profiles: Log into your Ray Cloud Controller. Home Page > Profiles > Policy. Select Custom Applications Policy: Give the policy a name...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T14:43:42+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000416932	4	1	0	0

hits	created_at	updated_at	folder_id	tags
19	2025-01-20T15:31:17+05:30	2025-09-13T15:05:24+05:30	81000301337	

title	description	user_id	status	desc_un_html
Creating a Web Filtering Policy	<div class="ListContainerWrapper SCXW143111440 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; position:...	81101887019	2	Go to the Policy tab under Profiles: Log into your Ray Cloud Controller. Home Page > Profiles > Policy. Select Web Filtering Policy: Give the policy a name according to your...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T14:44:20+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000416935	5	1	1	0

hits	created_at	updated_at	folder_id	tags
31	2025-01-20T15:33:45+05:30	2025-09-13T15:05:25+05:30	81000301337	

title	description	user_id	status	desc_un_html
Creating a Quota Based Policy	<div class="ListContainerWrapper SCXW98811351 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; position:...	81101887019	2	Go to the Policy tab under Profiles: Log into your Ray Cloud Controller Dashboard > Profiles > Policy Select Quota Policy Give the policy a name according to your...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T14:44:42+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000416937	6	1	0	0

hits	created_at	updated_at	folder_id	tags
14	2025-01-20T15:48:23+05:30	2025-09-13T15:05:25+05:30	81000301337	

title	description	user_id	status	desc_un_html
Creating a Time Policy with a Time Limit	<ol><li><div class="ListContainerWrapper SCXW4761870 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin-top: 0px;...	81101887019	2	Go to the Policy tab under Profiles: Log into your Ray Cloud Controller Dashboard > Profiles > Policy Select Time Policy Give the policy a name according to your...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T14:47:36+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000416938	7	1	0	0

hits	created_at	updated_at	folder_id	tags
26	2025-01-20T15:50:23+05:30	2025-09-13T15:05:25+05:30	81000301337	

title	description	user_id	status	desc_un_html
Creating an Internal Network Firewall Policy	<ol><li><div class="ListContainerWrapper SCXW99566677 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin-top: 0px;...	81101887019	2	Go to the Policy tab under Profiles: Log into your Ray Cloud Controller Dashboard > Profiles > Policy Select Quota Policy Give the policy a name according to your...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T15:21:40+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000416939	8	1	0	0

hits	created_at	updated_at	folder_id	tags
16	2025-01-20T15:51:44+05:30	2025-09-13T15:05:25+05:30	81000301337	

title	description	user_id	status	desc_un_html
Creating an Intrusion Prevention Policy	<div class="ListContainerWrapper SCXW92736622 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; position:...	81101887019	2	Go to the Policy tab under Profiles: Log into your Ray Cloud Controller Home Page > Profiles > Policy Select Intrusion Prevention Policy: Give the policy a name...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T14:44:07+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000416940	9	1	0	0

hits	created_at	updated_at	folder_id	tags
20	2025-01-20T15:55:17+05:30	2025-09-13T15:05:25+05:30	81000301337	

title	description	user_id	status	desc_un_html
Creating a Speed Policy	<div class="ListContainerWrapper SCXW21391101 BCX0" data-identifyelement="469" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-...	81101887019	2	Go to the Policy tab under Profiles: Log into your Ray Cloud Controller. Home Page > Profiles > Policy. Select Speed Policy Give the policy a name according to your...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T14:44:53+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000416941	10	1	0	0

hits	created_at	updated_at	folder_id	tags
31	2025-01-20T15:59:27+05:30	2025-09-13T15:05:25+05:30	81000301337	

title	description	user_id	status	desc_un_html
Creating a Security Group and Assigning Policies	<ol><li><div class="ListContainerWrapper SCXW36239623 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin-top: 0px;...>	81101887019	2	Go to the Policy tab under Profiles: Log into your Ray Cloud Controller. Home Page > Profiles > Security Groups. Name and Settings of the Group Group Details Enter...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T15:23:16+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417075	11	1	0	0

hits	created_at	updated_at	folder_id	tags
21	2025-02-05T11:01:02+05:30	2025-09-13T15:05:25+05:30	81000301337	

title	description	user_id	status	desc_un_html
Overview of Policies	<p><strong><span style="font-size: 18px;">Network Policies</span></strong></p><p>Network policies are essential for maintaining security, efficiency,...	81101887019	2	Network Policies Network policies are essential for maintaining security, efficiency, and controlled access to network resources. These policies help organizations enforce rules on data...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-07T10:57:51+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417251	12	1	0	0

hits	created_at	updated_at	folder_id	tags
24	2025-03-07T13:20:47+05:30	2025-09-13T15:05:25+05:30	81000301337	

title	description	user_id	status	desc_un_html
Policies	<div class="text__content kbase-content__description" dir="ltr" style="box-sizing: border-box; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71); margin: 0px;...>	81101887034	2	To understand the overview of policies, refer to the link: Policies 1. Creating a Quota Based Policy Log into your Ray Cloud Controller Go to Profiles ---> Click on Policy ...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-07T14:17:52+05:30	81101887034

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000208198		False	2025-09-09T13:46:48+05:30	2025-09-09T13:46:48+05:30

account_id	name	description	all_folders
1331981	Deployment Checklist & UAT Test Cases		{'id': 81000301313, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2025-09-09T13:33:24+05:30', 'updated_at': '2025-09-09T13:46:49+05:30', 'article_order': 1,...}
1331981	Deployment Checklist & UAT Test Cases		{'id': 81000301314, 'visibility': 1, 'position': 2, 'is_default': False, 'created_at': '2025-09-09T13:47:20+05:30', 'updated_at': '2025-09-09T13:47:20+05:30', 'article_order': 1,...}

id	visibility	position	is_default	created_at
81000301313	1	1	False	2025-09-09T13:33:24+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-09-09T13:46:49+05:30	1			1

depth	category_id	name	description	articles
1	81000208198	Deployment Checklist		{'id': 81000418843, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 9, 'created_at': '2025-09-09T13:45:33+05:30', 'updated_at': '2025-09-09T13:45:33+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000418843	1	1	0	0

hits	created_at	updated_at	folder_id	tags
9	2025-09-09T13:45:33+05:30	2025-09-09T13:45:33+05:30	81000301313	

title	description	user_id	status	desc_un_html
HSIA Deployment Checklist	<p data-end="259" data-start="188"><em data-end="257" data-start="188" dir="ltr">A Detailed Guide for IT Teams to Ensure Reliable Guest Connectivity</em></p><p data-...	81002203044	2	A Detailed Guide for IT Teams to Ensure Reliable Guest Connectivity HSIA Deployment Checklist for Hotels (Excluding Infrastructure/Physical Setup) ■ 1. Pre-Deployment Planning Define...

seo_data	modified_at	modified_by
[Nested Data]	2025-09-09T13:45:37+05:30	81002203044

id	visibility	position	is_default	created_at
81000301314	1	2	False	2025-09-09T13:47:20+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-09-09T13:47:20+05:30	1			1

depth	category_id	name	description	articles
1	81000208198	UAT Test Cases	UAT Test Cases	{'id': 81000418844, 'position': 1, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 34, 'created_at': '2025-09-09T13:53:17+05:30', 'updated_at': '2025-09-09T13:53:17+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000418844	1	1	1	0

hits	created_at	updated_at	folder_id	tags
34	2025-09-09T13:53:17+05:30	2025-09-09T13:53:17+05:30	81000301314	

title	description	user_id	status	desc_un_html
HSIA User Acceptance Testing	<h1><strong dir="ltr">HSIA Deployment – Acceptance Test Case Matrix</strong></h1><hr><h2 dir="ltr">Purpose</h2><p...</p>	81002203044	2	HSIA Deployment – Acceptance Test Case Matrix Purpose This document serves as the master reference for validating High-Speed Internet Access (HSIA) deployments in hotels. It captures...

seo_data	modified_at	modified_by
[Nested Data]	2025-09-09T14:23:25+05:30	81002203044

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000208181		False	2025-09-06T14:17:44+05:30	2025-09-06T14:17:44+05:30

account_id	name	description	all_folders
1331981	Captive Portal	Captive Portal	{'id': 81000301296, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2025-09-06T14:36:16+05:30', 'updated_at': '2025-09-06T14:36:16+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000301296	1	1	False	2025-09-06T14:36:16+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-09-06T14:36:16+05:30	1			1

depth	category_id	name	description	articles
1	81000208181	Types of captive portal	Types of captive portal	{'id': 81000416925, 'position': 1, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 68, 'created_at': '2025-01-18T13:43:26+05:30', 'updated_at': '2025-09-06T14:37:12+05:30',...
1	81000208181	Types of captive portal	Types of captive portal	{'id': 81000416927, 'position': 2, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 82, 'created_at': '2025-01-20T12:02:31+05:30', 'updated_at': '2025-09-06T14:57:07+05:30',...
1	81000208181	Types of captive portal	Types of captive portal	{'id': 81000416928, 'position': 3, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 43, 'created_at': '2025-01-20T13:20:31+05:30', 'updated_at': '2025-09-06T15:09:10+05:30',...
1	81000208181	Types of captive portal	Types of captive portal	{'id': 81000417555, 'position': 4, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 51, 'created_at': '2025-04-23T12:49:23+05:30', 'updated_at': '2025-09-06T15:55:38+05:30',...

depth	category_id	name	description	articles
1	81000208181	Types of captive portal	Types of captive portal	{'id': 81000416943, 'position': 5, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 83, 'created_at': '2025-01-21T11:31:48+05:30', 'updated_at': '2025-09-13T12:47:39+05:30',...
1	81000208181	Types of captive portal	Types of captive portal	{'id': 81000416933, 'position': 6, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 46, 'created_at': '2025-01-20T15:31:52+05:30', 'updated_at': '2025-09-13T12:55:57+05:30',...
1	81000208181	Types of captive portal	Types of captive portal	{'id': 81000416088, 'position': 7, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 43, 'created_at': '2024-09-18T11:01:37+05:30', 'updated_at': '2025-09-13T12:59:13+05:30',...
1	81000208181	Types of captive portal	Types of captive portal	{'id': 81000416924, 'position': 8, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 125, 'created_at': '2025-01-18T13:01:15+05:30', 'updated_at': '2025-09-13T12:59:13+05:30',...
1	81000208181	Types of captive portal	Types of captive portal	{'id': 81000387158, 'position': 9, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 1, 'hits': 157, 'created_at': '2020-10-27T18:50:29+05:30', 'updated_at': '2025-09-13T13:04:07+05:30',...

depth	category_id	name	description	articles
1	81000208181	Types of captive portal	Types of captive portal	{'id': 81000387155, 'position': 10, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 1, 'hits': 205, 'created_at': '2020-10-27T17:13:02+05:30', 'updated_at': '2025-09-13T13:04:56+05:30',...
1	81000208181	Types of captive portal	Types of captive portal	{'id': 81000417045, 'position': 11, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 40, 'created_at': '2025-01-28T17:40:55+05:30', 'updated_at': '2025-09-13T16:03:50+05:30',...
1	81000208181	Types of captive portal	Types of captive portal	{'id': 81000420425, 'position': 12, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2026-01-29T19:26:41+05:30', 'updated_at': '2026-01-29T19:26:41+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000416925	1	1	1	0

hits	created_at	updated_at	folder_id	tags
68	2025-01-18T13:43:26+05:30	2025-09-06T14:37:12+05:30	81000301296	

title	description	user_id	status	desc_un_html
Click to Login Captive Portal	<div class="OutlineElement Ltr SCXW155249605 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...	81101887034	2	Once logged in, navigate to the Captive Portal, Types of Captive Portal section from the main dashboard or menu. Step 1: Create a New Captive Portal In the Captive...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T12:02:24+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000416927	2	1	1	0

hits	created_at	updated_at	folder_id	tags
82	2025-01-20T12:02:31+05:30	2025-09-06T14:57:07+05:30	81000301296	

title	description	user_id	status	desc_un_html
Voucher Based Captive Portal	<div class="OutlineElement Ltr SCXW240125825 BCX0" data-identifeyelement="480" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-...	81097463437	2	Once logged in, navigate to the Captive Portal, Types of Captive portal section from the main dashboard or menu. Stage 1: Create a New Captive Portal: In the Captive Portal...

seo_data	modified_at	modified_by
[Nested Data]	2025-09-13T12:19:01+05:30	81097463437

id	position	art_type	thumbs_up	thumbs_down
81000416928	3	1	0	0

hits	created_at	updated_at	folder_id	tags
43	2025-01-20T13:20:31+05:30	2025-09-06T15:09:10+05:30	81000301296	

title	description	user_id	status	desc_un_html
Survey Captive Portal	<p><br class="Apple-integerchange-newline"></p><div class="OutlineElement Ltr SCXW49140806 BCX0" data-identifeyelement="480" style="-webkit-user-drag:...	81101887034	2	Once logged in, navigate to the Captive Portal, Types of Captive portal section from the main dashboard or menu. Step 1: Create a New Survey form Go to Captive Portal, Click on...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T12:07:59+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417555	4	1	0	0

hits	created_at	updated_at	folder_id	tags
51	2025-04-23T12:49:23+05:30	2025-09-06T15:55:38+05:30	81000301296	{'name': 'username'}
51	2025-04-23T12:49:23+05:30	2025-09-06T15:55:38+05:30	81000301296	{'name': 'password'}
51	2025-04-23T12:49:23+05:30	2025-09-06T15:55:38+05:30	81000301296	{'name': 'captive'}
51	2025-04-23T12:49:23+05:30	2025-09-06T15:55:38+05:30	81000301296	{'name': 'create portal'}

name
username

name
password

name
captive

name
create portal

title	description	user_id	status	desc_un_html
Username & Password Captive Portal	<div class="OutlineElement Ltr SCXW161361333 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81097463437	2	Once logged in, navigate to the Captive Portal , Types of Captive Portal section from the main dashboard or menu. Step 1: Create a New Captive Portal In the Captive...

seo_data	modified_at	modified_by
[Nested Data]	2025-09-06T15:55:43+05:30	81002203044

meta_title	meta_description
Create username and password base captive portal	

id	position	art_type	thumbs_up	thumbs_down
81000416943	5	1	0	0

hits	created_at	updated_at	folder_id	tags
83	2025-01-21T11:31:48+05:30	2025-09-13T12:47:39+05:30	81000301296	

title	description	user_id	status	desc_un_html
OTP Via SMS Captive Portal	<div class="SCXW178558465 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; color: rgb(0, 0, 0); font-family:...	81101887034	2	Once logged in, navigate to the Captive Portal , Types of Captive Portal section from the main dashboard or menu. To Create an OTP via SMS Captive Portal by first configuring the OTP...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T12:10:16+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000416933	6	1	0	0

hits	created_at	updated_at	folder_id	tags
46	2025-01-20T15:31:52+05:30	2025-09-13T12:55:57+05:30	81000301296	

title	description	user_id	status	desc_un_html
OTP Via Email Captive Portal	<div class="OutlineElement Ltr SCXW189812302 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...	81101887034	2	Once logged in, navigate to the Captive Portal , Types of Captive Portal section from the main dashboard or menu. Step 1: Create a New Captive Portal In the Captive Portal page,...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-23T12:47:17+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000416088	7	1	0	0

hits	created_at	updated_at	folder_id	tags
43	2024-09-18T11:01:37+05:30	2025-09-13T12:59:13+05:30	81000301296	

title	description	user_id	status	desc_un_html
Create Voucher Batch for voucher captive portal	<pre class="fd-callout fd-callout--info" dir="ltr">Create Voucher Batch for voucher captive portal</pre><p dir="ltr"> </p><p...</p>	81091317121	2	Create Voucher Batch for voucher captive portal If your using voucher captive portal you will need voucher it self to give it to end customer or client in order to connect to WiFi. please...

seo_data	modified_at	modified_by
[Nested Data]	2024-09-18T11:01:53+05:30	81091317121

id	position	art_type	thumbs_up	thumbs_down
81000416924	8	1	0	0

hits	created_at	updated_at	folder_id	tags
125	2025-01-18T13:01:15+05:30	2025-09-13T12:59:13+05:30	81000301296	

title	description	user_id	status	desc_un_html
A Guide to Captive Portals and Their Use Cases	<div class="OutlineElement Ltr SCXW91866596 BCX0" data-identifyelement="479" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-...</div>	81101887034	2	Captive Portal: A Captive Portal is a web page that is displayed to users when they first connect to a Wi-Fi network or a specific network access point, before they are granted full access...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T11:58:56+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000387158	9	1	1	1

hits	created_at	updated_at	folder_id	tags
157	2020-10-27T18:50:29+05:30	2025-09-13T13:04:07+05:30	81000301296	

title	description	user_id	status	desc_un_html
Social media captive portal setup	<h1 data-identifyelement="485" dir="ltr" style="text-align: left;">Social media captive portal</h1><p dir="ltr">Social media refers to online platforms and websites that...	81002203044	2	Social media captive portal Social media refers to online platforms and websites that enable users to create and share content, as well as interact with others. These platforms allow people to...

seo_data	modified_at	modified_by
[Nested Data]	2025-09-13T13:03:45+05:30	81097463437

meta_title	meta_description
Social Media login	

id	position	art_type	thumbs_up	thumbs_down
81000387155	10	1	1	1

hits	created_at	updated_at	folder_id	tags
205	2020-10-27T17:13:02+05:30	2025-09-13T13:04:56+05:30	81000301296	

title	description	user_id	status	desc_un_html
Advertisement Captive portal	<p> </p><p> &;t;/p><h1>Advertisement Captive portal</h1><p> </p><p>The Advertisement Captive portal is a type of portal...	81002203044	2	Advertisement Captive portal The Advertisement Captive portal is a type of portal that can let the user enable the Internet service based on the advertisement they watch or read....

seo_data	modified_at	modified_by
[Nested Data]	2024-01-22T18:50:47+05:30	81086910421

meta_title	meta_description
Advertisement Captive Portal	

id	position	art_type	thumbs_up	thumbs_down
81000417045	11	1	0	0

hits	created_at	updated_at	folder_id	tags
40	2025-01-28T17:40:55+05:30	2025-09-13T16:03:50+05:30	81000301296	

title	description	user_id	status	desc_un_html
Setup WLAN with Captive Portal	<p dir="ltr">A <strong>WLAN (Wireless Local Area Network)</strong> is a network that allows devices like laptops, smartphones, and tablets to connect to the internet or communicate...	81101887019	2	A WLAN (Wireless Local Area Network) is a network that allows devices like laptops, smartphones, and tablets to connect to the internet or communicate with each other without using wires. It uses...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T15:24:37+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000420425	12	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2026-01-29T19:26:41+05:30	2026-01-29T19:26:41+05:30	81000301296	{'name': 'username password'}
0	2026-01-29T19:26:41+05:30	2026-01-29T19:26:41+05:30	81000301296	{'name': 'bulk upload'}
0	2026-01-29T19:26:41+05:30	2026-01-29T19:26:41+05:30	81000301296	{'name': 'bulk upload captive portal'}
0	2026-01-29T19:26:41+05:30	2026-01-29T19:26:41+05:30	81000301296	{'name': 'captive portal user'}
0	2026-01-29T19:26:41+05:30	2026-01-29T19:26:41+05:30	81000301296	{'name': 'vipul meh'}

name
username password

name
bulk upload

name
bulk upload captive portal

name
captive portal user

name
vipul meh

title	description	user_id	status	desc_un_html
Bulk Upload Captive Portal Users (Username & Password)	<p style="margin-bottom: 8pt; margin-left: 0cm; line-height: 115%; font-size: 16px; font-family: Aptos, sans-serif;"><strong dir="ltr">Bulk upload</strong> in a...	81106402345	2	Bulk upload in a captive portal basically means uploading a bunch of files or data all at once instead of one by one. Step 1: Go to Captive portal, Select captive portal users and Create User...

seo_data	modified_at	modified_by
[Nested Data]	2026-01-29T19:29:08+05:30	81106402345

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000208180		False	2025-09-06T11:28:09+05:30	2025-09-06T11:28:09+05:30

account_id	name	description	all_folders
1331981	Practical Labs		{'id': 81000301295, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2025-09-06T11:30:48+05:30', 'updated_at': '2025-09-06T11:30:48+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000301295	1	1	False	2025-09-06T11:30:48+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-09-06T11:30:48+05:30	1			1

depth	category_id	name	description	articles
1	81000208180	Practical Lab scenarios	Practical Lab scenarios	{'id': 81000418823, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 52, 'created_at': '2025-09-06T11:43:27+05:30', 'updated_at': '2025-09-06T11:43:27+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000418823	1	1	0	0

hits	created_at	updated_at	folder_id	tags
52	2025-09-06T11:43:27+05:30	2025-09-06T11:43:27+05:30	81000301295	

title	description	user_id	status	desc_un_html
Implementing Multiple VLANs and SSIDs in a Gateway-Switch-AP Setup	<h2 data-end="198" data-start="177"><strong data-end="196" data-start="180">Lab Scenario</strong></h2><p data-...	81109692384	2	Lab Scenario A small organization wants to segregate its network users into multiple VLANs for security and management purposes. Each VLAN is mapped to a dedicated SSID so that wireless users...

seo_data	modified_at	modified_by
[Nested Data]	2025-09-10T10:44:49+05:30	81106402345

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000208128		False	2025-08-27T15:41:05+05:30	2025-08-27T15:41:05+05:30

account_id	name	description	all_folders
1331981	Wi-Fi ( Access points )		{'id': 81000301207, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2025-08-22T15:03:52+05:30', 'updated_at': '2025-08-27T15:41:05+05:30', 'article_order': 1,...}
1331981	Wi-Fi ( Access points )		{'id': 81000301237, 'visibility': 1, 'position': 2, 'is_default': False, 'created_at': '2025-08-27T15:44:18+05:30', 'updated_at': '2025-08-27T15:44:18+05:30', 'article_order': 1,...}
1331981	Wi-Fi ( Access points )		{'id': 81000301238, 'visibility': 1, 'position': 3, 'is_default': False, 'created_at': '2025-08-27T16:03:07+05:30', 'updated_at': '2025-08-27T16:03:07+05:30', 'article_order': 1,...}
1331981	Wi-Fi ( Access points )		{'id': 81000301246, 'visibility': 1, 'position': 4, 'is_default': False, 'created_at': '2025-08-28T13:10:46+05:30', 'updated_at': '2025-08-28T13:10:46+05:30', 'article_order': 1,...}
1331981	Wi-Fi ( Access points )		{'id': 81000301257, 'visibility': 1, 'position': 5, 'is_default': False, 'created_at': '2025-08-30T13:06:27+05:30', 'updated_at': '2025-08-30T13:06:27+05:30', 'article_order': 1,...}

id	visibility	position	is_default	created_at
81000301207	1	1	False	2025-08-22T15:03:52+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-08-27T15:41:05+05:30	1			1

depth	category_id	name	description	articles
1	81000208128	Wlan		{'id': 81000418683, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 19, 'created_at': '2025-08-22T16:19:01+05:30', 'updated_at': '2025-08-22T16:19:01+05:30',...
1	81000208128	Wlan		{'id': 81000418685, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 21, 'created_at': '2025-08-22T16:41:23+05:30', 'updated_at': '2025-08-22T16:41:23+05:30',...
1	81000208128	Wlan		{'id': 81000418846, 'position': 3, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 46, 'created_at': '2025-09-09T16:46:56+05:30', 'updated_at': '2025-09-09T16:46:56+05:30',...
1	81000208128	Wlan		{'id': 81000418847, 'position': 4, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 19, 'created_at': '2025-09-09T16:53:54+05:30', 'updated_at': '2025-09-09T16:53:54+05:30',...
1	81000208128	Wlan		{'id': 81000418848, 'position': 5, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 21, 'created_at': '2025-09-09T17:00:24+05:30', 'updated_at': '2025-09-09T17:00:24+05:30',...

depth	category_id	name	description	articles
1	81000208128	Wlan		{'id': 81000418849, 'position': 6, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 18, 'created_at': '2025-09-09T17:20:44+05:30', 'updated_at': '2025-09-09T17:20:44+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000418683	1	1	0	0

hits	created_at	updated_at	folder_id	tags
19	2025-08-22T16:19:01+05:30	2025-08-22T16:19:01+05:30	81000301207	

title	description	user_id	status	desc_un_html
MAC-based Access Control	<div class="SCXW744 24835 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; color: rgb(0, 0, 0); font-family:...	81108794559	2	Overview : In networking, blacklisting and whitelisting are access control methods used to manage which devices can or cannot connect to the network. A Blacklist is a list of restricted...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-22T16:19:01+05:30	81108794559

meta_title
MAC Address Filtering

id	position	art_type	thumbs_up	thumbs_down
81000418685	2	1	0	0

hits	created_at	updated_at	folder_id	tags
21	2025-08-22T16:41:23+05:30	2025-08-22T16:41:23+05:30	81000301207	{'name': 'WPA3'}
21	2025-08-22T16:41:23+05:30	2025-08-22T16:41:23+05:30	81000301207	{'name': 'Static Key Authentication'}
21	2025-08-22T16:41:23+05:30	2025-08-22T16:41:23+05:30	81000301207	{'name': 'Client Connectivity Verification'}

hits	created_at	updated_at	folder_id	tags
21	2025-08-22T16:41:23+05:30	2025-08-22T16:41:23+05:30	81000301207	{'name': 'Wi-Fi Configuration'}

name
WPA3

name
Static Key Authentication

name
Client Connectivity Verification

name
Wi-Fi Configuration

title	description	user_id	status	desc_un_html
WPA3-PSK (Static Key)	<p style="margin-left: 0cm; font-size: 16px; font-family: Calibri, sans-serif; margin-bottom: 8pt; line-height: 115%; "><strong><span dir="ltr" style="font-size: 19px; line-...	81108794494	2	WPA3-PSK (Static Key) CATEGORY : Authentication Purpose / Use Case : Enhanced security with SAE (forward secrecy). BREAKDOWN: WPA3: A security protocol that protects wireless networks...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-22T19:41:51+05:30	81108794494

meta_title	meta_description
WPA3 Wi-Fi Security, Wi-Fi Authentication Setup, Wireless Network Static Key, Configure SSID with WPA3, Wi-Fi Password Security, WPA Logs Verification	How to Configuration WPA3

id	position	art_type	thumbs_up	thumbs_down
81000418846	3	1	0	0

hits	created_at	updated_at	folder_id	tags
46	2025-09-09T16:46:56+05:30	2025-09-09T16:46:56+05:30	81000301207	{'name': 'QoS for Voice and Video Traffic'}
46	2025-09-09T16:46:56+05:30	2025-09-09T16:46:56+05:30	81000301207	{'name': 'Wlan Network Performance Tuning'}

hits	created_at	updated_at	folder_id	tags
46	2025-09-09T16:46:56+05:30	2025-09-09T16:46:56+05:30	81000301207	{'name': 'VoIP and Video Quality over wlan'}
46	2025-09-09T16:46:56+05:30	2025-09-09T16:46:56+05:30	81000301207	{'name': 'WMM and APSD Optimization'}
46	2025-09-09T16:46:56+05:30	2025-09-09T16:46:56+05:30	81000301207	{'name': 'Wi-Fi QoS Configuration'}

name
QoS for Voice and Video Traffic

name
Wlan Network Performance Tuning

name
VoIP and Video Quality over wlan

name
WMM and APSD Optimization

name
Wi-Fi QoS Configuration

title	description	user_id	status	desc_un_html
How To Configure & Test QoS via WMM & APSD	<p data-end="314" data-start="88"><strong data-end="101" data-start="88" dir="ltr"><span dir="ltr" style="font-size: 16px;">SCENARIO:</span></strong>&lt...;	81108794494	2	SCENARIO: Configure & Test QoS via WMM & APSD CATEGORY: Performance Optimization Purpose / Use Case: Prioritize voice and video traffic over Wi-Fi Steps to Test: Enable WMM and test...

seo_data	modified_at	modified_by
[Nested Data]	2025-09-09T16:47:18+05:30	81108794494

meta_title	meta_description
Wi-Fi QoS Configuration, WMM and APSD Optimization, Improve VoIP and Video Quality over Wi-Fi, Wireless Network Performance Tuning, Enable QoS for Voice and Video Traffic	Configure and test Wi-Fi QoS with WMM and APSD to optimize network performance. Ensure smooth VoIP and video streaming by prioritizing voice and video traffic.

id	position	art_type	thumbs_up	thumbs_down
81000418847	4	1	0	0

hits	created_at	updated_at	folder_id	tags
19	2025-09-09T16:53:54+05:30	2025-09-09T16:53:54+05:30	81000301207	{'name': 'Control Wi-Fi device connections'}
19	2025-09-09T16:53:54+05:30	2025-09-09T16:53:54+05:30	81000301207	{'name': 'Wireless capacity planning'}
19	2025-09-09T16:53:54+05:30	2025-09-09T16:53:54+05:30	81000301207	{'name': 'Limit devices per radio'}
19	2025-09-09T16:53:54+05:30	2025-09-09T16:53:54+05:30	81000301207	{'name': 'Max clients per SSID'}
19	2025-09-09T16:53:54+05:30	2025-09-09T16:53:54+05:30	81000301207	{'name': 'Wi-Fi client limit configuration'}

name
Control Wi-Fi device connections

name
Wireless capacity planning

name
Limit devices per radio

name
Max clients per SSID

name
Wi-Fi client limit configuration

title	description	user_id	status	desc_un_html
How To Set Max Clients per Radio & per SSID	<p data-end="291" data-start="62"><strong data-end="75" data-start="62" dir="ltr"><span style="font-size: 16px;"> SCENARIO:</span></strong><span...</p>	81108794494	2	SCENARIO: Max Clients per Radio & per SSID CATEGORY: Capacity Planning Purpose / Use Case: Prevent overload on each SSID or radio Steps to Test: Set a limit, then try connecting more...

seo_data	modified_at	modified_by
[Nested Data]	2025-09-09T16:54:00+05:30	81108794494

meta_title	meta_description
Wi-Fi client limit configuration, Max clients per SSID, Limit devices per radio, Wireless network capacity planning, Control Wi-Fi device connections	Configure maximum client limits per SSID and radio to prevent network overload. Ensure stable Wi-Fi performance by controlling device connections on 2.4 GHz and 5 GHz.

id	position	art_type	thumbs_up	thumbs_down
81000418848	5	1	0	0

hits	created_at	updated_at	folder_id	tags
21	2025-09-09T17:00:24+05:30	2025-09-09T17:00:24+05:30	81000301207	{'name': 'RF tuning for Wi-Fi'}
21	2025-09-09T17:00:24+05:30	2025-09-09T17:00:24+05:30	81000301207	{'name': 'wireless network performance'}
21	2025-09-09T17:00:24+05:30	2025-09-09T17:00:24+05:30	81000301207	{'name': 'Avoid Wi-Fi congestion'}
21	2025-09-09T17:00:24+05:30	2025-09-09T17:00:24+05:30	81000301207	{'name': 'Change Wi-Fi channel manually'}
21	2025-09-09T17:00:24+05:30	2025-09-09T17:00:24+05:30	81000301207	{'name': 'Wi-Fi channel optimization'}

name
RF tuning for Wi-Fi

name
wireless network performance

name
Avoid Wi-Fi congestion

name
Change Wi-Fi channel manually

name
Wi-Fi channel optimization

title	description	user_id	status	desc_un_html
Wi-Fi Channels	<p data-end="275" data-start="75" dir="ltr"><strong data-end="88" data-start="75">SCENARIO :</strong> Changing Wi-Fi Channels<br data-start="112" data-...	81108794494	2	SCENARIO: Changing Wi-Fi Channels CATEGORY: RF Tuning Purpose / Use Case: Avoid congestion and optimize performance Steps to Test: Change the channel manually and monitor usage A Wi-Fi...

seo_data	modified_at	modified_by
[Nested Data]	2025-09-10T10:48:56+05:30	81108794494

meta_title	meta_description
Wi-Fi channel optimization, Change Wi-Fi channel manually, Avoid Wi-Fi congestion, Improve wireless network performance, RF tuning for Wi-Fi	Manually change Wi-Fi channels to reduce interference and avoid congestion. Optimize wireless performance by selecting the best channel for 2.4 GHz and 5 GHz bands.

id	position	art_type	thumbs_up	thumbs_down
81000418849	6	1	0	0

hits	created_at	updated_at	folder_id	tags
18	2025-09-09T17:20:44+05:30	2025-09-09T17:20:44+05:30	81000301207	{'name': 'Band steering setup guide'}
18	2025-09-09T17:20:44+05:30	2025-09-09T17:20:44+05:30	81000301207	{'name': 'Optimize wireless connectivity'}
18	2025-09-09T17:20:44+05:30	2025-09-09T17:20:44+05:30	81000301207	{'name': 'dual-band Wi-Fi performance'}
18	2025-09-09T17:20:44+05:30	2025-09-09T17:20:44+05:30	81000301207	{'name': 'Push clients to 5 GHz'}

name
Band steering setup guide

name
Optimize wireless connectivity

name
dual-band Wi-Fi performance

name
Push clients to 5 GHz

title	description	user_id	status	desc_un_html
How To Configure & Test Band Steering	<p data-end="303" data-start="74"><strong data-end="87" data-start="74" dir="ltr"><span style="font-size: 16px;">SCENARIO:</span></strong><span...	81108794494	2	SCENARIO: Configure & Test Band Steering CATEGORY: Optimization Purpose / Use Case: Push capable clients to 5 GHz for better performance Steps to Test: Enable band steering and test with...

seo_data	modified_at	modified_by
[Nested Data]	2025-09-10T10:48:47+05:30	81108794494

meta_title	meta_description
Wi-Fi band steering configuration, Push clients to 5 GHz, Improve dual-band Wi-Fi performance, Optimize wireless connectivity, Band steering setup guide	Band steering directs dual-band devices to connect on the faster 5 GHz frequency instead of the congested 2.4 GHz band. This improves Wi-Fi performance, reduces interference, and ensures...

id	visibility	position	is_default	created_at
81000301237	1	2	False	2025-08-27T15:44:18+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-08-27T15:44:18+05:30	1			1

depth	category_id	name	description	articles
1	81000208128	Security group creation		{'id': 81000418727, 'position': 1, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 30, 'created_at': '2025-08-27T16:31:53+05:30', 'updated_at': '2025-08-27T16:31:53+05:30',...
1	81000208128	Security group creation		{'id': 81000418728, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 2, 'created_at': '2025-08-27T17:36:31+05:30', 'updated_at': '2025-08-27T17:36:31+05:30',...

depth	category_id	name	description	articles
1	81000208128	Security group creation		{'id': 81000418729, 'position': 3, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 2, 'created_at': '2025-08-27T17:45:01+05:30', 'updated_at': '2025-08-27T17:45:01+05:30',...
1	81000208128	Security group creation		{'id': 81000418731, 'position': 4, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 6, 'created_at': '2025-08-27T18:02:05+05:30', 'updated_at': '2025-08-27T18:02:05+05:30',...
1	81000208128	Security group creation		{'id': 81000418732, 'position': 5, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 6, 'created_at': '2025-08-27T18:15:21+05:30', 'updated_at': '2025-08-27T18:15:21+05:30',...
1	81000208128	Security group creation		{'id': 81000418739, 'position': 6, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 5, 'created_at': '2025-08-28T11:45:58+05:30', 'updated_at': '2025-08-28T11:45:58+05:30',...
1	81000208128	Security group creation		{'id': 81000418740, 'position': 7, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 8, 'created_at': '2025-08-28T12:02:29+05:30', 'updated_at': '2025-08-28T12:02:29+05:30',...

depth	category_id	name	description	articles
1	81000208128	Security group creation		{'id': 81000418742, 'position': 8, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 6, 'created_at': '2025-08-28T12:09:38+05:30', 'updated_at': '2025-08-28T12:09:38+05:30',...
1	81000208128	Security group creation		{'id': 81000418743, 'position': 9, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 4, 'created_at': '2025-08-28T12:15:44+05:30', 'updated_at': '2025-08-28T12:15:44+05:30',...
1	81000208128	Security group creation		{'id': 81000418744, 'position': 10, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 8, 'created_at': '2025-08-28T12:36:10+05:30', 'updated_at': '2025-08-28T12:36:10+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000418727	1	1	1	0

hits	created_at	updated_at	folder_id	tags
30	2025-08-27T16:31:53+05:30	2025-08-27T16:31:53+05:30	81000301237	{'name': 'SecurityGroup'}

name
SecurityGroup

title	description	user_id	status	desc_un_html
Create Quota Policy Security Group	<p style="margin-bottom: 8pt; margin-left: 0cm; line-height: 115%; font-size: 16px; font-family: Calibri, sans-serif;"><strong><span dir="ltr" style="font-size: 19px; line-...	81108794494	2	SCENARIO : Create Security Group CATEGORY : Captive Portals Purpose / Use Case : A security group is a virtual firewall that controls inbound and outbound traffic to resources, ensuring only...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-27T17:26:55+05:30	81108794494

meta_title	meta_description
Create Security Group in Captive Portal, Network Security Group Configuration, Captive Portal Policy Setup,	How to create security group ?

id	position	art_type	thumbs_up	thumbs_down
81000418728	2	1	0	0

hits	created_at	updated_at	folder_id	tags
2	2025-08-27T17:36:31+05:30	2025-08-27T17:36:31+05:30	81000301237	

title	description	user_id	status	desc_un_html
Create BYOD Security Group	<p style="box-sizing: border-box; margin: 0px 0px 8pt 0cm; font-size: 16px; line-height: 18.4px; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71); font-style: normal; font-...	81108794494	2	SCENARIO : Create Security Group CATEGORY : Captive Portals Purpose / Use Case : A security group is a virtual firewall that controls inbound and outbound traffic to resources, ensuring only...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-28T11:47:03+05:30	81108794494

id	position	art_type	thumbs_up	thumbs_down
81000418729	3	1	0	0

hits	created_at	updated_at	folder_id	tags
2	2025-08-27T17:45:01+05:30	2025-08-27T17:45:01+05:30	81000301237	

title	description	user_id	status	desc_un_html
Create web-filter Security Group	<p></p><p style="box-sizing: border-box; margin-bottom: 8pt; margin-left: 0cm; font-size: 16px; line-height: 18.4px; word-break: normal; overflow-wrap: break-word; color: rgb(24,...	81108794494	2	SCENARIO : Create Security Group CATEGORY : Captive Portals Purpose / Use Case : A security group is a virtual firewall that controls inbound and outbound traffic to resources, ensuring only...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-28T11:47:33+05:30	81108794494

meta_title	meta_description
Create Security Group in Captive Portal, Captive Portal Security Policy Configuration,	How to create security group

id	position	art_type	thumbs_up	thumbs_down
81000418731	4	1	0	0

hits	created_at	updated_at	folder_id	tags
6	2025-08-27T18:02:05+05:30	2025-08-27T18:02:05+05:30	81000301237	{'name': 'SecurityGroup'}

name
SecurityGroup

title	description	user_id	status	desc_un_html
Create Clean Internet Security Group	<p style="box-sizing: border-box; margin-bottom: 8pt; margin-left: 0cm; font-size: 16px; line-height: 18.4px; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71); font-...	81108794494	2	SCENARIO : Create Security Group CATEGORY : Captive Portals Purpose / Use Case : A security group is a virtual firewall that controls inbound and outbound traffic to resources, ensuring only...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-28T11:48:01+05:30	81108794494

meta_title	meta_description
Create Security Group in Captive Portal, Captive Portal Security Policy Configuration, How to Attach Policy to WLAN	How to create security group

id	position	art_type	thumbs_up	thumbs_down
81000418732	5	1	0	0

hits	created_at	updated_at	folder_id	tags
6	2025-08-27T18:15:21+05:30	2025-08-27T18:15:21+05:30	81000301237	{'name': ' Security group'}

name
Security group

title	description	user_id	status	desc_un_html
Create Application filter Security Group	<p></p><p style="box-sizing: border-box; margin-bottom: 8pt; margin-left: 0cm; font-size: 16px; line-height: 18.4px; word-break: normal; overflow-wrap: break-word; color: rgb(24,...	81108794494	2	SCENARIO : Create Security Group CATEGORY : Captive Portals Purpose / Use Case : A security group is a virtual firewall that controls inbound and outbound traffic to resources, ensuring only...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-28T11:48:29+05:30	81108794494

meta_title	meta_description
Create Security Group in Captive Portal,Captive Portal Security Policy Configuration,How to Attach Policy to WLAN	How to create security group

id	position	art_type	thumbs_up	thumbs_down
81000418739	6	1	0	0

hits	created_at	updated_at	folder_id	tags
5	2025-08-28T11:45:58+05:30	2025-08-28T11:45:58+05:30	81000301237	{'name': 'SecurityGroup'}

name
SecurityGroup

title	description	user_id	status	desc_un_html
Create Time Policy Security Group	<p style="box-sizing: border-box; margin-bottom: 8pt; margin-left: 0cm; font-size: 16px; line-height: 18.4px; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71); font-...	81108794494	2	SCENARIO : Create Security Group CATEGORY : Captive Portals Purpose / Use Case : A security group is a virtual firewall that controls inbound and outbound traffic to resources, ensuring only...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-28T11:46:40+05:30	81108794494

meta_title	meta_description
Security Group Configuration in Captive Portals, How to Create and Attach Security Group Policy, Captive Portal Firewall Policy Management	How to create Security Group

id	position	art_type	thumbs_up	thumbs_down
81000418740	7	1	0	0

hits	created_at	updated_at	folder_id	tags
8	2025-08-28T12:02:29+05:30	2025-08-28T12:02:29+05:30	81000301237	{'name': 'SecurityGroup'}

name
SecurityGroup

title	description	user_id	status	desc_un_html
Create Speed Policy Security Group	<p></p><p style="box-sizing: border-box; margin-bottom: 8pt; margin-left: 0cm; font-size: 16px; line-height: 18.4px; word-break: normal; overflow-wrap: break-word; color: rgb(24,...	81108794494	2	SCENARIO : Create Security Group CATEGORY : Captive Portals Purpose / Use Case : A security group is a virtual firewall that controls inbound and outbound traffic to resources, ensuring only...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-28T12:02:49+05:30	81108794494

meta_title	meta_description
Captive Portal Firewall Policy Management, Security Group Configuration in Captive Portals, How to Create and Attach Security Group Policy	How to create Security Group

id	position	art_type	thumbs_up	thumbs_down
81000418742	8	1	0	0

hits	created_at	updated_at	folder_id	tags
6	2025-08-28T12:09:38+05:30	2025-08-28T12:09:38+05:30	81000301237	{'name': 'SecurityGroup'}
6	2025-08-28T12:09:38+05:30	2025-08-28T12:09:38+05:30	81000301237	{'name': ' Security group'}

name
SecurityGroup

name
Security group

title	description	user_id	status	desc_un_html
Create Custom Application Policy Security Group	<p style="box-sizing: border-box; margin-bottom: 8pt; margin-left: 0cm; font-size: 16px; line-height: 18.4px; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71); font-...	81108794494	2	SCENARIO : Create Security Group CATEGORY : Captive Portals Purpose / Use Case : A security group is a virtual firewall that controls inbound and outbound traffic to resources, ensuring only...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-28T12:16:08+05:30	81108794494

meta_title	meta_description
How to Create and Attach Security Group Policy, Quota Policy Setup for WLAN and LAN Security, Security Group Configuration in Captive Portals	How to create security group

id	position	art_type	thumbs_up	thumbs_down
81000418743	9	1	0	0

hits	created_at	updated_at	folder_id	tags
4	2025-08-28T12:15:44+05:30	2025-08-28T12:15:44+05:30	81000301237	{'name': 'SecurityGroup'}
4	2025-08-28T12:15:44+05:30	2025-08-28T12:15:44+05:30	81000301237	{'name': ' Security group'}

name
SecurityGroup

name
Security group

title	description	user_id	status	desc_un_html
Create Internal Network Firewall Policy Security Group	<p style="box-sizing: border-box; margin-bottom: 8pt; margin-left: 0cm; font-size: 16px; line-height: 18.4px; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71); font-...	81108794494	2	SCENARIO : Create Security Group CATEGORY : Captive Portals Purpose / Use Case : A security group is a virtual firewall that controls inbound and outbound traffic to resources, ensuring only...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-28T12:15:46+05:30	81108794494

meta_title	meta_description
Security Group Configuration in Captive Portals, How to Create and Attach Security Group Policy, Captive Portal Firewall Policy Management	How to create Security Group

id	position	art_type	thumbs_up	thumbs_down
81000418744	10	1	0	0

hits	created_at	updated_at	folder_id	tags
8	2025-08-28T12:36:10+05:30	2025-08-28T12:36:10+05:30	81000301237	{'name': 'SecurityGroup'}
8	2025-08-28T12:36:10+05:30	2025-08-28T12:36:10+05:30	81000301237	{'name': ' Security group'}

name
SecurityGroup

name
Security group

title	description	user_id	status	desc_un_html
Create Intrusion Prevention Policy Security Group	<p style="box-sizing: border-box; margin-bottom: 8pt; margin-left: 0cm; font-size: 16px; line-height: 18.4px; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71); font-...	81108794494	2	SCENARIO : Create Security Group CATEGORY : Captive Portals Purpose / Use Case : A security group is a virtual firewall that controls inbound and outbound traffic to resources, ensuring only...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-28T12:36:12+05:30	81108794494

meta_title	meta_description
Security Group Configuration in Captive Portals,How to Create and Attach Security Group Policy, Captive Portal Firewall Policy Management	How to create Security Group

id	visibility	position	is_default	created_at
81000301238	1	3	False	2025-08-27T16:03:07+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-08-27T16:03:07+05:30	1			1

depth	category_id	name	description	articles
1	81000208128	Policy Creation		{'id': 81000418730, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 17, 'created_at': '2025-08-27T17:50:20+05:30', 'updated_at': '2025-08-27T17:50:20+05:30',...
1	81000208128	Policy Creation		{'id': 81000418733, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 13, 'created_at': '2025-08-27T18:46:09+05:30', 'updated_at': '2025-08-27T18:46:09+05:30',...

depth	category_id	name	description	articles
1	81000208128	Policy Creation		{'id': 81000418741, 'position': 3, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 11, 'created_at': '2025-08-28T12:02:37+05:30', 'updated_at': '2025-08-28T12:02:37+05:30',...
1	81000208128	Policy Creation		{'id': 81000418745, 'position': 4, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 13, 'created_at': '2025-08-28T14:48:59+05:30', 'updated_at': '2025-08-28T14:48:59+05:30',...
1	81000208128	Policy Creation		{'id': 81000418747, 'position': 5, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 12, 'created_at': '2025-08-28T17:03:50+05:30', 'updated_at': '2025-08-28T17:03:50+05:30',...
1	81000208128	Policy Creation		{'id': 81000418749, 'position': 6, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 8, 'created_at': '2025-08-28T17:39:02+05:30', 'updated_at': '2025-08-28T17:39:02+05:30',...
1	81000208128	Policy Creation		{'id': 81000418761, 'position': 7, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 9, 'created_at': '2025-08-29T17:31:32+05:30', 'updated_at': '2025-08-29T17:31:32+05:30',...

depth	category_id	name	description	articles
1	81000208128	Policy Creation		{'id': 81000418762, 'position': 8, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 8, 'created_at': '2025-08-29T18:07:25+05:30', 'updated_at': '2025-08-29T18:07:25+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000418730	1	1	0	0

hits	created_at	updated_at	folder_id	tags
17	2025-08-27T17:50:20+05:30	2025-08-27T17:50:20+05:30	81000301238	{'name': 'Application Filtering Policy'}
17	2025-08-27T17:50:20+05:30	2025-08-27T17:50:20+05:30	81000301238	{'name': 'Network Security'}
17	2025-08-27T17:50:20+05:30	2025-08-27T17:50:20+05:30	81000301238	{'name': 'Application Control'}
17	2025-08-27T17:50:20+05:30	2025-08-27T17:50:20+05:30	81000301238	{'name': 'BYOP (Bring Your Own Policy)'}

name
Application Filtering Policy

name
Network Security

name
Application Control

name
BYOP (Bring Your Own Policy)

title	description	user_id	status	desc_un_html
How to create application filtering policy	<p data-identifyelement="464" dir="ltr" style="border-box: margin: 0px; font-size: 13px; line-height: 1.4; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71);...	81109692384	2	Application filtering policy in networking involves controlling the types of applications and services that can be accessed on the network. This is done by setting rules to allow or block...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-27T17:57:37+05:30	81109692384

meta_title	meta_description
Application Filtering Policy in Networking, How to Configure Application Filtering, Allow and Deny Applications in Firewall, Network Traffic Filtering and Control, Application Control for...	Application Filtering Policy in Networking

id	position	art_type	thumbs_up	thumbs_down
81000418733	2	1	0	0

hits	created_at	updated_at	folder_id	tags
13	2025-08-27T18:46:09+05:30	2025-08-27T18:46:09+05:30	81000301238	{'name': 'DNS Filtering Policy'}
13	2025-08-27T18:46:09+05:30	2025-08-27T18:46:09+05:30	81000301238	{'name': 'How to Configure DNS Filtering'}
13	2025-08-27T18:46:09+05:30	2025-08-27T18:46:09+05:30	81000301238	{'name': 'Ray DNS vs Custom DNS'}
13	2025-08-27T18:46:09+05:30	2025-08-27T18:46:09+05:30	81000301238	{'name': 'Content Filtering'}
13	2025-08-27T18:46:09+05:30	2025-08-27T18:46:09+05:30	81000301238	{'name': 'Whitelist Domains in DNS'}

name
DNS Filtering Policy

name
How to Configure DNS Filtering

name
Ray DNS vs Custom DNS

name
Content Filtering

name
Whitelist Domains in DNS

title	description	user_id	status	desc_un_html
How to create new DNS filtering Policy	<p dir="ltr">A <strong data-end="137" data-start="113" dir="ltr">DNS Filtering Policy</strong> is a network security mechanism that controls access to websites and...	81109692384	2	A DNS Filtering Policy is a network security mechanism that controls access to websites and online resources by filtering DNS queries. Instead of directly blocking IP addresses, it blocks or...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-30T10:41:40+05:30	81109692384

meta_title	meta_description
DNS Filtering Policy, DNS Security, DNS Whitelisting and Blocking, Configure DNS Filtering, Ray DNS and Custom DNS Setup	DNS Filtering Policy helps secure networks by allowing or blocking domain access, using Ray DNS or custom DNS servers with whitelist controls.

id	position	art_type	thumbs_up	thumbs_down
81000418741	3	1	0	0

hits	created_at	updated_at	folder_id	tags
11	2025-08-28T12:02:37+05:30	2025-08-28T12:02:37+05:30	81000301238	{'name': 'Custom Applications Policy'}
11	2025-08-28T12:02:37+05:30	2025-08-28T12:02:37+05:30	81000301238	{'name': 'Network Traffic Control'}
11	2025-08-28T12:02:37+05:30	2025-08-28T12:02:37+05:30	81000301238	{'name': 'Ray Cloud Controller Policy'}
11	2025-08-28T12:02:37+05:30	2025-08-28T12:02:37+05:30	81000301238	{'name': 'Allow and Deny Applications'}
11	2025-08-28T12:02:37+05:30	2025-08-28T12:02:37+05:30	81000301238	{'name': 'Application Filtering'}

name
Custom Applications Policy

name
Network Traffic Control

name
Ray Cloud Controller Policy

name
Allow and Deny Applications

name
Application Filtering

title	description	user_id	status	desc_un_html
How To create a Custom Applications Policy	<p dir="ltr">The purpose of a<strong data-end="47" data-start="4" dir="ltr">&nbsp;<strong data-end="47" data-start="4" dir="ltr" style="box-sizing:...	81109692384	2	The purpose of a Custom Applications Policy in Ray Cloud Controller is to give administrators fine-grained control over network traffic by defining rules that allow or block specific...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-30T11:04:02+05:30	81109692384

meta_title	meta_description
Custom Applications Policy, Network Traffic Control, Ray Cloud Controller Policy, Allow and Deny Applications, Application Filtering in Networking	A Custom Applications Policy in Ray Cloud Controller allows admins to control network traffic by allowing or blocking specific apps, domains, IPs, or protocols.

id	position	art_type	thumbs_up	thumbs_down
81000418745	4	1	0	0

hits	created_at	updated_at	folder_id	tags
13	2025-08-28T14:48:59+05:30	2025-08-28T14:48:59+05:30	81000301238	{'name': 'Web Filtering Policy'}
13	2025-08-28T14:48:59+05:30	2025-08-28T14:48:59+05:30	81000301238	{'name': 'Website Blocking and Allowing'}
13	2025-08-28T14:48:59+05:30	2025-08-28T14:48:59+05:30	81000301238	{'name': 'Network Security Filtering'}
13	2025-08-28T14:48:59+05:30	2025-08-28T14:48:59+05:30	81000301238	{'name': 'URL and Content Filtering'}
13	2025-08-28T14:48:59+05:30	2025-08-28T14:48:59+05:30	81000301238	{'name': 'How to Configure Web Filtering'}

name
Web Filtering Policy

name
Website Blocking and Allowing

name
Network Security Filtering

name
URL and Content Filtering

name
How to Configure Web Filtering

title	description	user_id	status	desc_un_html
How To Create Web filtering Policy	<p dir="ltr"><span style="font-size: 14px; font-family: Georgia, serif;">Web filtering is a method of managing internet access by restricting or allowing websites based on...	81109692384	2	Web filtering is a method of managing internet access by restricting or allowing websites based on predefined rules. It uses techniques such as URL filtering, keyword matching, and content...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-30T11:05:41+05:30	81109692384

meta_title	meta_description
Web Filtering Policy, Website Blocking and Allowing, Network Security Filtering, URL and Content Filtering, How to Configure Web Filtering	This document guides you through creating a Web Filtering Policy to allow or block websites, manage categories, enable security options, and exclude specific domains.

id	position	art_type	thumbs_up	thumbs_down
81000418747	5	1	0	0

hits	created_at	updated_at	folder_id	tags
12	2025-08-28T17:03:50+05:30	2025-08-28T17:03:50+05:30	81000301238	{'name': 'Internal Network Firewall Policy'}
12	2025-08-28T17:03:50+05:30	2025-08-28T17:03:50+05:30	81000301238	{'name': 'Application Filtering Policy'}
12	2025-08-28T17:03:50+05:30	2025-08-28T17:03:50+05:30	81000301238	{'name': 'Block and Allow Websites'}
12	2025-08-28T17:03:50+05:30	2025-08-28T17:03:50+05:30	81000301238	{'name': 'Network Security Rules'}
12	2025-08-28T17:03:50+05:30	2025-08-28T17:03:50+05:30	81000301238	{'name': 'Control Protocols and Services'}

name
Internal Network Firewall Policy

name
Application Filtering Policy

name
Block and Allow Websites

name
Network Security Rules

name
Control Protocols and Services

title	description	user_id	status	desc_un_html
How to Create an Internal Network Firewall Policy	<p dir="ltr">Using the <strong data-end="195" data-start="159" dir="ltr">Internal Network Firewall Policy</strong>, the admin can deny the default internet policy to block all...	81109692384	2	Using the Internal Network Firewall Policy, the admin can deny the default internet policy to block all domains, then selectively allow only essential websites (e.g., company portals, cloud...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-30T11:06:30+05:30	81109692384

meta_title	meta_description
Internal Network Firewall Policy, Application Filtering Policy, Block and Allow Websites, Network Security Rules, Control Protocols and Services	this document explains how to set up an Internal Network Firewall Policy to allow or block websites, restrict services or protocols, and manage domains for better network security and...

id	position	art_type	thumbs_up	thumbs_down
81000418749	6	1	0	0

hits	created_at	updated_at	folder_id	tags
8	2025-08-28T17:39:02+05:30	2025-08-28T17:39:02+05:30	81000301238	{'name': 'Unlimited Quota Policy'}
8	2025-08-28T17:39:02+05:30	2025-08-28T17:39:02+05:30	81000301238	{'name': 'Quota Based Policy'}
8	2025-08-28T17:39:02+05:30	2025-08-28T17:39:02+05:30	81000301238	{'name': 'Volume Quota Policy'}

hits	created_at	updated_at	folder_id	tags
8	2025-08-28T17:39:02+05:30	2025-08-28T17:39:02+05:30	81000301238	{'name': 'Time Quota Policy'}

name
Unlimited Quota Policy

name
Quota Based Policy

name
Volume Quota Policy

name
Time Quota Policy

title	description	user_id	status	desc_un_html
How To Create a Quota Based Policy	<p data-identifyelement="467" dir="ltr" style="box-sizing: border-box; margin: 0px; font-size: 14px; line-height: 1.4; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71);...>	81109692384	2	HOW IT WORKS: STEP 1: Go to the desired cluster, in which you want to implement Quota Based Policy. STEP 2: To create Quota Based Policy go to policy under Profiles section....

seo_data	modified_at	modified_by
[Nested Data]	2025-09-01T12:16:17+05:30	81109692384

meta_title	meta_description
Quota Based Policy, Volume Quota Policy, Time Quota Policy, Unlimited Quota Policy, Network Bandwidth and Time Management	This document explains how to set up Quota Based Policies—Volume, Time, or Unlimited—to manage bandwidth, control usage, and ensure fair resource allocation.

id	position	art_type	thumbs_up	thumbs_down
81000418761	7	1	0	0

hits	created_at	updated_at	folder_id	tags
9	2025-08-29T17:31:32+05:30	2025-08-29T17:31:32+05:30	81000301238	{'name': 'Configure Time Policy in Ray'}
9	2025-08-29T17:31:32+05:30	2025-08-29T17:31:32+05:30	81000301238	{'name': 'Time Based Access Control'}
9	2025-08-29T17:31:32+05:30	2025-08-29T17:31:32+05:30	81000301238	{'name': 'time based policy'}

hits	created_at	updated_at	folder_id	tags
9	2025-08-29T17:31:32+05:30	2025-08-29T17:31:32+05:30	81000301238	{'name': 'Network Access Scheduling'}
9	2025-08-29T17:31:32+05:30	2025-08-29T17:31:32+05:30	81000301238	{'name': 'Allow or Deny Time Policy'}

name
Configure Time Policy in Ray

name
Time Based Access Control

name
time based policy

name
Network Access Scheduling

name
Allow or Deny Time Policy

title	description	user_id	status	desc_un_html
How to configure Time Policy	<p data-identifyelemen t="467" dir="ltr" style="border-box: 0px; margin: 0px; font-size: 14px; line-height: 1.4; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71);...>	81109692384	2	HOW IT WORKS: Step 1: Go to the desired cluster, in which you want to implement Time Based Policy. Step 2: To create Time Policy go to policy under Profiles section. Click on the...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-30T11:07:54+05:30	81109692384

meta_title	meta_description
Time Based Policy, Network Access Scheduling, Allow or Deny Time Policy, Time Based Access Control, Configure Time Policy in Ray Controller	This document explains how to create a Time Policy to allow or deny network access during specific days and time slots for better control and management.

id	position	art_type	thumbs_up	thumbs_down
81000418762	8	1	0	0

hits	created_at	updated_at	folder_id	tags
8	2025-08-29T18:07:25+05:30	2025-08-29T18:07:25+05:30	81000301238	{'name': 'QoS and Traffic Prioritization'}
8	2025-08-29T18:07:25+05:30	2025-08-29T18:07:25+05:30	81000301238	{'name': 'SSID/Network Bandwidth Manage'}
8	2025-08-29T18:07:25+05:30	2025-08-29T18:07:25+05:30	81000301238	{'name': 'User & Group Speed Limits'}
8	2025-08-29T18:07:25+05:30	2025-08-29T18:07:25+05:30	81000301238	{'name': 'Bandwidth Control'}
8	2025-08-29T18:07:25+05:30	2025-08-29T18:07:25+05:30	81000301238	{'name': 'Speed Policy Configuration'}

name
QoS and Traffic Prioritization

name
SSID/Network Bandwidth Manage

name
User & Group Speed Limits

name
Bandwidth Control

name
Speed Policy Configuration

title	description	user_id	status	desc_un_html
How to configure Speed Policy	<p data-identifyelement="467" dir="ltr" style="border-box: margin-bottom: 0px; margin-left: 0px; font-size: 18px; line-height: 1.4; word-break: normal; overflow-wrap: break-...	81109692384	2	HOW IT WORKS: STEP 1: Go to the desired cluster, in which you want to implement Speed Based Policy. STEP 2: To create Speed Policy go to policy under Profiles section. Click...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-29T18:07:27+05:30	81109692384

meta_title	meta_description
Speed Policy Configuration, Bandwidth Control, User & Group Speed Limits, SSID/Network Bandwidth Management, QoS and Traffic Prioritization	A Speed-Based Policy lets admins control bandwidth by setting upload and download limits for groups, SSIDs/networks, or individual users, while also defining speed in kbps and prioritizing traffic.

id	visibility	position	is_default	created_at
81000301246	1	4	False	2025-08-28T13:10:46+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-08-28T13:10:46+05:30	1			1

depth	category_id	name	description	articles
1	81000208128	Captive portal creation		

id	visibility	position	is_default	created_at
81000301257	1	5	False	2025-08-30T13:06:27+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-08-30T13:06:27+05:30	1			1

depth	category_id	name	description	articles
1	81000208128	Create WLAN with Captive Portal	A WLAN with Captive Portal is useful for guest networks, offices, or public Wi-Fi where users must authenticate before accessing the internet, ensuring security, controlled access, and...	{'id': 81000418774, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 31, 'created_at': '2025-08-30T16:04:52+05:30', 'updated_at': '2025-08-30T16:04:52+05:30',...
1	81000208128	Create WLAN with Captive Portal	A WLAN with Captive Portal is useful for guest networks, offices, or public Wi-Fi where users must authenticate before accessing the internet, ensuring security, controlled access, and...	{'id': 81000418787, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2025-09-01T12:46:50+05:30', 'updated_at': '2025-09-01T16:40:06+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000418774	1	1	0	0

hits	created_at	updated_at	folder_id	tags
31	2025-08-30T16:04:52+05:30	2025-08-30T16:04:52+05:30	81000301257	{'name': 'Captive Portal Authentication'}
31	2025-08-30T16:04:52+05:30	2025-08-30T16:04:52+05:30	81000301257	{'name': 'Voucher Based Captive Portal'}
31	2025-08-30T16:04:52+05:30	2025-08-30T16:04:52+05:30	81000301257	{'name': 'OTP Captive Portal'}
31	2025-08-30T16:04:52+05:30	2025-08-30T16:04:52+05:30	81000301257	{'name': 'Survey Based Captive Portal'}
31	2025-08-30T16:04:52+05:30	2025-08-30T16:04:52+05:30	81000301257	{'name': 'Network Access Control'}

name
Captive Portal Authentication

name
Voucher Based Captive Portal

name
OTP Captive Portal

name
Survey Based Captive Portal

name
Network Access Control

title	description	user_id	status	desc_un_html
Introduction to Captive portals	<h1 data-identifyelement="461" dir="ltr"><span dir="ltr" style="font-size: 16px; font-family: Georgia, serif;">Introduction to Captive...	81109692384	2	Introduction to Captive portals A captive portal is a web page accessed with a web browser that is displayed to newly connected users of a Wi-Fi or wired network before they are granted...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-30T16:05:04+05:30	81109692384

meta_title	meta_description
Captive Portal Authentication, Voucher Based Captive Portal, OTP Captive Portal, Survey Based Captive Portal, Network Access Control	A captive portal is a web page for user authentication before internet access, using voucher, OTP, survey, ads, or login.

id	position	art_type	thumbs_up	thumbs_down
81000418787	2	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2025-09-01T12:46:50+05:30	2025-09-01T16:40:06+05:30	81000301257	

title	description	user_id	status	desc_un_html
How to create WLAN with (Click to Login) CAPTIVE PORTAL	<h6 class="sr-only">ChatGPT said:</h6><div class="text-base my-auto mx-auto pb-10 [--thread-content-margin:--spacing(4)] @[37rem]:[--thread-content-...>	81109692384	1	ChatGPT said: A Click-to-Login Captive Portal is the simplest type of captive portal where users can access the internet just by clicking a login or continue button, without...

seo_data	modified_at	modified_by
[Nested Data]	2025-09-01T12:46:50+05:30	81109692384

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000208092		False	2025-08-21T17:01:34+05:30	2025-08-21T17:01:34+05:30

account_id	name	description	all_folders
1331981	How to Setup and Onboard RAY device	All about First Time Setup (Controller (Cloud), Access Point, Switch, Edge) Licensing & Activation License Activation	{'id': 81000301200, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2025-08-21T17:01:34+05:30', 'updated_at': '2025-08-21T17:01:34+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000301200	1	1	False	2025-08-21T17:01:34+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-08-21T17:01:34+05:30	1			1

depth	category_id	name	description	articles
1	81000208092	Setup and Onboarding	Setup and Onboarding	{'id': 81000144888, 'position': 1, 'art_type': 1, 'thumbs_up': 96, 'thumbs_down': 3, 'hits': 911, 'created_at': '2020-04-08T17:37:52+05:30', 'updated_at': '2025-08-21T17:03:10+05:30',...
1	81000208092	Setup and Onboarding	Setup and Onboarding	{'id': 81000384676, 'position': 2, 'art_type': 1, 'thumbs_up': 169, 'thumbs_down': 117, 'hits': 2178, 'created_at': '2020-09-14T13:36:47+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000208092	Setup and Onboarding	Setup and Onboarding	{'id': 81000408735, 'position': 3, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 873, 'created_at': '2022-12-29T09:33:25+05:30', 'updated_at': '2025-08-25T12:42:59+05:30',...
1	81000208092	Setup and Onboarding	Setup and Onboarding	{'id': 81000403737, 'position': 4, 'art_type': 1, 'thumbs_up': 4, 'thumbs_down': 0, 'hits': 643, 'created_at': '2022-05-18T16:23:31+05:30', 'updated_at': '2025-08-25T17:21:17+05:30',...

depth	category_id	name	description	articles
1	81000208092	Setup and Onboarding	Setup and Onboarding	{'id': 81000397747, 'position': 5, 'art_type': 1, 'thumbs_up': 78, 'thumbs_down': 1, 'hits': 205, 'created_at': '2021-11-07T20:34:03+05:30', 'updated_at': '2025-08-25T19:14:05+05:30',...
1	81000208092	Setup and Onboarding	Setup and Onboarding	{'id': 81000419913, 'position': 6, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 2, 'created_at': '2025-11-24T12:50:47+05:30', 'updated_at': '2025-11-24T12:50:47+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000144888	1	1	96	3

hits	created_at	updated_at	folder_id	tags
911	2020-04-08T17:37:52+05:30	2025-08-21T17:03:10+05:30	81000301200	{'name': 'first time setup'}
911	2020-04-08T17:37:52+05:30	2025-08-21T17:03:10+05:30	81000301200	{'name': 'quick setup'}
911	2020-04-08T17:37:52+05:30	2025-08-21T17:03:10+05:30	81000301200	{'name': 'firewall'}
911	2020-04-08T17:37:52+05:30	2025-08-21T17:03:10+05:30	81000301200	{'name': 'Ray configuration'}
911	2020-04-08T17:37:52+05:30	2025-08-21T17:03:10+05:30	81000301200	{'name': 'network configuration'}

name
first time setup

name
quick setup

name
firewall

name
Ray configuration

name
network configuration

title	description	user_id	status	desc_un_html
NETWORK REQUIREMENTS	<div class="OutlineElement Ltr SCXW100548688 BCX8" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81108794559	2	NETWORK REQUIREMENTS Ray Appliances are cloud-controlled and use Amazon Web Services (AWS) for it. There are certain network requirements for connecting to Ray cloud servers....

seo_data	modified_at	modified_by
[Nested Data]	2025-08-25T11:33:07+05:30	81109692384

id	position	art_type	thumbs_up	thumbs_down
81000384676	2	1	169	117

hits	created_at	updated_at	folder_id	tags
2178	2020-09-14T13:36:47+05:30	2025-08-25T11:59:42+05:30	81000301200	{'name': 'Ray Appliance Setup'}

name
Ray Appliance Setup

title	description	user_id	status	desc_un_html
First Time Setup using Device MAC and Security-Code	<p data-identfyelement="499" dir="ltr" style="font-family: Arial, Helvetica, sans-serif; font-size: 13px;"><span data-identfyelement="492" style="font-size:...>	81002203044	2	Prerequisites - To set up your Ray Appliance, you must ensure they are connected to the Internet with full access. If the Appliance is behind a firewall please ensure that the permissions are in...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-25T11:59:46+05:30	81109692384

meta_title	meta_description
Ray Appliance setup guide, Ray Access Point configuration, Ray cloud account registration, Ray AP MAC address security code, Ray appliance troubleshooting	First Time Setup using Device MAC and Security Code create account on ray

id	position	art_type	thumbs_up	thumbs_down
81000408735	3	1	2	0

hits	created_at	updated_at	folder_id	tags
873	2022-12-29T09:33:25+05:30	2025-08-25T12:42:59+05:30	81000301200	{'name': 'Ray Switch First time Setup'}

name
Ray Switch First time Setup

title	description	user_id	status	desc_un_html
RAY Switch First Time Setup	<p data-identifyelement="492">	81084392984	2	Getting started with Ray Switch First time setup guide: Ray cloud-managed PoE switches address the most demanding enterprise applications by combining the simplicity of the...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-22T14:57:38+05:30	81084393054

meta_title	meta_description
Ray Switch first time setup, Ray PoE switch configuration guide, Ray cloud managed switch setup, Ray switch OOBM and in-band management, How to configure Ray L2+ and L3 switches	In this Article, we describe the steps to be taken to setup your New Ray switch for network Management.

id	position	art_type	thumbs_up	thumbs_down
81000403737	4	1	4	0

hits	created_at	updated_at	folder_id	tags
643	2022-05-18T16:23:31+05:30	2025-08-25T17:21:17+05:30	81000301200	{'name': 'License'}
643	2022-05-18T16:23:31+05:30	2025-08-25T17:21:17+05:30	81000301200	{'name': 'Subscription'}
643	2022-05-18T16:23:31+05:30	2025-08-25T17:21:17+05:30	81000301200	{'name': 'Activation'}

name
License

name
Subscription

name
Activation

title	description	user_id	status	desc_un_html
How to do License Activation	<p dir="ltr">Licenses are attached to the Mac Addresses of the Appliances.  </p><p dir="ltr">Please follow the below steps to...	81002203044	2	Licenses are attached to the Mac Addresses of the Appliances. Please follow the below steps to activate a license. 1. Go to <a href="https://cloud.ray.life/sessions/signin">https://cloud.ray.life/sessions/signin</a> 2. Sign in...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-25T17:21:20+05:30	81109692384

meta_title	meta_description
Ray Appliance License Activation Guide, How to Activate License on Ray Cloud, Upload Ray License Key (CSV/PDF), Ray Subscriptions License Management, Step-by-Step Ray License Activation	Activating Ray License in an Existing Cluster

id	position	art_type	thumbs_up	thumbs_down
81000397747	5	1	78	1

hits	created_at	updated_at	folder_id	tags
205	2021-11-07T20:34:03+05:30	2025-08-25T19:14:05+05:30	81000301200	{'name': 'License Activation Guide'}

name
License Activation Guide

title	description	user_id	status	desc_un_html
Registration of a New Deal	<p dir="ltr"><u dir="ltr">Pre-requisites</u> - You need to be registered as a Partner to register a deal. If you are not a partner yet, please follow the following steps to...	81002203044	2	Pre-requisites - You need to be registered as a Partner to register a deal. If you are not a partner yet, please follow the following steps to become one - Please register for the Ray Partner...

seo_data	modified_at	modified_by
[Nested Data]	2022-09-15T11:57:22+05:30	81002203044

meta_title	meta_description
Ray Appliance License Activation Guide, How to Activate License on Ray Cloud, Upload Ray License Key (CSV/PDF), Ray Subscriptions License Management, Step-by-Step Ray License Activation	Step-by-Step Ray License Activation

id	position	art_type	thumbs_up	thumbs_down
81000419913	6	1	0	0

hits	created_at	updated_at	folder_id	tags
2	2025-11-24T12:50:47+05:30	2025-11-24T12:50:47+05:30	81000301200	{'name': 'Wi-Fi Antenna Connection'}
2	2025-11-24T12:50:47+05:30	2025-11-24T12:50:47+05:30	81000301200	{'name': 'Antenna Port Mapping'}
2	2025-11-24T12:50:47+05:30	2025-11-24T12:50:47+05:30	81000301200	{'name': '2.4 GHz / 5.8 GHz Wi-Fi'}
2	2025-11-24T12:50:47+05:30	2025-11-24T12:50:47+05:30	81000301200	{'name': 'LTE 4G/5G Antenna'}
2	2025-11-24T12:50:47+05:30	2025-11-24T12:50:47+05:30	81000301200	{'name': 'RF Antenna Setup'}

name
Wi-Fi Antenna Connection

name
Antenna Port Mapping

name
2.4 GHz / 5.8 GHz Wi-Fi

name
LTE 4G/5G Antenna

name
RF Antenna Setup

title	description	user_id	status	desc_un_html
Checking Male & Female Connectors Before Wi-Fi Setup	<p dir="ltr" style="font-size: 16px;"><span dir="ltr" style="font-size: 16px;">></span><span dir="ltr" style="font-size:...	81109692384	2	Importance of Verifying Male and Female Connectors in Wi-Fi Installations. When setting up Wi-Fi equipment, it is essential to verify the types of RF (Radio Frequency)...

seo_data	modified_at	modified_by
[Nested Data]	2025-11-24T12:51:26+05:30	81109692384

meta_title	meta_description
Checking Male & Female Connectors Before Wi-Fi Setup	Wi-Fi antenna connection guide, How to connect 2.4 GHz and 5.8 GHz antennas, LTE 4G/5G antenna installation, Antenna port matching instructions

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000207340		False	2025-03-13T11:27:21+05:30	2025-03-13T11:27:21+05:30

account_id	name	description	all_folders
1331981	Basic Configuration		{'id': 81000300396, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2025-03-13T11:21:27+05:30', 'updated_at': '2025-03-13T11:27:22+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000300396	1	1	False	2025-03-13T11:21:27+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-03-13T11:27:22+05:30	1			1

depth	category_id	name	description	articles
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000416918, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 116, 'created_at': '2025-01-17T11:44:05+05:30', 'updated_at': '2025-03-13T11:26:20+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000416921, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 153, 'created_at': '2025-01-17T13:02:43+05:30', 'updated_at': '2025-03-13T11:26:20+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000416922, 'position': 3, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 87, 'created_at': '2025-01-17T15:53:36+05:30', 'updated_at': '2025-03-13T11:26:20+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000417036, 'position': 4, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 144, 'created_at': '2025-01-27T14:10:48+05:30', 'updated_at': '2025-03-13T11:26:20+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000417064, 'position': 5, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 53, 'created_at': '2025-01-31T11:20:28+05:30', 'updated_at': '2025-03-13T11:26:20+05:30',...

depth	category_id	name	description	articles
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000417083, 'position': 6, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 79, 'created_at': '2025-02-07T15:47:46+05:30', 'updated_at': '2025-03-13T11:26:20+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000417087, 'position': 7, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 153, 'created_at': '2025-02-10T18:36:07+05:30', 'updated_at': '2025-03-13T11:26:20+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000417225, 'position': 8, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 68, 'created_at': '2025-03-03T13:26:01+05:30', 'updated_at': '2025-03-13T11:26:21+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000417364, 'position': 9, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 114, 'created_at': '2025-03-13T10:19:01+05:30', 'updated_at': '2025-03-13T11:26:21+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000417056, 'position': 10, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 22, 'created_at': '2025-01-29T15:33:09+05:30', 'updated_at': '2025-04-11T17:00:39+05:30',...

depth	category_id	name	description	articles
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000418641, 'position': 11, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 13, 'created_at': '2025-08-20T15:47:08+05:30', 'updated_at': '2025-08-20T15:47:08+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000418644, 'position': 12, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 20, 'created_at': '2025-08-20T19:22:09+05:30', 'updated_at': '2025-08-20T19:22:09+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000418645, 'position': 13, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 26, 'created_at': '2025-08-20T19:23:45+05:30', 'updated_at': '2025-08-20T19:23:45+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000418646, 'position': 14, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 33, 'created_at': '2025-08-20T19:25:14+05:30', 'updated_at': '2025-08-20T19:25:14+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000418647, 'position': 15, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 13, 'created_at': '2025-08-20T19:26:20+05:30', 'updated_at': '2025-08-20T19:26:20+05:30',...

depth	category_id	name	description	articles
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000418648, 'position': 16, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 14, 'created_at': '2025-08-20T19:27:17+05:30', 'updated_at': '2025-08-20T19:27:17+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000418649, 'position': 17, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 10, 'created_at': '2025-08-20T19:29:50+05:30', 'updated_at': '2025-08-20T19:29:50+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000418650, 'position': 18, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 20, 'created_at': '2025-08-20T19:31:10+05:30', 'updated_at': '2025-08-20T19:31:10+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000418651, 'position': 19, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 21, 'created_at': '2025-08-20T19:34:45+05:30', 'updated_at': '2025-08-20T19:34:45+05:30',...

depth	category_id	name	description	articles
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000417377, 'position': 20, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 32, 'created_at': '2025-03-21T17:30:24+05:30', 'updated_at': '2025-08-21T11:44:03+05:30',...

depth	category_id	name	description	articles
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000418857, 'position': 21, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2025-09-10T17:11:08+05:30', 'updated_at': '2025-09-10T17:11:08+05:30',...
1	81000207340	Basic Configuration	Setup Account, Add Appliances, Creation of LAN & WAN Interface, Steps to create SSID	{'id': 81000420196, 'position': 22, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2025-12-30T14:09:52+05:30', 'updated_at': '2025-12-30T14:09:52+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000416918	1	1	0	0

hits	created_at	updated_at	folder_id	tags
116	2025-01-17T11:44:05+05:30	2025-03-13T11:26:20+05:30	81000300396	

title	description	user_id	status	desc_un_html
LAN Network Interface Setup Guide	<div class="ListContainerWrapper SCXW74440513 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; position:...	81101887034	2	A LAN (Local Area Network) Network Interface is a hardware or software component that enables a device to connect to a local network, allowing it to communicate with other devices within the same...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-03T13:27:22+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000416921	2	1	0	0

hits	created_at	updated_at	folder_id	tags
153	2025-01-17T13:02:43+05:30	2025-03-13T11:26:20+05:30	81000300396	

title	description	user_id	status	desc_un_html
WAN Network Interface Setup Guide	<div class="OutlineElement Ltr SCXW260901964 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81101887034	2	A WAN (Wide Area Network) Network Interface is the connection point between a local network (such as a LAN) and a broader, geographically dispersed network, like the internet or a corporate network...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-03T13:27:40+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000416922	3	1	0	0

hits	created_at	updated_at	folder_id	tags
87	2025-01-17T15:53:36+05:30	2025-03-13T11:26:20+05:30	81000300396	

title	description	user_id	status	desc_un_html
Steps to Create SSID (Open/Password/Enterprise/Dynamic)	<div class="OutlineElement Ltr SCXW195653054 BCX0" data-identifyelement="479" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-...>	81101887034	2	SSID (Service Set Identifier) is a unique name used to identify a wireless network. It is essentially the name of a Wi-Fi network that devices can see and connect to. Example:...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-03T13:28:10+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417036	4	1	0	0

hits	created_at	updated_at	folder_id	tags
144	2025-01-27T14:10:48+05:30	2025-03-13T11:26:20+05:30	81000300396	

title	description	user_id	status	desc_un_html
Setup AP (Access Point ) for the first time	<div class="ListContainerWrapper SCXW252928696 BCX0" data-identifyelement="479" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-...	81101887034	2	The Ray platform requires an Email ID and an Unregistered Ray device for first-time signup. An existing Ray account holder can still provide you with access to their Ray cloud controller,...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-02T11:41:31+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417064	5	1	0	0

hits	created_at	updated_at	folder_id	tags
53	2025-01-31T11:20:28+05:30	2025-03-13T11:26:20+05:30	81000300396	

title	description	user_id	status	desc_un_html
Introduction: Ray Cluster and Child Cluster	<div class="OutlineElement Ltr SCXW52925578 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...	81101887034	2	Introduction to Cluster: A cluster is a group of devices that work together as a single system to improve performance, reliability, or scalability, often used for load balancing, high...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T11:11:27+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417083	6	1	0	0

hits	created_at	updated_at	folder_id	tags
79	2025-02-07T15:47:46+05:30	2025-03-13T11:26:20+05:30	81000300396	

title	description	user_id	status	desc_un_html
Steps for Creating Multiple SSIDs via Access Point	<div class="OutlineElement Ltr SCXW85228808 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81101887034	2	Multiple SSID (Service Set Identifiers): Multiple SSIDs refer to the ability of a single wireless router or access point to broadcast more than one network name. Multiple SSID...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-03T13:28:28+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417087	7	1	1	0

hits	created_at	updated_at	folder_id	tags
153	2025-02-10T18:36:07+05:30	2025-03-13T11:26:20+05:30	81000300396	

title	description	user_id	status	desc_un_html
Steps to Create Multiple SSID (Gateway + Access Point)	<div class="SCXW194 701044 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; color: rgb(0, 0, 0); font-family:...>	81101887034	2	Multiple SSID (Service Set Identifiers): Multiple SSIDs refer to the ability of a single wireless router or access point to broadcast more than one network name. Multiple SSID...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-03T13:28:41+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417225	8	1	0	0

hits	created_at	updated_at	folder_id	tags
68	2025-03-03T13:26:01+05:30	2025-03-13T11:26:21+05:30	81000300396	

title	description	user_id	status	desc_un_html
Adding Appliances to RAY Cloud Controller	<p><span class="fr-view" data-test-id="article-description" style="box-sizing: border-box; overflow-wrap: break-word; color: rgb(24, 50, 71); font-family: -apple-system,...	81101887034	2	HOW TO ADD GATEWAY AND AP TO THE CLOUD Login to Cloud Controller using your username & password on https://cloud.ray.life Go to Appliances , Click on +Add Appliances to add...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-03T13:26:04+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417364	9	1	0	0

hits	created_at	updated_at	folder_id	tags
114	2025-03-13T10:19:01+05:30	2025-03-13T11:26:21+05:30	81000300396	

title	description	user_id	status	desc_un_html
Steps to Create Account	<p><span class="fr-view collab-annotatable" data-test-id="article-description" style="box-sizing: border-box; overflow-wrap: break-word; color: rgb(24, 50, 71); font-family:...	81101887034	2	To Create Account: To sign up for a Ray account and get access to the RayONE Cloud controller for managing all your Ray products: Open your web browser and type in cloud.ray.life....

seo_data	modified_at	modified_by
[Nested Data]	2025-03-13T10:19:04+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417056	10	1	0	0

hits	created_at	updated_at	folder_id	tags
22	2025-01-29T15:33:09+05:30	2025-04-11T17:00:39+05:30	81000300396	

title	description	user_id	status	desc_un_html
Overview of Audit Logs	<div class="OutlineElement Ltr SCXW147486281 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...	81101887019	2	Audit logs record system events, tracking user actions, security events, and changes for monitoring, compliance, and troubleshooting. They help detect anomalies, prevent unauthorized...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-11T16:55:11+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000418641	11	1	0	0

hits	created_at	updated_at	folder_id	tags
13	2025-08-20T15:47:08+05:30	2025-08-20T15:47:08+05:30	81000300396	{'name': 'WPA2-PSK (Static Key)'}

name
WPA2-PSK (Static Key)

title	description	user_id	status	desc_un_html
WPA2-PSK (Static Key)	<div class="SCXW327 40341 BCX8" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; color: rgb(0, 0, 0); font-family:...	81109692384	2	SCENARIO : WPA2-PSK (Static Key) CATEGORY : Authentication PURPOSE / USE CASE : Simple shared key for controlled environments STEPS TO TEST : Create SSID, set...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-20T19:19:50+05:30	81109692384

meta_title
WPA2-PSK (Static Key)

id	position	art_type	thumbs_up	thumbs_down
81000418644	12	1	0	0

hits	created_at	updated_at	folder_id	tags
20	2025-08-20T19:22:09+05:30	2025-08-20T19:22:09+05:30	81000300396	{'name': 'HIDDEN SSID'}

name
HIDDEN SSID

title	description	user_id	status	desc_un_html
HIDDEN SSID	<div class="OutlineElement Ltr SCXW2615644 BCX8" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81109692384	2	SCENARIO : HIDDEN SSID CATEGORY : SECURITY PURPOSE / USE CASE : PREVENT SSID VISIBILITY TO CASUAL USERS STEPS TO TEST : DISABLE BROADCAST, CONNECT VIA MANUAL ENTRY ...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-20T19:22:11+05:30	81109692384

meta_title	meta_description
HIDDEN SSID	HIDDEN SSID

id	position	art_type	thumbs_up	thumbs_down
81000418645	13	1	0	0

hits	created_at	updated_at	folder_id	tags
26	2025-08-20T19:23:45+05:30	2025-08-20T19:23:45+05:30	81000300396	

title	description	user_id	status	desc_un_html
Configure & Test Fast Roaming (802.11k/v/r)	<div class="SCXW479 77784 BCX8" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; color: rgb(0, 0, 0); font-family:...>	81109692384	2	SCENARIO : Configure & Test Fast Roaming (802.11k/v/r) CATEGORY : Roaming Optimization PURPOSE / USE CASE : Seamless handoff for mobile clients STEPS TO TEST : Walk across APs with...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-20T19:23:49+05:30	81109692384

meta_title	meta_description
Configure & Test Fast Roaming (802.11k/v/r)	Configure & Test Fast Roaming (802.11k/v/r)

id	position	art_type	thumbs_up	thumbs_down
81000418646	14	1	0	0

hits	created_at	updated_at	folder_id	tags
33	2025-08-20T19:25:14+05:30	2025-08-20T19:25:14+05:30	81000300396	{'name': 'Tx Power Levels'}

name
Tx Power Levels

title	description	user_id	status	desc_un_html
Increasing & Decreasing Tx Power Levels	<div class="OutlineElement Ltr SCXW159004550 BCX8" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81109692384	2	SCENARIO : Increasing & Decreasing Tx Power Levels CATEGORY : RF Tuning PURPOSE / USE CASE : Adjust coverage or reduce interference STEPS TO TEST : Increase/decrease power, check...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-20T19:25:15+05:30	81109692384

meta_title	meta_description
Increasing & Decreasing Tx Power Levels	Increasing & Decreasing Tx Power Levels

id	position	art_type	thumbs_up	thumbs_down
81000418647	15	1	0	0

hits	created_at	updated_at	folder_id	tags
13	2025-08-20T19:26:20+05:30	2025-08-20T19:26:20+05:30	81000300396	{'name': 'Speed test'}

name
Speed test

title	description	user_id	status	desc_un_html
Checking Speed via Internal Speed test	<div class="OutlineElement Ltr SCXW263518693 BCX8" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...	81109692384	2	SCENARIO : Checking Speed via Internal Speed test CATEGORY : Diagnostics PURPOSE / USE CASE : Measure actual throughput from AP to client STEPS TO TEST : Run speed test via Ray...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-20T19:26:23+05:30	81109692384

meta_title	meta_description
Checking Speed via Internal Speed test	Checking Speed via Internal Speed test

id	position	art_type	thumbs_up	thumbs_down
81000418648	16	1	0	0

hits	created_at	updated_at	folder_id	tags
14	2025-08-20T19:27:17+05:30	2025-08-20T19:27:17+05:30	81000300396	{'name': 'Configure Client Isolation '}

name
Configure Client Isolation

title	description	user_id	status	desc_un_html
Configure Client Isolation	<div class="SCXW317 92872 BCX8" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; color: rgb(0, 0, 0); font-family:...	81109692384	2	SCENARIO : Configure Client Isolation CATEGORY : Security PURPOSE / USE CASE : Prevent peer-to-peer access on same SSID STEPS TO TEST : Enable isolation, ping between...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-20T19:27:19+05:30	81109692384

meta_title	meta_description
Configure Client Isolation	Configure Client Isolation

id	position	art_type	thumbs_up	thumbs_down
81000418649	17	1	0	0

hits	created_at	updated_at	folder_id	tags
10	2025-08-20T19:29:50+05:30	2025-08-20T19:29:50+05:30	81000300396	{'name': 'Restrict Static IP'}

name
Restrict Static IP

title	description	user_id	status	desc_un_html
Restrict Static IP	<div class="SCXW928 66751 BCX8" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; color: rgb(0, 0, 0); font-family:...	81109692384	2	SCENARIO : Restrict Static IP CATEGORY : IP Management PURPOSE / USE CASE : Enforce DHCP use, prevent rogue configurations STEPS TO TEST : Enable restriction, connect client with...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-20T19:29:53+05:30	81109692384

meta_title	meta_description
Restrict Static IP	Restrict Static IP

id	position	art_type	thumbs_up	thumbs_down
81000418650	18	1	1	0

hits	created_at	updated_at	folder_id	tags
20	2025-08-20T19:31:10+05:30	2025-08-20T19:31:10+05:30	81000300396	{'name': '802.11w'}

name
802.11w

title	description	user_id	status	desc_un_html
802.11w (Protected Management Frames)	<div class="SCXW158 093227 BCX8" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; color: rgb(0, 0, 0); font-family:...	81109692384	2	802.11w (Protected Management Frames) CATEGORY : Security / Standards PURPOSE / USE CASE : Understand PMF for protecting against deauthentication/disassociation attacks. ...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-20T19:31:13+05:30	81109692384

meta_title	meta_description
802.11w (Protected Management Frames)	802.11w (Protected Management Frames)

id	position	art_type	thumbs_up	thumbs_down
81000418651	19	1	0	0

hits	created_at	updated_at	folder_id	tags
21	2025-08-20T19:34:45+05:30	2025-08-20T19:34:45+05:30	81000300396	{'name': 'Debugging Utilities'}

name
Debugging Utilities

title	description	user_id	status	desc_un_html
Client Debug Utilities in Controller	<div class="SCXW856 98933 BCX8" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; color: rgb(0, 0, 0); font-family:...	81109692384	2	SCENARIO : Client Debug Logging via Controller CATEGORY : Troubleshooting PURPOSE / USE CASE : Capture logs for client connection failures or roaming issues STEPS TO TEST : Enable debug...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-20T19:34:48+05:30	81109692384

meta_title	meta_description
Debugging Utilities	Debugging Utilities

id	position	art_type	thumbs_up	thumbs_down
81000417377	20	1	0	0

hits	created_at	updated_at	folder_id	tags
32	2025-03-21T17:30:24+05:30	2025-08-21T11:44:03+05:30	81000300396	

title	description	user_id	status	desc_un_html
How to Create BYOD Policy	<h3 data-end="35" data-start="0"><strong data-end="33" data-start="4">? What is a BYOD Policy?</strong></h3><p data-end="247" data-start="37"><strong data-...	81091317121	2	? What is a BYOD Policy? BYOD (Bring Your Own Device) Policy is a set of rules that allows employees to use their personal devices (laptops, smartphones, tablets) for work while ensuring...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-21T17:30:26+05:30	81091317121

id	position	art_type	thumbs_up	thumbs_down
81000418857	21	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2025-09-10T17:11:08+05:30	2025-09-10T17:11:08+05:30	81000300396	

title	description	user_id	status	desc_un_html
Changing Tx Power for a Specific Device or All Devices	<div class="OutlineElement Ltr SCXW159004550 BCX8" style="box-sizing: border-box; word-break: normal; overflow-wrap: break-word; font-size: 12px; line-height: 1.4; font-style: normal; font-...	81109692384	1	SCENARIO : Increasing & Decreasing Tx Power Levels CATEGORY : RF Tuning PURPOSE / USE CASE : Adjust coverage or reduce interference STEPS TO TEST : Increase/decrease power, check...

seo_data	modified_at	modified_by
[Nested Data]	2025-09-10T17:11:08+05:30	81109692384

id	position	art_type	thumbs_up	thumbs_down
81000420196	22	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2025-12-30T14:09:52+05:30	2025-12-30T14:09:52+05:30	81000300396	{'name': 'Smtp server configuration' }

name
Smtp server configuration

title	description	user_id	status	desc_un_html
SMTP Server configuration	<div class="OutlineElement Ltr SCXW102734850 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81101736827	2	Configuration of SMTP Server To configure Smtp server first go to settings tab on parent cluster There is one option to configure smtp server as shown in below image ...

seo_data	modified_at	modified_by
[Nested Data]	2025-12-30T14:09:52+05:30	81101736827

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000015947		True	2020-02-04T19:01:22+05:30	2020-02-04T19:01:27+05:30

account_id	name	description	all_folders
1331981	Default Category		{'id': 81000022870, 'visibility': 3, 'position': 1, 'is_default': True, 'created_at': '2020-02-04T19:01:22+05:30', 'updated_at': '2020-02-04T19:01:28+05:30', 'article_order': 1,...}

id	visibility	position	is_default	created_at
81000022870	3	1	True	2020-02-04T19:01:22+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2020-02-04T19:01:28+05:30	1			1

depth	category_id	name	description	articles
1	8100015947	Drafts		

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000205670		False	2023-11-07T11:29:20+05:30	2023-11-07T11:29:20+05:30

account_id	name	description	all_folders
1331981	Clients/Users List		{'id': 81000298190, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2023-11-07T11:29:21+05:30', 'updated_at': '2023-11-07T11:29:21+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000298190	1	1	False	2023-11-07T11:29:21+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2023-11-07T11:29:21+05:30	1			1

depth	category_id	name	description	articles
1	81000205670	Clients	This Folder is to populate information/KBs of Clients tab and information in Ray product	{'id': 81000412312, 'position': 1, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 105, 'created_at': '2023-11-07T11:30:16+05:30', 'updated_at': '2023-11-07T11:30:16+05:30',...
1	81000205670	Clients	This Folder is to populate information/KBs of Clients tab and information in Ray product	{'id': 81000419344, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 7, 'created_at': '2025-10-08T15:45:18+05:30', 'updated_at': '2025-10-08T15:45:18+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000412312	1	1	1	0

hits	created_at	updated_at	folder_id	tags
105	2023-11-07T11:30:16+05:30	2023-11-07T11:30:16+05:30	81000298190	

title	description	user_id	status	desc_un_html
View Clients/Users List	<p dir="ltr">On Ray devices, connected clients are categories in 2 lists-</p><p dir="ltr">1. Connected - List of all clients connected in cluster</p><p...</td> <td>81084392984</td> <td>2</td> <td>On Ray devices, connected clients are categories in 2 lists- 1. Connected - List of all clients connected in cluster 2. Recently Connected - List only clients those connected a few minutes ago in...</td>	81084392984	2	On Ray devices, connected clients are categories in 2 lists- 1. Connected - List of all clients connected in cluster 2. Recently Connected - List only clients those connected a few minutes ago in...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-07T11:30:16+05:30	81084392984

meta_title	meta_description
View Client List in Ray	View Client List in Ray

id	position	art_type	thumbs_up	thumbs_down
81000419344	2	1	0	0

hits	created_at	updated_at	folder_id	tags
7	2025-10-08T15:45:18+05:30	2025-10-08T15:45:18+05:30	81000298190	{'name': 'access point'}
7	2025-10-08T15:45:18+05:30	2025-10-08T15:45:18+05:30	81000298190	{'name': 'Client Overview'}
7	2025-10-08T15:45:18+05:30	2025-10-08T15:45:18+05:30	81000298190	{'name': 'Network Monitoring'}

name
access point

name
Client Overview

name
Network Monitoring

title	description	user_id	status	desc_un_html
Access Point Client Overview and Network Monitoring	<p data-end="269" data-start="128"> </p><p data-end="269" data-start="128"><span dir="ltr" style="font-size: 14px;">In the portal, locate...	81106402345	2	In the portal, locate the Access Point (AP) you want to check. The AP will display the number of connected clients (for example, 21 clients). Click on the AP's client count or name to open a...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-08T15:45:18+05:30	81106402345

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000205596		False	2023-06-27T12:31:40+05:30	2023-06-27T12:31:40+05:30

account_id	name	description	all_folders
1331981	Dashboard	Statistics	{'id': 81000298055, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2023-06-27T12:33:00+05:30', 'updated_at': '2023-06-27T12:33:00+05:30', 'article_order': 1,...}

id	visibility	position	is_default	created_at
81000298055	1	1	False	2023-06-27T12:33:00+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2023-06-27T12:33:00+05:30	1			1

depth	category_id	name	description	articles
1	81000205596	Statistics and Analytics		{'id': 81000412491, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2023-12-07T16:04:26+05:30', 'updated_at': '2023-12-07T16:04:26+05:30',...
1	81000205596	Statistics and Analytics		{'id': 81000412492, 'position': 2, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 52, 'created_at': '2023-12-07T16:47:01+05:30', 'updated_at': '2023-12-07T16:47:01+05:30',...
1	81000205596	Statistics and Analytics		{'id': 81000412503, 'position': 3, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 37, 'created_at': '2023-12-12T08:27:08+05:30', 'updated_at': '2023-12-12T08:27:08+05:30',...
1	81000205596	Statistics and Analytics		{'id': 81000414063, 'position': 4, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 73, 'created_at': '2024-06-17T14:00:02+05:30', 'updated_at': '2024-06-17T14:00:02+05:30',...
1	81000205596	Statistics and Analytics		{'id': 81000414064, 'position': 5, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 73, 'created_at': '2024-06-17T19:46:07+05:30', 'updated_at': '2024-06-17T19:46:07+05:30',...

depth	category_id	name	description	articles
1	81000205596	Statistics and Analytics		{'id': 81000417032, 'position': 6, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 49, 'created_at': '2025-01-25T13:14:12+05:30', 'updated_at': '2025-03-27T18:20:14+05:30',...
1	81000205596	Statistics and Analytics		{'id': 81000417044, 'position': 7, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 9, 'created_at': '2025-01-28T17:10:59+05:30', 'updated_at': '2025-03-27T18:20:14+05:30',...
1	81000205596	Statistics and Analytics		{'id': 81000417049, 'position': 8, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 15, 'created_at': '2025-01-29T11:22:48+05:30', 'updated_at': '2025-03-27T18:20:14+05:30',...
1	81000205596	Statistics and Analytics		{'id': 81000417051, 'position': 9, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 17, 'created_at': '2025-01-29T13:51:04+05:30', 'updated_at': '2025-03-27T18:20:14+05:30',...
1	81000205596	Statistics and Analytics		{'id': 81000418532, 'position': 10, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 33, 'created_at': '2025-08-06T11:31:42+05:30', 'updated_at': '2025-08-07T14:48:56+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000412491	1	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2023-12-07T16:04:26+05:30	2023-12-07T16:04:26+05:30	81000298055	{'name': 'client usage'}

name
client usage

title	description	user_id	status	desc_un_html
How to collect usage logs per LAN/Wan Interfaces	<p dir="ltr"><span class="ui-provider ed bqv bqw bqx bqy bqz bra brb brc brd bre brf brg brh bri brj brk brl brm brn bro brp brq brr brs brt brv brw brx bry brz bsa bsb bsc"...	81084393054	1	Follow the below-mentioned steps to check the usage of the clients. 1. Go to Appliances 2. Go to Dashboard 3. Go to appliance

seo_data	modified_at	modified_by
[Nested Data]	2023-12-07T16:04:26+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412492	2	1	1	0

hits	created_at	updated_at	folder_id	tags
52	2023-12-07T16:47:01+05:30	2023-12-07T16:47:01+05:30	81000298055	{'name': 'clients usage'}

name
clients usage

title	description	user_id	status	desc_un_html
How to check Statistics and Data Usage of wireless clients	<p dir="ltr">Statistics and Data Usage of the clients refers to the analysis and measurement of data usage patterns and trends by clients. It involves collecting, organizing, and interpreting...	81084393054	2	Statistics and Data Usage of the clients refers to the analysis and measurement of data usage patterns and trends by clients. It involves collecting, organizing, and interpreting data to...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-07T16:56:04+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412503	3	1	1	0

hits	created_at	updated_at	folder_id	tags
37	2023-12-12T08:27:08+05:30	2023-12-12T08:27:08+05:30	81000298055	

title	description	user_id	status	desc_un_html
User Sessions History	<div data-identifyelement="480" dir="ltr" style="--tw-border-spacing-x: 0; --tw-border-spacing-y: 0; --tw-translate-x: 0; --tw-translate-y: 0; --tw-rotate: 0; --tw-skew-x: 0;...	81084392984	2	User sessions history can be seen by following the below mentioned steps in below screenshots: Login on <a href="https://cloud.ray.life/">https://cloud.ray.life/</a> and Goto specific cluster where users are using the network....

seo_data	modified_at	modified_by
[Nested Data]	2023-12-12T09:04:23+05:30	81084392984

meta_title	meta_description
User Sessions History	User Sessions History for online and offline users

id	position	art_type	thumbs_up	thumbs_down
81000414063	4	1	0	0

hits	created_at	updated_at	folder_id	tags
73	2024-06-17T14:00:02+05:30	2024-06-17T14:00:02+05:30	81000298055	

title	description	user_id	status	desc_un_html
Naturals POC Configuration	<p dir="ltr"><strong dir="ltr">We have configured below mentioned topics in Naturals POC cluster.</strong></p><p dir="ltr"> </p><p dir="ltr" ...	81091317121	2	We have configured below mentioned topics in Naturals POC cluster. Network Interface - LAN & WAN SD-WAN Rule WLAN 1. Network Interface - LAN & WAN First we have...

seo_data	modified_at	modified_by
[Nested Data]	2025-01-22T12:07:46+05:30	81091317121

id	position	art_type	thumbs_up	thumbs_down
81000414064	5	1	0	0

hits	created_at	updated_at	folder_id	tags
73	2024-06-17T19:46:07+05:30	2024-06-17T19:46:07+05:30	81000298055	

title	description	user_id	status	desc_un_html
Dashboard Monitoring for Natu POC	<p dir="ltr">To check Status and statistics for Both or Internet link ans SD-WAN Network you can check out Dashboard Section.</p><p dir="ltr"> </p><p...</p>	81091317121	2	To check Status and statistics for Both or Internet link ans SD-WAN Network you can check out Dashboard Section. Go to your cluster > Dashboard > SD-WAN Statistics Mainly you...

seo_data	modified_at	modified_by
[Nested Data]	2025-01-22T12:17:23+05:30	81091317121

id	position	art_type	thumbs_up	thumbs_down
81000417032	6	1	0	0

hits	created_at	updated_at	folder_id	tags
49	2025-01-25T13:14:12+05:30	2025-03-27T18:20:14+05:30	81000298055	

title	description	user_id	status	desc_un_html
Overview of Dashboard	<div class="OutlineElement Ltr SCXW32265451 BCX0" data-identifyelement="479" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-...</div>	81101887034	2	1. Client Statistics: This section will guide you through navigating the Dashboard to view client statistics, device usage, and network insights. Go to the Dashboard. Click...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T15:36:18+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417044	7	1	0	0

hits	created_at	updated_at	folder_id	tags
9	2025-01-28T17:10:59+05:30	2025-03-27T18:20:14+05:30	81000298055	

title	description	user_id	status	desc_un_html
Overview of JOBS	<div class="SCXW58421606 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; color: rgb(0, 0, 0); font-family:...	81101887034	2	This tab provides information about the changes made to the network. You can filter and view the status of jobs based on various criteria. Go to Jobs, To filter jobs, select the...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T15:36:56+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417049	8	1	0	0

hits	created_at	updated_at	folder_id	tags
15	2025-01-29T11:22:48+05:30	2025-03-27T18:20:14+05:30	81000298055	

title	description	user_id	status	desc_un_html
Overview of Settings	<div class="ListContainerWrapper SCXW64136429 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; position:...	81101887034	2	1. Creating and Managing Users: This section allows you to create new users and view details about existing users. Go to Settings → Click on Users. To add a new...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T15:37:34+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417051	9	1	0	0

hits	created_at	updated_at	folder_id	tags
17	2025-01-29T13:51:04+05:30	2025-03-27T18:20:14+05:30	81000298055	

title	description	user_id	status	desc_un_html
Overview of Clients	<div class="OutlineElement Ltr SCXW35218404 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81101887034	2	Client Information Section: This section provides details about clients connected to the network, including information such as the MAC Address, IP Address, Device Name, Lease Duration,...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T15:38:11+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000418532	10	1	0	0

hits	created_at	updated_at	folder_id	tags
33	2025-08-06T11:31:42+05:30	2025-08-07T14:48:56+05:30	81000298055	{'name': 'SD WAN data not show'}
33	2025-08-06T11:31:42+05:30	2025-08-07T14:48:56+05:30	81000298055	{'name': 'SD-WAN'}
33	2025-08-06T11:31:42+05:30	2025-08-07T14:48:56+05:30	81000298055	{'name': 'SD WAN data error'}
33	2025-08-06T11:31:42+05:30	2025-08-07T14:48:56+05:30	81000298055	{'name': 'data not show'}
33	2025-08-06T11:31:42+05:30	2025-08-07T14:48:56+05:30	81000298055	{'name': 'vipul meh'}

name
SD WAN data not show

name
SD-WAN

name
SD WAN data error

name
data not show

name
vipul meh

title	description	user_id	status	desc_un_html
Troubleshooting Guide: SD-WAN Data Not Displaying on Portal	<div class="OutlineElement Ltr SCXW141998590 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81106402345	2	Steps 1: Go to the SD-WAN Interface section, select SD-WAN Rules, and click Force Re-Publish. Wait for 20–30 minutes. If the issue persists, proceed to Step 2. Steps...

seo_data	modified_at	modified_by
[Nested Data]	2025-11-19T13:19:01+05:30	81106402345

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000205316		False	2022-12-12T07:24:02+05:30	2022-12-12T07:24:02+05:30

account_id	name	description	all_folders
1331981	OTHER GENERAL 802.11 IEEE STANDARDS WI-FI IMPORTANT INFO	This Category contains articles that cover important information to be aware of that is defined by the IEEE Standards specifically 802.11 IEEE standards for Wi-Fi in general and is...	{'id': 81000297563, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2022-12-12T07:53:57+05:30', 'updated_at': '2022-12-12T07:53:57+05:30', 'article_order': 1,...}

id	visibility	position	is_default	created_at
81000297563	1	1	False	2022-12-12T07:53:57+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2022-12-12T07:53:57+05:30	1			1

depth	category_id	name	description	articles
1	81000205316	Common Wireless Wi-Fi Terms	This Folder contains the common Wireless (Wi-Fi) terms used by Wi-Fi Vendors when describing their hardware specifications. We breakdown these terms to the daily user and what they actually mean.	{'id': 81000408664, 'position': 1, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 122, 'created_at': '2022-12-12T07:54:09+05:30', 'updated_at': '2022-12-12T07:54:09+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000408664	1	1	2	0

hits	created_at	updated_at	folder_id	tags
122	2022-12-12T07:54:09+05:30	2022-12-12T07:54:09+05:30	81000297563	{'name': 'MIMO'}

name
MIMO

title	description	user_id	status	desc_un_html
Multi-User Input Multi-User Output (MIMO)	<p></p>	81065176467	2	What is Multiple User Input Multiple User Output (MIMO)? So what is MIMO? Most non-technical individuals often come across variations of the term MIMO when looking to purchase Wi-Fi...

seo_data	modified_at	modified_by
[Nested Data]	2022-12-12T14:16:47+05:30	81065176467

meta_title	meta_description
MIMO	Multi User Input Multi User Output (MIMO)

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000205296		False	2022-12-07T00:04:02+05:30	2022-12-07T00:04:02+05:30

account_id	name	description	all_folders
1331981	GUIDES TO BE EXPORTED AS .PDF DOCUMENTS DURING CUSTOMER HANDOFFS	In this Category. all the articles within contain curated list of reference articles and supplementary steps to be used as hand-off guide and should be exported as .pdf documents and...	{'id': 81000297543, 'visibility': 3, 'position': 1, 'is_default': False, 'created_at': '2022-12-07T00:06:25+05:30', 'updated_at': '2022-12-07T00:06:25+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000297543	3	1	False	2022-12-07T00:06:25+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2022-12-07T00:06:25+05:30	1			1

depth	category_id	name	description	articles
1	81000205296	BASIC RAY WIRELESS AP SETUP SUPPORT GUIDE	This folder contains Ray AP Wireless Basic startup and support guide	{'id': 81000408642, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2022-12-07T00:18:49+05:30', 'updated_at': '2022-12-07T00:18:49+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000408642	1	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2022-12-07T00:18:49+05:30	2022-12-07T00:18:49+05:30	81000297543	{'name': 'Guide'}

name
Guide

title	description	user_id	status	desc_un_html
RAY ONE WIRELESS BASIC SETUP SUPPORT GUIDE:	<p><u dir="ltr"> </u> </p>	81065176467	2	RayONE Platform: Cloud.ray.life The Ray cloud controller is the platform from which all Ray products are managed and with this is in mind, unlike most vendors who build their...

seo_data	modified_at	modified_by
[Nested Data]	2022-12-07T00:19:02+05:30	81065176467

meta_title	meta_description
Ray Wireless basic Setup and Support Guide	Support Guide

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000204640		False	2022-10-06T19:55:56+05:30	2022-10-06T19:55:56+05:30

account_id	name	description	all_folders
1331981	Internal Documentations		{'id': 81000297317, 'visibility': 3, 'position': 1, 'is_default': False, 'created_at': '2022-11-26T02:35:43+05:30', 'updated_at': '2022-11-26T02:35:43+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000297317	3	1	False	2022-11-26T02:35:43+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2022-11-26T02:35:43+05:30	1			1

depth	category_id	name	description	articles
1	81000204640	Captive Portal Payment Gateway Integration	Contains Guidelines to configuring payment Gateway with Ray Captive Portal	{'id': 81000408502, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2022-11-26T02:50:05+05:30', 'updated_at': '2022-11-26T02:50:05+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000408502	1	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2022-11-26T02:50:05+05:30	2022-11-26T02:50:05+05:30	81000297317	

title	description	user_id	status	desc_un_html
Ray Support Agents Guide for Payment Integration	<ol><li dir="ltr">Need to have Payment Gateway API secret key/Oauth Key/ Authorization Token from customer Payment Gateway account. The secret key is input in the Ray &nbsp;  Captive...	81065176467	2	Need to have Payment Gateway API secret key/Oauth Key/ Authorization Token from customer Payment Gateway account. The secret key is input in the Ray Captive portal Payment integration...

seo_data	modified_at	modified_by
[Nested Data]	2022-11-26T02:52:04+05:30	81065176467

meta_title	meta_description
Agent Guide for payment Integration	

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000204626		False	2022-10-05T13:54:24+05:30	2022-10-05T13:54:24+05:30

account_id	name	description	all_folders
1331981	Advanced Configurations		{'id': 81000296743, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2022-10-05T20:49:02+05:30', 'updated_at': '2023-01-15T01:27:15+05:30', 'article_order': 1,...}
1331981	Advanced Configurations		{'id': 81000296742, 'visibility': 1, 'position': 2, 'is_default': False, 'created_at': '2022-10-05T18:20:14+05:30', 'updated_at': '2023-01-15T01:27:17+05:30', 'article_order': 1,...}
1331981	Advanced Configurations		{'id': 81000297622, 'visibility': 1, 'position': 3, 'is_default': False, 'created_at': '2023-01-15T01:26:33+05:30', 'updated_at': '2023-01-15T01:27:20+05:30', 'article_order': 1,...}
1331981	Advanced Configurations		{'id': 81000296736, 'visibility': 1, 'position': 4, 'is_default': False, 'created_at': '2022-10-05T13:55:43+05:30', 'updated_at': '2022-10-05T20:45:04+05:30', 'article_order': 1,...}
1331981	Advanced Configurations		{'id': 81000296740, 'visibility': 1, 'position': 5, 'is_default': False, 'created_at': '2022-10-05T16:40:05+05:30', 'updated_at': '2023-01-15T01:27:04+05:30', 'article_order': 1,...}
1331981	Advanced Configurations		{'id': 81000022869, 'visibility': 1, 'position': 6, 'is_default': False, 'created_at': '2020-02-04T19:01:22+05:30', 'updated_at': '2022-10-05T20:56:56+05:30', 'article_order': 1,...}

account_id	name	description	all_folders
1331981	Advanced Configurations		{'id': 81000296569, 'visibility': 1, 'position': 7, 'is_default': False, 'created_at': '2022-09-28T16:38:46+05:30', 'updated_at': '2022-10-05T20:56:59+05:30', 'article_order': 1,...}
1331981	Advanced Configurations		{'id': 81000297589, 'visibility': 1, 'position': 8, 'is_default': False, 'created_at': '2022-12-26T03:28:07+05:30', 'updated_at': '2022-12-26T03:28:07+05:30', 'article_order': 1,...}
1331981	Advanced Configurations		{'id': 81000300421, 'visibility': 1, 'position': 9, 'is_default': False, 'created_at': '2025-04-11T16:58:02+05:30', 'updated_at': '2025-04-11T16:58:02+05:30', 'article_order': 1,...}
1331981	Advanced Configurations		{'id': 81000301205, 'visibility': 1, 'position': 10, 'is_default': False, 'created_at': '2025-08-22T11:51:46+05:30', 'updated_at': '2025-08-22T11:51:46+05:30', 'article_order': 1,...}
1331981	Advanced Configurations		{'id': 81000301700, 'visibility': 1, 'position': 11, 'is_default': False, 'created_at': '2025-11-11T14:49:27+05:30', 'updated_at': '2025-11-11T14:49:27+05:30', 'article_order': 1,...}

id	visibility	position	is_default	created_at
81000296743	1	1	False	2022-10-05T20:49:02+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2023-01-15T01:27:15+05:30	1			1

depth	category_id	name	description	articles
1	81000204626	Ray Access Points		{'id': 81000386454, 'position': 1, 'art_type': 1, 'thumbs_up': 83, 'thumbs_down': 0, 'hits': 336, 'created_at': '2020-10-16T14:19:20+05:30', 'updated_at': '2022-10-05T20:49:49+05:30',...
1	81000204626	Ray Access Points		{'id': 81000386470, 'position': 2, 'art_type': 1, 'thumbs_up': 108, 'thumbs_down': 1, 'hits': 307, 'created_at': '2020-10-16T17:39:24+05:30', 'updated_at': '2022-10-05T20:49:24+05:30',...
1	81000204626	Ray Access Points		{'id': 81000121435, 'position': 7, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 162, 'created_at': '2020-03-23T16:20:10+05:30', 'updated_at': '2022-10-05T20:52:41+05:30',...
1	81000204626	Ray Access Points		{'id': 81000121471, 'position': 8, 'art_type': 1, 'thumbs_up': 69, 'thumbs_down': 0, 'hits': 329, 'created_at': '2020-03-23T16:42:38+05:30', 'updated_at': '2022-10-05T20:52:41+05:30',...
1	81000204626	Ray Access Points		{'id': 81000395100, 'position': 14, 'art_type': 1, 'thumbs_up': 105, 'thumbs_down': 0, 'hits': 264, 'created_at': '2021-09-01T12:36:56+05:30', 'updated_at': '2022-10-05T20:57:30+05:30',...

depth	category_id	name	description	articles
1	81000204626	Ray Access Points		{'id': 81000406134, 'position': 15, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 209, 'created_at': '2022-08-24T14:00:30+05:30', 'updated_at': '2022-10-05T20:58:00+05:30',...
1	81000204626	Ray Access Points		{'id': 81000409985, 'position': 16, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 232, 'created_at': '2023-02-14T03:14:24+05:30', 'updated_at': '2023-02-14T03:14:24+05:30',...
1	81000204626	Ray Access Points		{'id': 81000410367, 'position': 17, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 110, 'created_at': '2023-03-21T04:16:05+05:30', 'updated_at': '2023-03-21T04:16:05+05:30',...
1	81000204626	Ray Access Points		{'id': 81000412343, 'position': 18, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 115, 'created_at': '2023-11-10T14:49:59+05:30', 'updated_at': '2023-11-10T14:49:59+05:30',...
1	81000204626	Ray Access Points		{'id': 81000412798, 'position': 19, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 72, 'created_at': '2024-02-02T13:56:22+05:30', 'updated_at': '2024-02-02T13:56:22+05:30',...

depth	category_id	name	description	articles
1	81000204626	Ray Access Points		{'id': 81000418525, 'position': 20, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 12, 'created_at': '2025-08-05T18:13:45+05:30', 'updated_at': '2025-08-05T18:13:45+05:30',...
1	81000204626	Ray Access Points		{'id': 81000418775, 'position': 21, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 6, 'created_at': '2025-08-30T16:08:52+05:30', 'updated_at': '2025-08-30T16:08:52+05:30',...
1	81000204626	Ray Access Points		{'id': 81000419332, 'position': 22, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 6, 'created_at': '2025-10-08T11:33:10+05:30', 'updated_at': '2025-10-08T11:33:10+05:30',...
1	81000204626	Ray Access Points		{'id': 81000419333, 'position': 23, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 5, 'created_at': '2025-10-08T11:40:42+05:30', 'updated_at': '2025-10-08T11:40:42+05:30',...
1	81000204626	Ray Access Points		{'id': 81000419334, 'position': 24, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 4, 'created_at': '2025-10-08T12:38:32+05:30', 'updated_at': '2025-10-08T12:38:32+05:30',...

depth	category_id	name	description	articles
1	81000204626	Ray Access Points		{'id': 81000419335, 'position': 25, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 12, 'created_at': '2025-10-08T12:47:40+05:30', 'updated_at': '2025-10-08T12:47:40+05:30',...
1	81000204626	Ray Access Points		{'id': 81000419336, 'position': 26, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 5, 'created_at': '2025-10-08T12:58:53+05:30', 'updated_at': '2025-10-08T12:58:53+05:30',...
1	81000204626	Ray Access Points		{'id': 81000419338, 'position': 27, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 6, 'created_at': '2025-10-08T14:20:37+05:30', 'updated_at': '2025-10-08T14:20:37+05:30',...
1	81000204626	Ray Access Points		{'id': 81000419339, 'position': 28, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 7, 'created_at': '2025-10-08T14:38:32+05:30', 'updated_at': '2025-10-08T14:38:32+05:30',...

depth	category_id	name	description	articles
1	81000204626	Ray Access Points		{'id': 81000419341, 'position': 29, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 10, 'created_at': '2025-10-08T14:47:09+05:30', 'updated_at': '2025-10-08T14:47:09+05:30',...



title	description	user_id	status	desc_un_html
Ray AP in Station / Repeater mode	<h1>Ray AP in Station / Repeater mode</h1><p> </p><p> &t;</p><p>To set up your Ray AP in station/repeater is a very easy and very few step...	81065176348	2	Ray AP in Station / Repeater mode To set up your Ray AP in station/repeater is a very easy and very few step procedure. Step 1 After you only provide power to the Ray AP, it...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-16T19:48:50+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000121435	7	1	0	0

hits	created_at	updated_at	folder_id	tags
162	2020-03-23T16:20:10+05:30	2022-10-05T20:52:41+05:30	81000296743	

title	description	user_id	status	desc_un_html
Ray in Mesh Mode (Bridge)	<p><span style="font-family: Verdana, Geneva, sans-serif; font-size: 12px;">The Mesh mode can be setup in 2 Modes.&nbsp;</span>&t;</p><p><span style="font-family:....	81002203044	1	The Mesh mode can be setup in 2 Modes. Bridge with the WAN and NAT/Gateway/Route Mode. In this article, we shall explore the Bridge Mode. The Network architecture shall be similar to the...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-23T10:07:05+05:30	81084392984

id	position	art_type	thumbs_up	thumbs_down
81000121471	8	1	69	0

hits	created_at	updated_at	folder_id	tags
329	2020-03-23T16:42:38+05:30	2022-10-05T20:52:41+05:30	81000296743	

title	description	user_id	status	desc_un_html
Ray Access Points in WLAN Mesh Mode	<p><span style="font-family: Verdana, Geneva, sans-serif; font-size: 12px;">The Mesh mode can be setup in 2 Modes.&nbsp;</span></p><p><span style="font-family:... <td>81002203044</td> <td>2</td> <td>The Mesh mode can be setup in 2 Modes. A) Bridge with the WAN and B) NAT/Gateway/Route Mode. In this article, we shall explore the B) NAT/Gateway/Route Mode. The Network...</td>	81002203044	2	The Mesh mode can be setup in 2 Modes. A) Bridge with the WAN and B) NAT/Gateway/Route Mode. In this article, we shall explore the B) NAT/Gateway/Route Mode. The Network...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-23T10:11:00+05:30	81084392984

meta_title	meta_description
RAY Access point in mesh topology in a branch/office for WLAN	connect Ray Access points in mesh topology in a branch/office for local Wi-Fi network. Ray Access Points in WLAN Mesh Mode

id	position	art_type	thumbs_up	thumbs_down
81000395100	14	1	105	0

hits	created_at	updated_at	folder_id	tags
264	2021-09-01T12:36:56+05:30	2022-10-05T20:57:30+05:30	81000296743	{'name': 'Channel'}
264	2021-09-01T12:36:56+05:30	2022-10-05T20:57:30+05:30	81000296743	{'name': 'changing channel'}
264	2021-09-01T12:36:56+05:30	2022-10-05T20:57:30+05:30	81000296743	{'name': 'manual channel'}

name
Channel

name
changing channel

name
manual channel

title	description	user_id	status	desc_un_html
Changing Channel on Ray Wi-Fi Access Point	<p dir="ltr">Ray Wi-Fi Access Point has RRM and DCS which automatically chooses the best channels available post scanning the environment in a periodic and continuous...	81002203044	2	Ray Wi-Fi Access Point has RRM and DCS which automatically chooses the best channels available post scanning the environment in a periodic and continuous manner. However, it is possible to...

seo_data	modified_at	modified_by
[Nested Data]	2021-09-01T12:36:56+05:30	81002203044

meta_title	meta_description
Channel update in Ray Wi-Fi	Channel update in Ray Wi-Fi

id	position	art_type	thumbs_up	thumbs_down
81000406134	15	1	1	0

hits	created_at	updated_at	folder_id	tags
209	2022-08-24T14:00:30+05:30	2022-10-05T20:58:00+05:30	81000296743	

title	description	user_id	status	desc_un_html
Enabling DHCP on Bridge Mode RAY AP's: Over-ride Node Mode	<p dir="ltr"><span style="font-size: 14px;"><strong><u dir="ltr" style="text-decoration: underline;">Configuring Override Node Mode for Ray AP's In Bridge...	81002203044	2	Configuring Override Node Mode for Ray AP's In Bridge Mode: Hello Everyone, In this article we are going to discuss about a feature that allows a Ray AP in bridge Mode /Bridge +...

seo_data	modified_at	modified_by
[Nested Data]	2022-12-04T03:47:32+05:30	81065176467

meta_title	meta_description
Over ride Node Mode	Bridge Mode AP giving DHCP

id	position	art_type	thumbs_up	thumbs_down
81000409985	16	1	1	0

hits	created_at	updated_at	folder_id	tags
232	2023-02-14T03:14:24+05:30	2023-02-14T03:14:24+05:30	81000296743	

title	description	user_id	status	desc_un_html
Extending Network VLANs From Switch to RAY AP Wireless SSID	<p dir="ltr"> </p><p><span class="ui-provider a b c d e f g h i j k l m n o p q r s t u v w x y z ab ac ae af ag ah ai aj ak" dir="ltr">A blacklist in the context of networking refers to a list...	81084393054	2	A blacklist in the context of networking refers to a list of blocked or restricted entities, such as IP addresses or MAC-Address, that are denied access or communication privileges. It is used to...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-16T18:53:38+05:30	81086910421

meta_title	meta_description
Add and Remove a device from Blacklist	Add and Remove a device from Blacklist

id	position	art_type	thumbs_up	thumbs_down
81000412798	19	1	0	0

hits	created_at	updated_at	folder_id	tags
72	2024-02-02T13:56:22+05:30	2024-02-02T13:56:22+05:30	81000296743	{'name': 'change channel'}

name
change channel

title	description	user_id	status	desc_un_html
How to Manually select Channel on Ray wireless	<p dir="ltr">In a wireless network, a radio channel refers to a specific frequency band that is used for transmitting and receiving data wirelessly. These channels are part of the radio...	81086910421	2	In a wireless network, a radio channel refers to a specific frequency band that is used for transmitting and receiving data wirelessly. These channels are part of the radio spectrum and are...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-02T16:22:17+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000418525	20	1	0	0

hits	created_at	updated_at	folder_id	tags
12	2025-08-05T18:13:45+05:30	2025-08-05T18:13:45+05:30	81000296743	{'name': 'access point assign ip'}
12	2025-08-05T18:13:45+05:30	2025-08-05T18:13:45+05:30	81000296743	{'name': 'GatewayMode'}
12	2025-08-05T18:13:45+05:30	2025-08-05T18:13:45+05:30	81000296743	{'name': 'ip assign'}
12	2025-08-05T18:13:45+05:30	2025-08-05T18:13:45+05:30	81000296743	{'name': 'access point layer 3 device'}
12	2025-08-05T18:13:45+05:30	2025-08-05T18:13:45+05:30	81000296743	{'name': 'layer 3 device'}
12	2025-08-05T18:13:45+05:30	2025-08-05T18:13:45+05:30	81000296743	{'name': 'APs configuration'}
12	2025-08-05T18:13:45+05:30	2025-08-05T18:13:45+05:30	81000296743	{'name': 'Access points'}
12	2025-08-05T18:13:45+05:30	2025-08-05T18:13:45+05:30	81000296743	{'name': 'vipul meh'}

name
access point assign ip

name
GatewayMode

name
ip assign

name
access point layer 3 device

name
layer 3 device

name
APs configuration

name
Access points

name
vipul meh

title	description	user_id	status	desc_un_html
Access Point Functioning as a IP Address Assignment	<div class="OutlineElement Ltr SCXW98317608 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81106402345	2	Steps 1: Create a LAN Profile. Steps 2: Create a WLAN Profile. - Go to the Network Interface section and choose the LAN profile created earlier under the...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-06T11:33:00+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000418775	21	1	0	0

hits	created_at	updated_at	folder_id	tags
6	2025-08-30T16:08:52+05:30	2025-08-30T16:08:52+05:30	81000296743	{'name': 'manually set channel'}
6	2025-08-30T16:08:52+05:30	2025-08-30T16:08:52+05:30	81000296743	{'name': 'manually set wi fie channel'}
6	2025-08-30T16:08:52+05:30	2025-08-30T16:08:52+05:30	81000296743	{'name': 'ray'}
6	2025-08-30T16:08:52+05:30	2025-08-30T16:08:52+05:30	81000296743	{'name': 'access point'}
6	2025-08-30T16:08:52+05:30	2025-08-30T16:08:52+05:30	81000296743	{'name': 'APs'}

hits	created_at	updated_at	folder_id	tags
6	2025-08-30T16:08:52+05:30	2025-08-30T16:08:52+05:30	81000296743	{'name': 'vipul meh'}

name
manually set channel

name
manually set wi fie channel

name
ray

name
access point

name
APs

name
vipul meh

title	description	user_id	status	desc_un_html
Step-by-Step Guide to Manually Set Wi-Fi Channel on Ray	<p data-end="243" data-start="48" dir="ltr">In a wireless network, a radio channel is the specific frequency used for sending and receiving data. Devices like routers, access...	81106402345	2	In a wireless network, a radio channel is the specific frequency used for sending and receiving data. Devices like routers, access points, and phones use these channels to talk to each other....

seo_data	modified_at	modified_by
[Nested Data]	2025-08-30T16:08:52+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419332	22	1	0	0

hits	created_at	updated_at	folder_id	tags
6	2025-10-08T11:33:10+05:30	2025-10-08T11:33:10+05:30	81000296743	{'name': 'Guest Isolation'}
6	2025-10-08T11:33:10+05:30	2025-10-08T11:33:10+05:30	81000296743	{'name': 'wifi'}

hits	created_at	updated_at	folder_id	tags
6	2025-10-08T11:33:10+05:30	2025-10-08T11:33:10+05:30	81000296743	{'name': 'wlan'}
6	2025-10-08T11:33:10+05:30	2025-10-08T11:33:10+05:30	81000296743	{'name': 'Wi-Fi Safe'}
6	2025-10-08T11:33:10+05:30	2025-10-08T11:33:10+05:30	81000296743	{'name': 'vipul meh'}

name
Guest Isolation

name
wifi

name
wlan

name
Wi-Fi Safe

name
vipul meh

title	description	user_id	status	desc_un_html
Guest Isolation: Keeping Your Wi-Fi Safe and Private	<h3 data-end="172" data-start="144" dir="ltr"><span style="font-size: 16px;">What is Guest Isolation?</span></h3><p data-...	81106402345	2	What is Guest Isolation? Guest Isolation is a Wi-Fi feature that prevents devices connected to the same guest network from communicating with each other. Why is Guest Isolation Important?...

seo_data	modified_at	modified_by
[Nested Data]	2026-01-09T21:16:52+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419333	23	1	0	0

hits	created_at	updated_at	folder_id	tags
5	2025-10-08T11:40:42+05:30	2025-10-08T11:40:42+05:30	81000296743	{'name': 'HIDDEN SSID'}

hits	created_at	updated_at	folder_id	tags
5	2025-10-08T11:40:42+05:30	2025-10-08T11:40:42+05:30	81000296743	{'name': 'hide ssid'}
5	2025-10-08T11:40:42+05:30	2025-10-08T11:40:42+05:30	81000296743	{'name': 'wlan'}
5	2025-10-08T11:40:42+05:30	2025-10-08T11:40:42+05:30	81000296743	{'name': 'vipul meh'}

name
HIDDEN SSID

name
hide ssid

name
wlan

name
vipul meh

title	description	user_id	status	desc_un_html
Hidden SSID: A Basic Wi-Fi Privacy Feature	<p data-end="808" data-start="576" dir="ltr" style="box-sizing: border-box; margin: 0px; font-size: 13px; line-height: 1.4; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71);...	81106402345	2	Hiding the SSID makes your Wi-Fi name invisible during scans, adding a small privacy layer. Steps 1: Navigate to the WLAN profile and select View / Edit. Step...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-08T12:37:48+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419334	24	1	0	0

hits	created_at	updated_at	folder_id	tags
4	2025-10-08T12:38:32+05:30	2025-10-08T12:38:32+05:30	81000296743	

title	description	user_id	status	desc_un_html
Restrict Static IP: Enforcing DHCP for Secure Wi-Fi Access	<p data-end="392" data-start="231"> </p><p data-end="392" data-start="231"><strong data-end="253" data-start="231">Restrict Static...	81106402345	2	Restrict Static IP is a wireless network feature that prevents devices from manually setting their own IP addresses when connecting to the Wi-Fi network. Instead, it forces all clients...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-08T12:38:32+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419335	25	1	0	0

hits	created_at	updated_at	folder_id	tags
12	2025-10-08T12:47:40+05:30	2025-10-08T12:47:40+05:30	81000296743	{'name': '802.11k'}
12	2025-10-08T12:47:40+05:30	2025-10-08T12:47:40+05:30	81000296743	{'name': 'Improving Roaming'}
12	2025-10-08T12:47:40+05:30	2025-10-08T12:47:40+05:30	81000296743	{'name': 'Wireless Networks'}
12	2025-10-08T12:47:40+05:30	2025-10-08T12:47:40+05:30	81000296743	{'name': 'wlan'}
12	2025-10-08T12:47:40+05:30	2025-10-08T12:47:40+05:30	81000296743	{'name': 'WLAN/SSID'}
12	2025-10-08T12:47:40+05:30	2025-10-08T12:47:40+05:30	81000296743	{'name': 'roaming performance'}
12	2025-10-08T12:47:40+05:30	2025-10-08T12:47:40+05:30	81000296743	{'name': 'vipul meh'}

name
802.11k

name
Improving Roaming

name
Wireless Networks

name
wlan

name
WLAN/SSID

name
roaming performance

name
vipul meh

title	description	user_id	status	desc_un_html
802.11k Explained: Improving Roaming in Wireless Networks	<p data-end="330" data-start="167" dir="ltr"><strong data-end="165" data-start="145">What is 802.11k?</strong>&nbsp;sp;</p><p...</p>	81106402345	2	What is 802.11k? 802.11k is a Wi-Fi standard that helps client devices (like phones, laptops, etc.) roam more efficiently between access points (APs) in a wireless network. It allows the...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-08T12:47:40+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419336	26	1	0	0

hits	created_at	updated_at	folder_id	tags
5	2025-10-08T12:58:53+05:30	2025-10-08T12:58:53+05:30	81000296743	{'name': 'Disabling 802.11g'}
5	2025-10-08T12:58:53+05:30	2025-10-08T12:58:53+05:30	81000296743	{'name': 'Legacy Rates'}
5	2025-10-08T12:58:53+05:30	2025-10-08T12:58:53+05:30	81000296743	{'name': 'Improving Speed'}
5	2025-10-08T12:58:53+05:30	2025-10-08T12:58:53+05:30	81000296743	{'name': 'Reducing Airtime'}
5	2025-10-08T12:58:53+05:30	2025-10-08T12:58:53+05:30	81000296743	{'name': 'vipul meh'}

name
Disabling 802.11g

name
Legacy Rates

name
Improving Speed

name
Reducing Airtime

name
vipul meh

title	description	user_id	status	desc_un_html
Disabling 802.11g Legacy Rates: Improving Speed and Reducing Airtime Waste	<h3 data-end="156" data-start="129"> </h3><h3 data-end="156" data-start="129"><strong dir="ltr">What is 802.11g?</strong></h3></td> <td>81106402345</td> <td>2</td> <td>What is 802.11g? 802.11g is an older Wi-Fi standard introduced in 2003, operating on the 2.4 GHz band with speeds up to 54 Mbps. It was widely used in early Wi-Fi devices but has since been...</td>	81106402345	2	What is 802.11g? 802.11g is an older Wi-Fi standard introduced in 2003, operating on the 2.4 GHz band with speeds up to 54 Mbps. It was widely used in early Wi-Fi devices but has since been...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-08T12:58:53+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419338	27	1	0	0

hits	created_at	updated_at	folder_id	tags
6	2025-10-08T14:20:37+05:30	2025-10-08T14:20:37+05:30	81000296743	{'name': 'Band Steering'}
6	2025-10-08T14:20:37+05:30	2025-10-08T14:20:37+05:30	81000296743	{'name': 'radio'}
6	2025-10-08T14:20:37+05:30	2025-10-08T14:20:37+05:30	81000296743	{'name': 'Enhancing Wi-Fi Efficiency'}
6	2025-10-08T14:20:37+05:30	2025-10-08T14:20:37+05:30	81000296743	{'name': '5 ghz'}
6	2025-10-08T14:20:37+05:30	2025-10-08T14:20:37+05:30	81000296743	{'name': 'vipul meh'}

name
Band Steering

name
radio

name
Enhancing Wi-Fi Efficiency

name
5 ghz

name
vipul meh

title	description	user_id	status	desc_un_html
Band Steering: Enhancing Wi-Fi Efficiency by Prioritizing 5 GHz Connections	<h3 data-end="229" data-start="206"> </h3><h3 data-end="229" data-start="206"><u>What It Does</u></h3><p data-end="447"...	81106402345	2	What It Does Band Steering is a feature that encourages dual-band capable client devices (devices that support both 2.4 GHz and 5 GHz) to connect to the 5 GHz band instead of the more...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-08T14:21:18+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419339	28	1	0	0

hits	created_at	updated_at	folder_id	tags
7	2025-10-08T14:38:32+05:30	2025-10-08T14:38:32+05:30	81000296743	{'name': 'Optimize Wi-Fi Performance'}
7	2025-10-08T14:38:32+05:30	2025-10-08T14:38:32+05:30	81000296743	{'name': 'radio'}
7	2025-10-08T14:38:32+05:30	2025-10-08T14:38:32+05:30	81000296743	{'name': 'wifi'}
7	2025-10-08T14:38:32+05:30	2025-10-08T14:38:32+05:30	81000296743	{'name': 'Airtime Fairness'}
7	2025-10-08T14:38:32+05:30	2025-10-08T14:38:32+05:30	81000296743	{'name': 'vipul meh'}

name
Optimize Wi-Fi Performance

name
radio

name
wifi

name
Airtime Fairness

name
vipul meh

title	description	user_id	status	desc_un_html
Optimize Wi-Fi Performance with Airtime Fairness	<h3 data-end="292" data-start="269"> </h3><h3 data-end="292" data-start="269"><span style="font-size: 18px;"><u>What It... <td>81106402345</td> <td>2</td> <td>What It Does Airtime Fairness is a radio profile feature that ensures each client device gets an equal share of wireless transmission time, rather than equal amounts of data. This...</td>	81106402345	2	What It Does Airtime Fairness is a radio profile feature that ensures each client device gets an equal share of wireless transmission time, rather than equal amounts of data. This...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-08T14:38:32+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419341	29	1	1	0

hits	created_at	updated_at	folder_id	tags
10	2025-10-08T14:47:09+05:30	2025-10-08T14:47:09+05:30	81000296743	{'name': 'Load Balancing'}
10	2025-10-08T14:47:09+05:30	2025-10-08T14:47:09+05:30	81000296743	{'name': 'radio'}
10	2025-10-08T14:47:09+05:30	2025-10-08T14:47:09+05:30	81000296743	{'name': 'Access points'}
10	2025-10-08T14:47:09+05:30	2025-10-08T14:47:09+05:30	81000296743	{'name': 'vipul meh'}

name
Load Balancing

name
radio

name
Access points

name
vipul meh

title	description	user_id	status	desc_un_html
Load Balancing in Wi-Fi: Avoiding Overloaded Access Points	<h3 data-end="258" data-start="235" dir="ltr"> </h3><h3 data-end="258" data-start="235" dir="ltr"><span style="font-size: 16px;"><u>What It...	81106402345	2	What It Does Client Load Balancing is a feature that helps spread wireless clients across multiple Access Points (APs) in a network. When one AP is overloaded with too many devices, this...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-08T14:47:09+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419342	30	1	0	0

hits	created_at	updated_at	folder_id	tags
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3	2025-10-08T14:59:18+05:30	2025-10-08T14:59:18+05:30	81000296743	{'name': 'radio'}
3	2025-10-08T14:59:18+05:30	2025-10-08T14:59:18+05:30	81000296743	{'name': 'Dynamic Frequency Selection'}
3	2025-10-08T14:59:18+05:30	2025-10-08T14:59:18+05:30	81000296743	{'name': 'dfs'}
3	2025-10-08T14:59:18+05:30	2025-10-08T14:59:18+05:30	81000296743	{'name': '5fgz'}
3	2025-10-08T14:59:18+05:30	2025-10-08T14:59:18+05:30	81000296743	{'name': 'vipul meh'}

name
Exclude DFS

name
radio

name
Dynamic Frequency Selection

name
dfs

name
5fgz

name
vipul meh

title	description	user_id	status	desc_un_html
Exclude DFS (Dynamic Frequency Selection)	<h2 data-end="177" data-start="162"> </h2><h2 data-end="177" data-start="162"><span style="font-size: 16px;"><u>What is... <td>81106402345</td> <td>2</td> <td>What is DFS? DFS channels are special 5 GHz Wi-Fi channels shared with radar systems (like weather or military radar). Wi-Fi devices must listen for radar and switch channels if radar is...</td>	81106402345	2	What is DFS? DFS channels are special 5 GHz Wi-Fi channels shared with radar systems (like weather or military radar). Wi-Fi devices must listen for radar and switch channels if radar is...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-08T14:59:18+05:30	81106402345

id	visibility	position	is_default	created_at
81000296742	1	2	False	2022-10-05T18:20:14+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2023-01-15T01:27:17+05:30	1			1

depth	category_id	name	description	articles
1	81000204626	Ray Switches		{'id': 81000404908, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2022-07-11T19:03:03+05:30', 'updated_at': '2022-10-05T18:20:29+05:30',...

depth	category_id	name	description	articles
1	81000204626	Ray Switches		{'id': 81000406841, 'position': 3, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2022-09-15T17:35:26+05:30', 'updated_at': '2022-10-05T18:20:29+05:30',...
1	81000204626	Ray Switches		{'id': 81000408736, 'position': 4, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 155, 'created_at': '2022-12-29T10:26:08+05:30', 'updated_at': '2025-08-25T12:42:59+05:30',...
1	81000204626	Ray Switches		{'id': 81000408744, 'position': 5, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 314, 'created_at': '2022-12-30T10:02:29+05:30', 'updated_at': '2025-08-25T12:42:59+05:30',...
1	81000204626	Ray Switches		{'id': 81000408981, 'position': 6, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 290, 'created_at': '2023-01-18T06:59:02+05:30', 'updated_at': '2025-08-25T12:42:59+05:30',...
1	81000204626	Ray Switches		{'id': 81000409388, 'position': 7, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2023-01-21T06:44:48+05:30', 'updated_at': '2025-08-25T12:42:59+05:30',...

depth	category_id	name	description	articles
1	81000204626	Ray Switches		{'id': 81000409894, 'position': 8, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 1, 'hits': 161, 'created_at': '2023-02-09T01:51:32+05:30', 'updated_at': '2025-08-25T12:42:59+05:30',...
1	81000204626	Ray Switches		{'id': 81000410645, 'position': 9, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 141, 'created_at': '2023-04-11T23:43:41+05:30', 'updated_at': '2025-08-25T12:42:59+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000404908	1	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2022-07-11T19:03:03+05:30	2022-10-05T18:20:29+05:30	81000296742	

title	description	user_id	status	desc_un_html
IOS upgrade ftp tfpt	<p style="margin-bottom: 10pt; margin-left: 0cm; line-height: 115%; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;;">FTP /TFTP Through upgrade IOS...	81002203044	1	FTP /TFTP Through upgrade IOS PROCESS 1.2.5.3.2 FTP/TFTP Configuration The configurations of switch as FTP and TFTP clients are almost the same, so the configuration...

seo_data	modified_at	modified_by
[Nested Data]	2022-07-11T19:03:03+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000406841	3	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2022-09-15T17:35:26+05:30	2022-10-05T18:20:29+05:30	81000296742	

title	description	user_id	status	desc_un_html
ENABLING RAY SWITCH CLOUD CONTROLLER ACCESS:	<p dir="ltr"><strong><u dir="ltr"> </p><p> </p><p> &l </p><p></p>	81065176467	2	Ray Switch Voice VLAN configuration: In this Ray article, we will explore the topic of Voice VLANs and how to configure them on Ray Switches. You can look at our article on Ray...

seo_data	modified_at	modified_by
[Nested Data]	2023-02-09T03:28:47+05:30	81065176467

meta_title	meta_description
Ray Switch Voice VLAN Configuration	This article describes the process of configuring and setting up Voice VLANs in Ray Switches

id	position	art_type	thumbs_up	thumbs_down
81000410645	9	1	0	0

hits	created_at	updated_at	folder_id	tags
141	2023-04-11T23:43:41+05:30	2025-08-25T12:42:59+05:30	81000296742	{'name': 'RSL2-A-24X'}

name
RSL2-A-24X

title	description	user_id	status	desc_un_html
RAY RSL2-A-24X AGGREGATION SWITCH SPEED-DUPLEX CONFIG	<h1 dir="ltr" style="text-align: left;"><span style="font-size: 18px;"><u><p> </p><strong>TABLE OF CONTENTS</strong></p><p style="margin-left:...	81023541763	2	TABLE OF CONTENTS Radius configuration testing with Jump cloud radius service 1)  Create Jump cloud account: 2) Basic personal information 3) Company details 4) Last step...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-09T16:11:10+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000387187	1	1	0	0

hits	created_at	updated_at	folder_id	tags
98	2020-10-28T15:51:05+05:30	2025-09-13T12:20:31+05:30	81000296736	

title	description	user_id	status	desc_un_html
Gateway - Client with PSK and Captive portal (with VLAN scenario)	<h1>Gateway - Client with PSK and Captive portal (with VLAN scenario)</h1><p> </p><p>After adding 2 APs ( 1 as a Gateway and 1 as...	81065176348	2	Gateway - Client with PSK and Captive portal (with VLAN scenario) After adding 2 APs ( 1 as a Gateway and 1 as a client), follow the below given steps to configure the Gateway client...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-29T13:30:36+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000387225	1	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2020-10-29T14:08:47+05:30	2025-09-13T12:20:31+05:30	81000296736	

title	description	user_id	status	desc_un_html
Gateway - Client Mesh with PSK and Captive portal (with VLAN scenario)	<h1>&nbsp;&nbsp; Gateway - Client Mesh with PSK and Captive portal (with VLAN scenario)</h1><p> </p><p> &l;t;/p><p> </p>	81065176348	1	Gateway - Client Mesh with PSK and Captive portal (with VLAN scenario)

seo_data	modified_at	modified_by
[Nested Data]	2020-10-29T14:08:47+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000403169	1	1	1	0

hits	created_at	updated_at	folder_id	tags
99	2022-05-02T15:17:22+05:30	2025-09-13T13:06:03+05:30	81000296736	{'name': 'external'}
99	2022-05-02T15:17:22+05:30	2025-09-13T13:06:03+05:30	81000296736	{'name': 'radius'}

name
external



title	description	user_id	status	desc_un_html
Captive portal sign in with google Part1:Generating APP token and Secret	<p dir="ltr">In this article, we are going to cover the social Sign in with google account when using the Captive portal.</p><p dir="ltr">The process is similar to the setup...	81002203044	2	In this article, we are going to cover the social Sign in with google account when using the Captive portal. The process is similar to the setup with Facebook signin covered in a different article....

seo_data	modified_at	modified_by
[Nested Data]	2022-08-21T22:28:51+05:30	81002203044

meta_title
Google account signin

id	position	art_type	thumbs_up	thumbs_down
81000406060	1	1	1	0

hits	created_at	updated_at	folder_id	tags
179	2022-08-21T22:49:32+05:30	2025-09-13T13:10:11+05:30	81000296736	

title	description	user_id	status	desc_un_html
Captive portal sign in with google Part 2: Creating the Captive Portal and setting google signin.	<p data-identifyelement="471" dir="ltr">	81002203044	2	Hello Everyone, This Article will be a continuation of the : Captive portal sign in with google Part1:Generating APP token and Secret covered in a part 1. In this article we shall...

seo_data	modified_at	modified_by
[Nested Data]	2022-10-27T05:36:41+05:30	81065176467

meta_title	meta_description
Captive portal google login part 2	

id	position	art_type	thumbs_up	thumbs_down
81000408487	2	1	1	0

hits	created_at	updated_at	folder_id	tags
93	2022-11-24T15:41:20+05:30	2025-09-13T13:10:11+05:30	81000296736	

title	description	user_id	status	desc_un_html
Ray Captive Portal with Payment Gateway Integration:	<p data-identifyelement="472" dir="ltr">	81065176467	2	Hello everyone, In this article we are going to cover how to use Ray's Captive portal and a payment gateway to monetize your Ray Access point through a Hotspot service.. In this...

seo_data	modified_at	modified_by
[Nested Data]	2022-11-26T16:58:15+05:30	81065176467

meta_title	meta_description
Payment Gateway	Payment Gateway integration with Flutterwave

id	position	art_type	thumbs_up	thumbs_down
81000411852	3	1	0	0

hits	created_at	updated_at	folder_id	tags
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title	description	user_id	status	desc_un_html
Create Voucher - placeholder	<ol><li data-identifyelement="460" dir="ltr">	81065176348	1	Voucher Batch Name - This should typically be an identifier of the type of voucher Voucher Batch Quantity - feed in a number of vouchers required Voucher Batch Price - Enter 0 Validity of Days -...

seo_data	modified_at	modified_by
[Nested Data]	2023-08-01T15:46:15+05:30	81065176348

id	position	art_type	thumbs_up	thumbs_down
81000412132	4	1	0	0

hits	created_at	updated_at	folder_id	tags
125	2023-09-19T12:40:06+05:30	2025-09-13T13:10:11+05:30	81000296736	

title	description	user_id	status	desc_un_html
Create Azure AD Application for Oauth verification with captive portal	<p dir="ltr" style="margin-bottom: 8pt; margin-left: 0cm; line-height: 107%; font-size: 15px; font-family: Calibri, sans-serif;">1. Login to <a...	81002203044	2	1. Login to https://portal.azure.com/ 2. Search for Azure Active Directory 3. Check for existing tenant created or create new tenant if does not exist. Save TenantId for further use....

seo_data	modified_at	modified_by
[Nested Data]	2023-09-19T12:40:13+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000412201	5	1	0	0

hits	created_at	updated_at	folder_id	tags
65	2023-10-04T13:48:29+05:30	2025-09-13T13:10:11+05:30	81000296736	

title	description	user_id	status	desc_un_html
ADFS Integration for AD Authentication.	<p data-identifyelement="486" dir="ltr">1. create self signed certificate if no valid certificate is present currently using the powershell command&nbsp;  </p><p data-...	81002203044	2	1. create self signed certificate if no valid certificate is present currently using the powershell command " New-SelfSignedCertificate " New-SelfSignedCertificate...

seo_data	modified_at	modified_by
[Nested Data]	2024-03-20T07:17:23+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000419330	6	1	0	0

hits	created_at	updated_at	folder_id	tags
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9	2025-10-08T11:16:22+05:30	2025-10-08T11:16:22+05:30	81000296736	{'name': 'Captive Portal'}

hits	created_at	updated_at	folder_id	tags
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9	2025-10-08T11:16:22+05:30	2025-10-08T11:16:22+05:30	81000296736	{'name': 'url'}
9	2025-10-08T11:16:22+05:30	2025-10-08T11:16:22+05:30	81000296736	{'name': 'subdomains'}
9	2025-10-08T11:16:22+05:30	2025-10-08T11:16:22+05:30	81000296736	{'name': 'wlan'}
9	2025-10-08T11:16:22+05:30	2025-10-08T11:16:22+05:30	81000296736	{'name': 'SSID'}
9	2025-10-08T11:16:22+05:30	2025-10-08T11:16:22+05:30	81000296736	{'name': 'whitelisting'}
9	2025-10-08T11:16:22+05:30	2025-10-08T11:16:22+05:30	81000296736	{'name': 'vipul meh'}

name
Whitelisted Domains

name
Captive Portal

name
domains

name
url

name
subdomains

name
wlan

name
SSID

name
whitelisting

name
vipul meh

title	description	user_id	status	desc_un_html
Voucher-Based Captive Portal with Whitelisted Domains	<h3 data-end="144" data-start="129"><u><span style="font-size: 16px;">Objective</span></u></h3><p data-end="516" data-start="145" dir="ltr" ...	81106402345	2	Objective Our UAE client requires a system where users can connect to a Wi-Fi network secured by a voucher-based captive portal. Before authenticating, users must be able to access...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-09T13:54:19+05:30	81106402345

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81000296740	1	5	False	2022-10-05T16:40:05+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2023-01-15T01:27:04+05:30	1			1

depth	category_id	name	description	articles
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1	81000204626	Ray SD-WAN		{'id': 81000406131, 'position': 2, 'art_type': 1, 'thumbs_up': 4, 'thumbs_down': 0, 'hits': 182, 'created_at': '2022-08-24T13:12:36+05:30', 'updated_at': '2022-10-05T16:40:22+05:30',...

depth	category_id	name	description	articles
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1	81000204626	Ray SD-WAN		{'id': 81000412398, 'position': 4, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 171, 'created_at': '2023-11-23T10:45:38+05:30', 'updated_at': '2023-11-23T10:45:38+05:30',...
1	81000204626	Ray SD-WAN		{'id': 81000412860, 'position': 5, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 57, 'created_at': '2024-02-02T17:41:11+05:30', 'updated_at': '2024-02-02T17:41:11+05:30',...
1	81000204626	Ray SD-WAN		{'id': 81000412891, 'position': 6, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-02-07T17:48:38+05:30', 'updated_at': '2024-02-07T17:48:38+05:30',...
1	81000204626	Ray SD-WAN		{'id': 81000412898, 'position': 7, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-02-07T21:10:48+05:30', 'updated_at': '2024-02-07T21:10:48+05:30',...

depth	category_id	name	description	articles
1	81000204626	Ray SD-WAN		{'id': 81000417031, 'position': 8, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2025-01-24T13:55:14+05:30', 'updated_at': '2025-01-24T13:55:14+05:30',...
1	81000204626	Ray SD-WAN		{'id': 81000417033, 'position': 9, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2025-01-27T11:25:23+05:30', 'updated_at': '2025-01-27T11:25:23+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000406092	1	1	4	0

hits	created_at	updated_at	folder_id	tags
434	2022-08-23T02:05:18+05:30	2022-10-05T16:40:22+05:30	81000296740	

title	description	user_id	status	desc_un_html
Ray SD-WAN HUB-SPOKE Configuration	<p dir="ltr">Hello Everyone,</p><p data-identifyelement="489" dir="ltr">Welcome to this article about Ray SD-WAN adding remote workers,...	81002203044	2	Hello Everyone, Welcome to this article about Ray SD-WAN adding remote workers, with SASE model security is moved from traffic-flows-centric to identity-centric to protect users, data and...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-23T10:23:15+05:30	81084392984

meta_title	meta_description
Adding remote workers to Ray SD-WAN Networks	RAY SASE

id	position	art_type	thumbs_up	thumbs_down
81000406855	3	1	1	0

hits	created_at	updated_at	folder_id	tags
192	2022-09-16T12:44:07+05:30	2022-10-05T16:40:22+05:30	81000296740	

title	description	user_id	status	desc_un_html
SD-WAN HUB DEFAULT ROUTE ORIGINATION:	<p data-identifyelement="480" dir="ltr"><strong data-identifyelement="481"><u data-identifyelement="482" dir="ltr"><img...	81002203044	2	SD-WAN HUB DEFAULT ROUTE PROPAGATION: Hello Everyone, In this article we are going to be covering the configuration steps of setting up a default route that originates in the sd-wan n...

seo_data	modified_at	modified_by
[Nested Data]	2022-12-26T01:53:59+05:30	81065176467

meta_title	meta_description
sd-wan default route, sd-wan Full tunnel	sd wan full tunnel

id	position	art_type	thumbs_up	thumbs_down
81000412398	4	1	2	0

hits	created_at	updated_at	folder_id	tags
171	2023-11-23T10:45:38+05:30	2023-11-23T10:45:38+05:30	81000296740	

title	description	user_id	status	desc_un_html
Ray SD-WAN MESH Configuration	<p dir="ltr">An IPsec (Internet Protocol Security) tunnel is a secure, encrypted connection between two devices or networks over the Internet. It provides a way to securely transmit data...	81086910421	1	An IPsec (Internet Protocol Security) tunnel is a secure, encrypted connection between two devices or networks over the Internet. It provides a way to securely transmit data between the two...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-07T17:48:38+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412898	7	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2024-02-07T21:10:48+05:30	2024-02-07T21:10:48+05:30	81000296740	



hits	created_at	updated_at	folder_id	tags
0	2025-01-27T11:25:23+05:30	2025-01-27T11:25:23+05:30	81000296740	

title	description	user_id	status	desc_un_html
ISP Use cases	<p dir="ltr">ss</p>	81091317121	1	ss

seo_data	modified_at	modified_by
[Nested Data]	2025-01-27T11:25:23+05:30	81091317121

id	visibility	position	is_default	created_at
81000022869	1	6	False	2020-02-04T19:01:22+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2022-10-05T20:56:56+05:30	1			1

depth	category_id	name	description	articles
1	81000204626	Other Ray Settings	Other Ray Settings	{'id': 81000121638, 'position': 7, 'art_type': 1, 'thumbs_up': 88, 'thumbs_down': 49, 'hits': 315, 'created_at': '2020-03-23T17:41:40+05:30', 'updated_at': '2020-03-23T17:41:40+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000121638	7	1	88	49

hits	created_at	updated_at	folder_id	tags
315	2020-03-23T17:41:40+05:30	2020-03-23T17:41:40+05:30	81000022869	

title	description	user_id	status	desc_un_html
Enterprise Policy App Setup	<p><span style="font-family: Verdana, Geneva, sans-serif; font-size: 12px;">Enterprise Policy is used to create "Groups" of devices and enable various...	81002203044	2	Enterprise Policy is used to create "Groups" of devices and enable various "Policies". Groups are referred in Ray as a logical combination of To enable & configure Enterprise Policy,...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-01T11:36:27+05:30	81023541763

id	visibility	position	is_default	created_at
81000296569	1	7	False	2022-09-28T16:38:46+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2022-10-05T20:56:59+05:30	1			1

depth	category_id	name	description	articles
1	81000204626	Enterprise Authentication		{'id': 81000386059, 'position': 11, 'art_type': 1, 'thumbs_up': 70, 'thumbs_down': 77, 'hits': 386, 'created_at': '2020-10-09T16:07:16+05:30', 'updated_at': '2022-09-28T16:39:07+05:30',...
1	81000204626	Enterprise Authentication		{'id': 81000407441, 'position': 12, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 3815, 'created_at': '2022-09-28T16:39:37+05:30', 'updated_at': '2022-09-28T16:39:37+05:30',...
1	81000204626	Enterprise Authentication		{'id': 81000412768, 'position': 13, 'art_type': 1, 'thumbs_up': 3, 'thumbs_down': 0, 'hits': 161, 'created_at': '2024-01-26T12:47:56+05:30', 'updated_at': '2024-01-26T12:47:56+05:30',...
1	81000204626	Enterprise Authentication		{'id': 81000415661, 'position': 14, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 104, 'created_at': '2024-08-26T12:09:16+05:30', 'updated_at': '2024-08-26T12:09:16+05:30',...



title	description	user_id	status	desc_un_html
Dynamic VLAN on Ray Devices	<div class="content" style="color: rgb(0, 0, 0); font-size: medium; font-style: normal; font-variant-ligatures: normal; font-variant-caps: normal; font-weight: 400; letter-spacing: normal;...>	81084392984	2	Dynamic VLAN configuration in networking is a method where the VLAN to which a device belongs is determined dynamically based on certain parameters, typically the user-ID, device-ID or...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-26T13:36:56+05:30	81084392984

meta_title	meta_description
Dynamic VLAN on Ray Devices	Dynamic VLAN on Ray Devices

id	position	art_type	thumbs_up	thumbs_down
81000415661	14	1	0	0

hits	created_at	updated_at	folder_id	tags
104	2024-08-26T12:09:16+05:30	2024-08-26T12:09:16+05:30	81000296569	

title	description	user_id	status	desc_un_html
Creating a Policy in NPS to support EAP-TLS authentication	<p style="margin-bottom: 8pt; margin-left: 0cm; line-height: 107%; font-size: 15px; font-family: Aptos, sans-serif;"><strong>Creating a Policy in NPS to support EAP-TLS...	81002203044	2	Creating a Policy in NPS to support EAP-TLS authentication When using WPA2-Enterprise with 802.1X authentication EAP-TLS can be specified as an authentication method. When EAP-TLS is the...

seo_data	modified_at	modified_by
[Nested Data]	2024-08-26T12:09:22+05:30	81002203044

id	visibility	position	is_default	created_at
81000297589	1	8	False	2022-12-26T03:28:07+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2022-12-26T03:28:07+05:30	1			1

depth	category_id	name	description	articles
1	81000204626	Ray Remote Access, Tunnels And Other VPN Technologies	This folder contains articles and configuration guides for setting up tunnels and other traditional VPN technologies supported by Ray and can be used when connecting Ray with 3rd party...	{'id': 81000408716, 'position': 1, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 1, 'hits': 279, 'created_at': '2022-12-26T05:46:48+05:30', 'updated_at': '2022-12-26T05:46:48+05:30',...
1	81000204626	Ray Remote Access, Tunnels And Other VPN Technologies	This folder contains articles and configuration guides for setting up tunnels and other traditional VPN technologies supported by Ray and can be used when connecting Ray with 3rd party...	{'id': 81000408717, 'position': 2, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 341, 'created_at': '2022-12-26T07:04:19+05:30', 'updated_at': '2022-12-26T07:04:19+05:30',...
1	81000204626	Ray Remote Access, Tunnels And Other VPN Technologies	This folder contains articles and configuration guides for setting up tunnels and other traditional VPN technologies supported by Ray and can be used when connecting Ray with 3rd party...	{'id': 81000412897, 'position': 3, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 153, 'created_at': '2024-02-07T17:57:42+05:30', 'updated_at': '2024-02-07T17:57:42+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000408716	1	1	1	1

hits	created_at	updated_at	folder_id	tags
279	2022-12-26T05:46:48+05:30	2022-12-26T05:46:48+05:30	81000297589	{'name': 'IPsec VPN'}

name
IPsec VPN

title	description	user_id	status	desc_un_html
Ray IPsec VPN	<p> </p><p>	81065176467	2	Hello everyone, In this article we are going to describe Port Forwarding also sometimes called Port Mapping, Server access or destination NAT. What is Port Forwarding? ...

seo_data	modified_at	modified_by
[Nested Data]	2022-12-27T04:04:39+05:30	81065176467

meta_title	meta_description
Ray IP Reservation/Port Forwarding , DNAT	This article explains IP Reservation/Port Forwarding, Server Access or DNAT and describes the steps to configure Port Forwarding in Ray. We also describe how to use Static NAT to do Port...

id	position	art_type	thumbs_up	thumbs_down
81000412897	3	1	1	0

hits	created_at	updated_at	folder_id	tags
153	2024-02-07T17:57:42+05:30	2024-02-07T17:57:42+05:30	81000297589	{'name': 'Configure Ray IPsec VPN'}

name
Configure Ray IPsec VPN

title	description	user_id	status	desc_un_html
How to configure Ray IPsec VPN	<h2 dir="ltr"><strong><u dir="ltr">Creating IPsec VPN Tunnels (Ikev1/Ikev2):</u></strong></h2><p>&lt;br></p><p dir="ltr">In this...	81086910421	2	Creating IPsec VPN Tunnels (Ikev1/Ikev2): In this article, we are going to be covering the creation of the traditional vendor-independent IPsec VPN tunnels between a Ray edge Device and a...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T16:50:02+05:30	81101887034

meta_title	meta_description
How to configure Ray IPsec VPN	How to configure Ray IPsec VPN

id	visibility	position	is_default	created_at
81000300421	1	9	False	2025-04-11T16:58:02+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-04-11T16:58:02+05:30	1			1

depth	category_id	name	description	articles
1	81000204626	Advanced Configuration_New		{'id': 81000416915, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 39, 'created_at': '2025-01-16T16:32:55+05:30', 'updated_at': '2025-04-11T17:00:38+05:30',...
1	81000204626	Advanced Configuration_New		{'id': 81000417039, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 40, 'created_at': '2025-01-28T11:49:27+05:30', 'updated_at': '2025-04-11T17:00:38+05:30',...
1	81000204626	Advanced Configuration_New		{'id': 81000417040, 'position': 3, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 65, 'created_at': '2025-01-28T12:44:05+05:30', 'updated_at': '2025-04-11T17:00:39+05:30',...
1	81000204626	Advanced Configuration_New		{'id': 81000417041, 'position': 4, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 38, 'created_at': '2025-01-28T13:11:38+05:30', 'updated_at': '2025-04-11T17:00:39+05:30',...

depth	category_id	name	description	articles
1	81000204626	Advanced Configuration_New		{'id': 81000417043, 'position': 5, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 34, 'created_at': '2025-01-28T15:42:20+05:30', 'updated_at': '2025-04-11T17:00:39+05:30',...
1	81000204626	Advanced Configuration_New		{'id': 81000417076, 'position': 6, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 32, 'created_at': '2025-02-05T15:18:45+05:30', 'updated_at': '2025-04-11T17:00:39+05:30',...
1	81000204626	Advanced Configuration_New		{'id': 81000417089, 'position': 7, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 31, 'created_at': '2025-02-11T14:20:57+05:30', 'updated_at': '2025-04-11T17:00:39+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000416915	1	1	0	0

hits	created_at	updated_at	folder_id	tags
39	2025-01-16T16:32:55+05:30	2025-04-11T17:00:38+05:30	81000300421	

title	description	user_id	status	desc_un_html
Network Requirements for Ray Appliances	<p dir="ltr">Ray Appliances are cloud-controlled, the controller uses Amazon Web Services(AWS). There are multiple network requirements for establishing a connection with...	81101887019	2	Ray Appliances are cloud-controlled, the controller uses Amazon Web Services(AWS). There are multiple network requirements for establishing a connection with Ray cloud servers. Your business...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-11T16:55:38+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417039	2	1	0	0

hits	created_at	updated_at	folder_id	tags
40	2025-01-28T11:49:27+05:30	2025-04-11T17:00:38+05:30	81000300421	

title	description	user_id	status	desc_un_html
How to Configure NTP	<p dir="ltr"><strong>NTP (Network Time Protocol)</strong> configuration is the process of setting up a system to synchronize its clock with a reliable time source, such as public...	81101887019	2	NTP (Network Time Protocol) configuration is the process of setting up a system to synchronize its clock with a reliable time source, such as public NTP servers or internal organizational time...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-11T16:59:16+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000417040	3	1	0	0

hits	created_at	updated_at	folder_id	tags
65	2025-01-28T12:44:05+05:30	2025-04-11T17:00:39+05:30	81000300421	

title	description	user_id	status	desc_un_html
Configuration of SNMP	<p><strong>SNMP (Simple Network Management Protocol)</strong> is a protocol used for monitoring and managing network devices (like routers, switches, servers, and printers) in...	81101887019	2	SNMP (Simple Network Management Protocol) is a protocol used for monitoring and managing network devices (like routers, switches, servers, and printers) in an IP network. Configuring SNMP...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-11T16:59:46+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000417041	4	1	0	0

hits	created_at	updated_at	folder_id	tags
38	2025-01-28T13:11:38+05:30	2025-04-11T17:00:39+05:30	81000300421	

title	description	user_id	status	desc_un_html
Syslog Server Configuration	<p dir="ltr">A <strong>Syslog server</strong> is a centralized system used to collect, analyze, and store log messages generated by network devices, servers, and...	81101887019	2	A Syslog server is a centralized system used to collect, analyze, and store log messages generated by network devices, servers, and applications. It plays a crucial role in monitoring,...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-11T16:57:26+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000417043	5	1	0	0

hits	created_at	updated_at	folder_id	tags
34	2025-01-28T15:42:20+05:30	2025-04-11T17:00:39+05:30	81000300421	

title	description	user_id	status	desc_un_html
Establishing a Radius Server	<p data-identifyelement="456" dir="ltr">A <strong>RADIUS server</strong> (Remote Authentication Dial-In User Service) is a network protocol and centralized server used to...	81101887019	2	A RADIUS server (Remote Authentication Dial-In User Service) is a network protocol and centralized server used to authenticate, authorize, and account (AAA) users who connect to...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-11T16:53:49+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000417076	6	1	0	0

hits	created_at	updated_at	folder_id	tags
32	2025-02-05T15:18:45+05:30	2025-04-11T17:00:39+05:30	81000300421	

title	description	user_id	status	desc_un_html
Inheritance in Network Configuration	<p dir="ltr">In a network cloud controller, <strong>inheritance</strong> refers to how configurations, policies, and permissions are propagated from a <strong>parent...</strong>	81101887019	2	In a network cloud controller, inheritance refers to how configurations, policies, and permissions are propagated from a parent cluster to its child clusters. The parent cluster acts as the central...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-11T16:56:48+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000417089	7	1	0	0

hits	created_at	updated_at	folder_id	tags
31	2025-02-11T14:20:57+05:30	2025-04-11T17:00:39+05:30	81000300421	

title	description	user_id	status	desc_un_html
Enabling Insights for Gateway and Access Points	<p dir="ltr"><strong><u><span style="font-size: 16px;">Enabling Insights for Access Points:</span></u></strong>&g;t;</p><ul><li dir="ltr">Go to... <td>81101887019</td> <td>2</td> <td>Enabling Insights for Access Points: Go to the Home Page of your Ray Cloud Controller. Home Page &gt; Profiles &gt; Wlan Enable Insights: Go to the Actions of the SSID which the AP is...</td>	81101887019	2	Enabling Insights for Access Points: Go to the Home Page of your Ray Cloud Controller. Home Page > Profiles > Wlan Enable Insights: Go to the Actions of the SSID which the AP is...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-11T16:56:15+05:30	81101887019

id	visibility	position	is_default	created_at
81000301205	1	10	False	2025-08-22T11:51:46+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-08-22T11:51:46+05:30	1			1

depth	category_id	name	description	articles
1	81000204626	IPsec VPN Tunnel		{'id': 81000418680, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 47, 'created_at': '2025-08-22T12:00:54+05:30', 'updated_at': '2025-08-22T12:00:54+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000418680	1	1	0	0

hits	created_at	updated_at	folder_id	tags
47	2025-08-22T12:00:54+05:30	2025-08-22T12:00:54+05:30	81000301205	{'name': 'ipsec tunnel'}
47	2025-08-22T12:00:54+05:30	2025-08-22T12:00:54+05:30	81000301205	{'name': 'configuration guide'}
47	2025-08-22T12:00:54+05:30	2025-08-22T12:00:54+05:30	81000301205	{'name': 'policy based ipsec tunnel'}
47	2025-08-22T12:00:54+05:30	2025-08-22T12:00:54+05:30	81000301205	{'name': 'ipsec vpn tunnel'}
47	2025-08-22T12:00:54+05:30	2025-08-22T12:00:54+05:30	81000301205	{'name': 'IKE 1'}
47	2025-08-22T12:00:54+05:30	2025-08-22T12:00:54+05:30	81000301205	{'name': 'IKE 2'}
47	2025-08-22T12:00:54+05:30	2025-08-22T12:00:54+05:30	81000301205	{'name': 'PSK'}
47	2025-08-22T12:00:54+05:30	2025-08-22T12:00:54+05:30	81000301205	{'name': 'vipul meh'}

name
ipsec tunnel

name
configuration guide

name
policy based ipsec tunnel

name
ipsec vpn tunnel

name
IKE 1

name
IKE 2

name
PSK

name
vipul meh

title	description	user_id	status	desc_un_html
Policy Based IPsec VPN Tunnel Configuration Guide	<div class="OutlineElement Ltr SCXW235729350 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81106402345	2	A Policy-Based VPN is an IPsec VPN where the traffic to be encrypted is selected based on policies (rules), typically defined as Access Control Lists (ACLs). How It Works: Policy...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-11T10:41:11+05:30	81106402345

id	visibility	position	is_default	created_at
81000301700	1	11	False	2025-11-11T14:49:27+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-11-11T14:49:27+05:30	1			1

depth	category_id	name	description	articles
1	81000204626	SD WAN TUNNEL		{'id': 81000419758, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 22, 'created_at': '2025-11-11T16:29:28+05:30', 'updated_at': '2025-11-11T16:29:28+05:30',...
1	81000204626	SD WAN TUNNEL		{'id': 81000419805, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 32, 'created_at': '2025-11-14T13:32:27+05:30', 'updated_at': '2025-11-14T13:32:27+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000419758	1	1	0	0

hits	created_at	updated_at	folder_id	tags
22	2025-11-11T16:29:28+05:30	2025-11-11T16:29:28+05:30	81000301700	{'name': 'SD-WAN'}
22	2025-11-11T16:29:28+05:30	2025-11-11T16:29:28+05:30	81000301700	{'name': 'hub and spoke'}
22	2025-11-11T16:29:28+05:30	2025-11-11T16:29:28+05:30	81000301700	{'name': 'tunnel'}
22	2025-11-11T16:29:28+05:30	2025-11-11T16:29:28+05:30	81000301700	{'name': 'SD WAN Tunnel'}
22	2025-11-11T16:29:28+05:30	2025-11-11T16:29:28+05:30	81000301700	{'name': 'tolology'}
22	2025-11-11T16:29:28+05:30	2025-11-11T16:29:28+05:30	81000301700	{'name': 'SLA'}
22	2025-11-11T16:29:28+05:30	2025-11-11T16:29:28+05:30	81000301700	{'name': 'SD WAN members'}
22	2025-11-11T16:29:28+05:30	2025-11-11T16:29:28+05:30	81000301700	{'name': 'SD-WAN Members'}
22	2025-11-11T16:29:28+05:30	2025-11-11T16:29:28+05:30	81000301700	{'name': 'vipul meh'}

name
SD-WAN

name
hub and spoke

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tunnel

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SD WAN Tunnel

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tolology

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SLA

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SD WAN members

name
SD-WAN Members

name
vipul meh

title	description	user_id	status	desc_un_html
SD-WAN Hub-and-Spoke Tunnel Topology Guide	<div class="OutlineElement Ltr SCXW218111796 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81106402345	2	To create an SD-WAN, navigate to the Cluster Parent Level. Creating the SD-WAN at this level provides visibility of all child cluster devices, simplifying the tunnel creation process. ...

seo_data	modified_at	modified_by
[Nested Data]	2026-01-06T12:57:06+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419805	2	1	0	0

hits	created_at	updated_at	folder_id	tags
32	2025-11-14T13:32:27+05:30	2025-11-14T13:32:27+05:30	81000301700	{'name': 'sd wan'}

hits	created_at	updated_at	folder_id	tags
32	2025-11-14T13:32:27+05:30	2025-11-14T13:32:27+05:30	81000301700	{'name': 'hub and spoke'}
32	2025-11-14T13:32:27+05:30	2025-11-14T13:32:27+05:30	81000301700	{'name': 'SD-WAN Members'}
32	2025-11-14T13:32:27+05:30	2025-11-14T13:32:27+05:30	81000301700	{'name': 'SLA'}
32	2025-11-14T13:32:27+05:30	2025-11-14T13:32:27+05:30	81000301700	{'name': 'vipul meh'}
32	2025-11-14T13:32:27+05:30	2025-11-14T13:32:27+05:30	81000301700	{'name': 'sd wan central breakout'}

name
sd wan

name
hub and spoke

name
SD-WAN Members

name
SLA

name
vipul meh

name
sd wan central breakout

title	description	user_id	status	desc_un_html
SD-WAN Central Breakout Using Hub-and-Spoke Topology	<p dir="ltr" style="font-size: 16px;"><u dir="ltr"><span dir="ltr" style="font-size: 18px;">Introduction:</span></u></p><p style="font-size: 16px;"><span...	81106402345	2	Introduction: Central breakout in an SD-WAN environment is a network design where all internet-bound traffic from branch offices (spokes) is routed through a central hub,...

seo_data	modified_at	modified_by
[Nested Data]	2025-11-27T10:33:17+05:30	81106402345

category
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[Nested Data]

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81000204623		False	2022-10-05T11:58:25+05:30	2022-10-05T11:58:25+05:30

account_id	name	description	all_folders
1331981	Getting Started	This Section will have information of Setup and Basic Configs , Account and License Management and Ray One	{'id': 81000296731, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2022-10-05T12:01:40+05:30', 'updated_at': '2022-10-05T12:01:40+05:30', 'article_order': 1,...}
1331981	Getting Started	This Section will have information of Setup and Basic Configs , Account and License Management and Ray One	{'id': 81000296732, 'visibility': 1, 'position': 2, 'is_default': False, 'created_at': '2022-10-05T12:01:59+05:30', 'updated_at': '2022-10-05T12:01:59+05:30', 'article_order': 1,...}
1331981	Getting Started	This Section will have information of Setup and Basic Configs , Account and License Management and Ray One	{'id': 81000296733, 'visibility': 1, 'position': 3, 'is_default': False, 'created_at': '2022-10-05T12:02:14+05:30', 'updated_at': '2022-10-05T12:02:14+05:30', 'article_order': 1,...}
1331981	Getting Started	This Section will have information of Setup and Basic Configs , Account and License Management and Ray One	{'id': 81000300422, 'visibility': 1, 'position': 4, 'is_default': False, 'created_at': '2025-04-15T10:33:40+05:30', 'updated_at': '2025-04-15T10:33:40+05:30', 'article_order': 1,...}

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81000296731	1	1	False	2022-10-05T12:01:40+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2022-10-05T12:01:40+05:30	1			1

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000120472, 'position': 1, 'art_type': 1, 'thumbs_up': 95, 'thumbs_down': 4, 'hits': 890, 'created_at': '2020-03-23T11:20:20+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000120473, 'position': 2, 'art_type': 1, 'thumbs_up': 110, 'thumbs_down': 0, 'hits': 958, 'created_at': '2020-03-23T11:36:19+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000403171, 'position': 3, 'art_type': 1, 'thumbs_up': 4, 'thumbs_down': 0, 'hits': 287, 'created_at': '2022-05-02T15:43:24+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000404865, 'position': 4, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 167, 'created_at': '2022-07-06T14:38:20+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000404869, 'position': 5, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 150, 'created_at': '2022-07-06T15:30:21+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000404895, 'position': 6, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 82, 'created_at': '2022-07-08T12:26:10+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000404898, 'position': 7, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 101, 'created_at': '2022-07-08T17:45:31+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000369970, 'position': 8, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 277, 'created_at': '2020-08-05T14:40:04+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000385720, 'position': 9, 'art_type': 1, 'thumbs_up': 3, 'thumbs_down': 0, 'hits': 264, 'created_at': '2020-10-06T15:35:25+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000393493, 'position': 10, 'art_type': 1, 'thumbs_up': 4, 'thumbs_down': 2, 'hits': 1033, 'created_at': '2021-07-27T12:10:18+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000404909, 'position': 11, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 136, 'created_at': '2022-07-11T19:04:41+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000406842, 'position': 12, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 126, 'created_at': '2022-09-15T18:04:39+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000384922, 'position': 13, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2020-09-17T19:04:43+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000117626, 'position': 14, 'art_type': 1, 'thumbs_up': 3, 'thumbs_down': 0, 'hits': 583, 'created_at': '2020-03-20T19:08:48+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000121528, 'position': 15, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 182, 'created_at': '2020-03-23T17:01:31+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000117669, 'position': 16, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 379, 'created_at': '2020-03-20T19:24:58+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
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1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000385673, 'position': 18, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 233, 'created_at': '2020-10-05T10:50:26+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
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1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000386465, 'position': 20, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 16, 'created_at': '2020-10-16T15:25:12+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000384699, 'position': 21, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 168, 'created_at': '2020-09-14T20:43:37+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
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1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000385382, 'position': 23, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2020-09-25T12:37:54+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000407955, 'position': 24, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 124, 'created_at': '2022-10-18T11:58:05+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000408802, 'position': 25, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 71, 'created_at': '2023-01-08T21:18:09+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...

depth	category_id	name	description	articles
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1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000410672, 'position': 28, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 171, 'created_at': '2023-04-18T18:45:18+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000411228, 'position': 29, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 108, 'created_at': '2023-05-19T13:24:39+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000411584, 'position': 30, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 46, 'created_at': '2023-06-21T14:37:49+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412311, 'position': 31, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 86, 'created_at': '2023-11-07T10:49:05+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
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1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412315, 'position': 33, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 24, 'created_at': '2023-11-07T15:30:30+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412316, 'position': 34, 'art_type': 1, 'thumbs_up': 3, 'thumbs_down': 0, 'hits': 302, 'created_at': '2023-11-07T16:48:40+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412321, 'position': 35, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 236, 'created_at': '2023-11-08T10:04:24+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...

depth	category_id	name	description	articles
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depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412344, 'position': 39, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 1, 'hits': 829, 'created_at': '2023-11-10T18:31:05+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
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1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412357, 'position': 42, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 1, 'hits': 63, 'created_at': '2023-11-16T16:21:29+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
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1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412374, 'position': 44, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 58, 'created_at': '2023-11-20T17:24:59+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412399, 'position': 45, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 59, 'created_at': '2023-11-23T13:26:00+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412405, 'position': 46, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 74, 'created_at': '2023-11-24T18:21:12+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412415, 'position': 47, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 210, 'created_at': '2023-11-27T13:43:53+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412416, 'position': 48, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 29, 'created_at': '2023-11-27T16:49:32+05:30', 'updated_at': '2025-08-25T11:59:42+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412428, 'position': 49, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 89, 'created_at': '2023-11-28T12:20:44+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412431, 'position': 50, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 36, 'created_at': '2023-11-28T13:54:42+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412458, 'position': 51, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 73, 'created_at': '2023-11-29T17:37:08+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412497, 'position': 52, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 91, 'created_at': '2023-12-09T13:38:27+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412504, 'position': 53, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 35, 'created_at': '2023-12-12T18:53:06+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412575, 'position': 54, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 36, 'created_at': '2023-12-18T15:49:35+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412576, 'position': 55, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 52, 'created_at': '2023-12-18T17:40:58+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412583, 'position': 56, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 27, 'created_at': '2023-12-19T18:48:20+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412592, 'position': 57, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 128, 'created_at': '2023-12-20T16:42:00+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412593, 'position': 58, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 30, 'created_at': '2023-12-20T17:14:49+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412599, 'position': 59, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 32, 'created_at': '2023-12-21T16:23:09+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412605, 'position': 60, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 62, 'created_at': '2023-12-22T13:13:05+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412607, 'position': 61, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 59, 'created_at': '2023-12-23T15:09:42+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412673, 'position': 62, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 106, 'created_at': '2024-01-08T11:06:27+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412674, 'position': 63, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 4, 'created_at': '2024-01-08T15:04:44+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412683, 'position': 64, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 58, 'created_at': '2024-01-09T18:08:53+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412693, 'position': 65, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 73, 'created_at': '2024-01-17T18:14:07+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412694, 'position': 66, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 81, 'created_at': '2024-01-17T19:40:39+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412703, 'position': 67, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-01-18T17:14:21+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412707, 'position': 68, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 27, 'created_at': '2024-01-19T18:52:32+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412763, 'position': 69, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 148, 'created_at': '2024-01-24T16:16:01+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412764, 'position': 70, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 49, 'created_at': '2024-01-24T16:57:24+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412783, 'position': 71, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 39, 'created_at': '2024-01-31T11:13:16+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000412907, 'position': 72, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-02-09T19:36:26+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000413022, 'position': 73, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 10, 'created_at': '2024-02-16T18:37:30+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000413029, 'position': 74, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-02-19T17:34:54+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000413088, 'position': 75, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 48, 'created_at': '2024-03-01T16:06:31+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000413610, 'position': 76, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 65, 'created_at': '2024-04-16T17:08:44+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000413683, 'position': 77, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 58, 'created_at': '2024-05-03T13:46:01+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000415058, 'position': 78, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-08-05T17:44:23+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000415304, 'position': 79, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-08-12T16:19:27+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000416839, 'position': 80, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2025-01-08T11:53:52+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000416914, 'position': 81, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2025-01-16T15:43:22+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000416916, 'position': 82, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 60, 'created_at': '2025-01-16T18:54:39+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000416920, 'position': 83, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2025-01-17T12:17:58+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000417022, 'position': 92, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2025-01-21T14:42:27+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000417042, 'position': 92, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 217, 'created_at': '2025-01-28T15:19:18+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000417069, 'position': 92, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2025-02-04T16:46:20+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000418504, 'position': 93, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 79, 'created_at': '2025-08-02T15:39:19+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000418516, 'position': 94, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 17, 'created_at': '2025-08-04T16:19:08+05:30', 'updated_at': '2025-09-06T15:07:21+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000419347, 'position': 95, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 8, 'created_at': '2025-10-08T16:55:29+05:30', 'updated_at': '2025-10-08T16:55:29+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000420123, 'position': 96, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 8, 'created_at': '2025-12-19T11:02:21+05:30', 'updated_at': '2025-12-19T11:02:21+05:30',...

depth	category_id	name	description	articles
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000420263, 'position': 97, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 2, 'created_at': '2026-01-05T18:10:07+05:30', 'updated_at': '2026-01-05T18:10:07+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000420297, 'position': 98, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 1, 'created_at': '2026-01-09T21:13:35+05:30', 'updated_at': '2026-01-09T21:13:35+05:30',...
1	81000204623	Setup and Basic Configs	Articles relating to Setup and Basic Configurations	{'id': 81000420361, 'position': 99, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 2, 'created_at': '2026-01-20T14:07:08+05:30', 'updated_at': '2026-01-20T14:07:08+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000120472	1	1	95	4

hits	created_at	updated_at	folder_id	tags
890	2020-03-23T11:20:20+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Ray in Bridge Mode	<h2><span style="font-family: Verdana, Geneva, sans-serif;">Password (WPA2/WPA3) based SSID in Ray in Bridge Mode</span></h2><p><span...></p>	81002203044	2	Password (WPA2/WPA3) based SSID in Ray in Bridge Mode Step 1. Login to your cloud controller <a href="https://cloud.ray.life/">https://cloud.ray.life/</a> with your username & password. Step 2. Ray provides...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-01T11:42:22+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000120473	2	1	110	0

hits	created_at	updated_at	folder_id	tags
958	2020-03-23T11:36:19+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Ray in NAT/Route/Gateway Mode	<h2><span style="font-family: Verdana, Geneva, sans-serif;">Password-based SSID (WPA2/WPA3) IN Ray in NAT/Route/Gateway Mode</span></h2><p><span...>	81002203044	2	Password-based SSID (WPA2/WPA3) IN Ray in NAT/Route/Gateway Mode Article Assumptions The network (as/similar) to the network diagram shown below is already configured. ...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-01T12:53:50+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000403171	3	1	4	0

hits	created_at	updated_at	folder_id	tags
287	2022-05-02T15:43:24+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'gcp'}
287	2022-05-02T15:43:24+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'vm'}
287	2022-05-02T15:43:24+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'googlecloud'}

name
gcp

name
vm

name
googlecloud

title	description	user_id	status	desc_un_html
Setup Ray VM on Google Cloud Platform.	<p> </p><p dir="ltr">Download the image from this url <a dir="ltr" href="https://rayvmimages.s3.ap-south-1.amazonaws.com/gcp_image.7z">https://rayvm...	81002203044	2	Download the image from this url https://rayvmimages.s3.ap-south-1.amazonaws.com/gcp_image.7z You will get, access denied, Please drop a mail to...

seo_data	modified_at	modified_by
[Nested Data]	2022-10-05T12:20:56+05:30	81065176348

meta_title	meta_description
Ray on GCP	

id	position	art_type	thumbs_up	thumbs_down
81000404865	4	1	1	0

hits	created_at	updated_at	folder_id	tags
167	2022-07-06T14:38:20+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
APN 1st time installation	<p style="margin-bottom: 10pt; margin-left: 0cm; line-height: 115%; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;;">NEW DEVICE INSTALLATION FOR...	81002203044	2	NEW DEVICE INSTALLATION FOR THE FIRST TIME Setup via Laptop 1. Go to https://cloud.ray.life/ 2. Click Create Account After creating account user can...

seo_data	modified_at	modified_by
[Nested Data]	2022-07-06T14:38:23+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000404869	5	1	0	0

hits	created_at	updated_at	folder_id	tags
150	2022-07-06T15:30:21+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Adding AP to RAY controller	<p style="margin-bottom: 10pt; margin-left: 0cm; line-height: 115%; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;; text-align:...	81002203044	2	HOW TO ADD APN OR WIFI TO THE CLOUD. Step 1. Login to Cloud Controller using your username & password on https://cloud.ray.life  After that search username or clustername as above...

seo_data	modified_at	modified_by
[Nested Data]	2022-07-06T15:30:23+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000404895	6	1	1	0

hits	created_at	updated_at	folder_id	tags
82	2022-07-08T12:26:10+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
APN movement from one cluster to another	<p style="margin-bottom: 10pt; margin-left: 0cm; line-height: 115%; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;;">PROCES S FOR REGNERATE...	81002203044	2	PROCESS FOR REGNERATE CERTIFICATE AND ALSO DELETE APN FROM CURRENT CLUSTER 1 . if customer wants to shift current apn from existing cluster to another then RED TRIANGLE MARK show so we have to delet...

seo_data	modified_at	modified_by
[Nested Data]	2022-07-08T12:26:12+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000404898	7	1	2	0

hits	created_at	updated_at	folder_id	tags
101	2022-07-08T17:45:31+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Whitelist the mobile or laptop	<p style="margin-bottom: 10pt; margin-left: 0cm; line-height: 115%; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;;">Some times user complaint...	81002203044	2	Some times user complaint that some device getting internet from wifi but some not. So we do the following steps. First of we need to check whitelisting of ip address. Login to...

seo_data	modified_at	modified_by
[Nested Data]	2022-07-08T17:45:33+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000369970	8	1	2	0

hits	created_at	updated_at	folder_id	tags
277	2020-08-05T14:40:04+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Ray in Client Mode	<h2><span style="font-family: Verdana, Geneva, sans-serif;">Password (WPA2/WPA3) based SSID in Ray in Client Mode</span></h2><p> </p>&lt...;	81002203044	2	Password (WPA2/WPA3) based SSID in Ray in Client Mode The client mode is the same as Bridge mode with one key difference. Unlike Bridge mode, client mode has the firewall turned off and it...

seo_data	modified_at	modified_by
[Nested Data]	2020-09-30T14:27:26+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000385720	9	1	3	0

hits	created_at	updated_at	folder_id	tags
264	2020-10-06T15:35:25+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Ray Quick reference guide	<h1>1) Unboxing Congratulations on the purchase of your Ray AP. This quick reference guid...			

seo_data	modified_at	modified_by
[Nested Data]	2020-10-06T19:23:16+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000393493	10	1	4	2

hits	created_at	updated_at	folder_id	tags
1033	2021-07-27T12:10:18+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Ray AP LED & Status	<p dir="ltr"><span dir="ltr" style="font-size: 18px;">The <strong>LED status</strong> of an AP (Access Point) device refers to the current state of the LED...	81002203044	2	The LED status of an AP (Access Point) device refers to the current state of the LED lights on the device. These LED lights often indicate various statuses such as power, network activity,...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-16T17:51:14+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000404909	11	1	2	0

hits	created_at	updated_at	folder_id	tags
136	2022-07-11T19:04:41+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'switch configs'}

name
switch configs

title	description	user_id	status	desc_un_html
Switch configuration steps	<p style="margin-bottom: 10pt; margin-left: 0cm; line-height: 115%; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;;">SWITCH CONFIGURATION...	81002203044	2	SWITCH CONFIGURATION STEPS. Connect to the ray switch with a console cable with your system(PC/Laptop). Download and open a console application like putty and then select baud rate...

seo_data	modified_at	modified_by
[Nested Data]	2022-09-15T17:23:46+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000406842	12	1	1	0

hits	created_at	updated_at	folder_id	tags
126	2022-09-15T18:04:39+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Setup Ray VM on VMware ESXi:	<h2 dir="ltr"><strong><u dir="ltr">Creating a Ray VM on Esxi:</u></strong></h2><p dir="ltr"> </p><p...>	81002203044	2	Creating a Ray VM on Esxi: In this article, we are going to cover the steps required for creating a Ray VM from a .vmdk in VMware ESXi Hypervisor. Ray VM allows for an enterprise...

seo_data	modified_at	modified_by
[Nested Data]	2022-10-05T12:37:40+05:30	81065176348

meta_title	meta_description
Ray Edge vm, VMware ESXi	Ray VM, Esxi

id	position	art_type	thumbs_up	thumbs_down
81000384922	13	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2020-09-17T19:04:43+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Manual profile interfaces creation	<p><span data-test-id="article-description" style="display: block; cursor: auto;"></span></p><p style="margin-bottom: 0cm; line-height:... <td>81023541763</td> <td>1</td> <td>In the case in the child cluster, you don't see any interfaces then follow the interface creation procedure to make it possible. a) Go to Profile &gt; Available Profile &gt;Network...</td>	81023541763	1	In the case in the child cluster, you don't see any interfaces then follow the interface creation procedure to make it possible. a) Go to Profile > Available Profile >Network...

seo_data	modified_at	modified_by
[Nested Data]	2020-09-17T19:04:43+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000117626	14	1	3	0

hits	created_at	updated_at	folder_id	tags
583	2020-03-20T19:08:48+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Static IP / PPPoE / VLAN on WAN Setup	<p><span style="font-family: Verdana, Geneva, sans - serif;"> </span></p>><p style="margin-left:... <td>81002203044</td> <td>2</td> <td>By default, the appliance's default WAN setting is DHCP, which means it receives the IP via DHCP. But in your setup, if the WAN type is Static IP / PPPoE / VLAN on WAN then you can...</td>	81002203044	2	By default, the appliance's default WAN setting is DHCP, which means it receives the IP via DHCP. But in your setup, if the WAN type is Static IP / PPPoE / VLAN on WAN then you can...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-24T18:07:57+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000121528	15	1	1	0

hits	created_at	updated_at	folder_id	tags
182	2020-03-23T17:01:31+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'first time setup'}

name
first time setup

title	description	user_id	status	desc_un_html
Adding AP To Ray Controller	<p> </p><p class="fd-toc" style="margin-left: 20px;"> </p><p class="fd-toc" style="margin-left: 160px;"><strong>TABLE...	81002203044	2	TABLE OF CONTENTS Adding AP To Ray Controller Add Ray one by one Bulk Upload When setting up the Ray Account you have already added One Ray AP to the cluster. Now you w...

seo_data	modified_at	modified_by
[Nested Data]	2022-08-29T11:59:29+05:30	81002203044

meta_title	meta_description
Adding AP to Cloud Controller	Adding Ray Appliance to Controller

id	position	art_type	thumbs_up	thumbs_down
81000117669	16	1	2	0

hits	created_at	updated_at	folder_id	tags
379	2020-03-20T19:24:58+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Accessing Ray AP Web GUI / Console	<p> </p><p> &l t;/p><p> </p><p class="fd-toc" style="margin-left: 140px;"><strong>TABLE OF...	81002203044	2	TABLE OF CONTENTS Method 1. Before Setting up the AP. Method 2. Via Cloud. Ray is powered by RayOS and the cloud controller should be used for all ...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-08T17:44:58+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000384430	17	1	4	0

hits	created_at	updated_at	folder_id	tags
214	2020-09-10T14:27:54+05:30	2025-08-25T11:59:42+05:30	81000296731	



title	description	user_id	status	desc_un_html
Delete Appliance from Ray Cluster	<p dir="ltr" style="margin-bottom: 0cm; line-height: 100%;">To remove an AP from cluster, the procedure will be as follows:</p><p style="margin-bottom: 0cm; line-height:...	81084392984	2	To remove an AP from cluster, the procedure will be as follows: 1) Go to your cluster AP list, and click on Appliance options, and select delete, and in the popup window, you will be asked with...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-03T16:34:15+05:30	81084392984

meta_title	meta_description
Delete Appliance from Ray Cluster	Delete Appliance or device from Ray Cluster

id	position	art_type	thumbs_up	thumbs_down
81000386465	20	1	0	0

hits	created_at	updated_at	folder_id	tags
16	2020-10-16T15:25:12+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Understanding of Ray AP booting process with LED light status- Vega model	<p> <p> &l t;/p><h1>Ray AP booting process with LED light status</h1><p> <p> <b r></p>&g t;<p><font size="3" style="font-size:...	81065176348	1	Ray AP booting process with LED light status When you plug in the cable into the AP and after all the settings and registration is done, then your AP behavior will be...

seo_data	modified_at	modified_by
[Nested Data]	2021-07-27T12:07:54+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000384699	21	1	0	0

hits	created_at	updated_at	folder_id	tags
168	2020-09-14T20:43:37+05:30	2025-08-25T11:59:42+05:30	81000296731	



title	description	user_id	status	desc_un_html
Dummy article for Enterprise	<p><span class="fr-view collab-annotatable" data-identifylement="172" data-test-id="article-description" style="cursor: auto; display: block;"></span></p><p>...	81065176348	1	TABLE OF CONTENTS Enterprise policy enabled Wi-Fi Introduction Subscription process List of Enterprise policies Quota Policy : Volume-based Quota policy Time-based...

seo_data	modified_at	modified_by
[Nested Data]	2020-09-25T12:37:54+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000407955	24	1	1	0

hits	created_at	updated_at	folder_id	tags
124	2022-10-18T11:58:05+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Setup Ray VM on Azure Platform	<p dir="ltr">1. Download the Azure compatible VHD file from <a href="https://rayvmimages.s3.ap-south-1.amazonaws.com/Rayedge.7z">https://rayvmimages.s3.ap-...	81002203044	2	1. Download the Azure compatible VHD file from https://rayvmimages.s3.ap-south-1.amazonaws.com/Rayedge.7z In case you do not have permission, kindly raise it to the...

seo_data	modified_at	modified_by
[Nested Data]	2022-10-18T11:58:36+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000408802	25	1	1	0

hits	created_at	updated_at	folder_id	tags
71	2023-01-08T21:18:09+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'Ray Blacklists'}

name
Ray Blacklists

title	description	user_id	status	desc_un_html
Introduction to Ray Blacklists	<p dir="ltr"> </p><p></p>	81065176467	2	RAY LAN PROFILE CONFIGURATION: In this Ray article, we are going to cover the steps required to create a LAN network interface profile configuration in the Ray ONE cloud...

seo_data	modified_at	modified_by
[Nested Data]	2023-04-18T18:01:01+05:30	81065176467

meta_title	meta_description
Lan profile configuration	This article is about ray cloud lan profile configuration

id	position	art_type	thumbs_up	thumbs_down
81000410672	28	1	2	0

hits	created_at	updated_at	folder_id	tags
171	2023-04-18T18:45:18+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'WAN PROFILE'}

name
WAN PROFILE

title	description	user_id	status	desc_un_html
RAY WAN PROFILE CONFIGURATION	<p data-identifyelement="484"><br data-identifyelement="485"></p><p data-identifyelement="486"></p>	81084392984	2	RAY WAN Profile Configuration: In this article, we will cover the creation of a WAN network interface configuration profile. Below are the summary steps: Profile menu...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-02T16:55:30+05:30	81084392984

meta_title	meta_description
RAY WAN Network interface Profile	Ray WAN interface profile configuration on the Ray ONE

id	position	art_type	thumbs_up	thumbs_down
81000411228	29	1	1	0

hits	created_at	updated_at	folder_id	tags
108	2023-05-19T13:24:39+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'Quota Policy'}

name
Quota Policy

title	description	user_id	status	desc_un_html
Quota Policy on Captive Portal	<p> </p><p></p>	81065176467	2	Ray Quota Policy in Captive Portals: In this article, we will be covering how to use quota policies in Ray captive portals. Just a brief introduction for all those who might...

seo_data	modified_at	modified_by
[Nested Data]	2023-05-24T07:10:23+05:30	81065176467

meta_title	meta_description
Quota Policy	Quota Policy in Captive portals

id	position	art_type	thumbs_up	thumbs_down
81000411584	30	1	1	0

hits	created_at	updated_at	folder_id	tags
46	2023-06-21T14:37:49+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Groups (Security Groups)	<p data-identfyelement="467"><br data-identfyelement="468"></p><p data-identfyelement="469">To add an appliance in cluster, there must be:</div><ol><li><div dir="ltr">Subscription/licenses must be... <td>81084393054</td> <td>2</td> <td>To add an appliance in cluster, there must be: Subscription/licenses must be active. Find the mac-address and security code of the device and note down for reference. Device must be online at...</td>	81084393054	2	To add an appliance in cluster, there must be: Subscription/licenses must be active. Find the mac-address and security code of the device and note down for reference. Device must be online at...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-14T15:18:27+05:30	81084393054

meta_title	meta_description
Add appliance to Ray Cluster, Ray device security code, security-code, license activation	Add appliance to Ray Cluster Add appliance to Ray Cluster, Ray device security code, license activation, Ray device security-code

id	position	art_type	thumbs_up	thumbs_down
81000412315	33	1	1	0

hits	created_at	updated_at	folder_id	tags
24	2023-11-07T15:30:30+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Procedure to change the Login email	<div data-identifyelement="492" dir="ltr" style="border-box: border-box; word-break: break-word; overflow-wrap: break-word; color: rgb(24, 50, 71); font-family: -apple-system,...	81084393054	2	To change the Login email, you can follow the below-mentioned steps: Step1. Click on the store button, on the top right corner as shown in the image. Then you would be redirected...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-09T10:58:43+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412316	34	1	3	0

hits	created_at	updated_at	folder_id	tags
302	2023-11-07T16:48:40+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
How to create Captive portal	<p data-identifyelement="464" style="border-box: border-box; margin: 0px; font-size: 13px; line-height: 18px; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71); font-...	81084393054	2	A captive portal is a web page accessed with a web browser that is displayed to newly connected users of a Wi-Fi or wired network before they are granted broader access to network resources....

seo_data	modified_at	modified_by
[Nested Data]	2024-01-16T19:27:05+05:30	81086910421

meta_description

id	position	art_type	thumbs_up	thumbs_down
81000412321	35	1	1	0

hits	created_at	updated_at	folder_id	tags
236	2023-11-08T10:04:24+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Network - LAN/VLAN/WLAN and SNMP Configuration	<p data-identifyelement="489" dir="ltr">LAN (Local Area Network) and VLAN (Virtual Local Area Network) are both types of networks. But, before configuration of LAN/VLAN, let's quickly have a...	81084392984	2	LAN (Local Area Network) and VLAN (Virtual Local Area Network) are both types of networks. But, before configuration of LAN/VLAN, let's quickly have a quick review of what LAN and VLAN are and...

seo_data	modified_at	modified_by
[Nested Data]	2024-08-13T10:17:03+05:30	81091317121

meta_title	meta_description
LAN VLAN Wlan on Ray devices	to configure LAN, VLAN, WLAN - SSID on ray device

id	position	art_type	thumbs_up	thumbs_down
81000412334	36	1	0	0

hits	created_at	updated_at	folder_id	tags
45	2023-11-09T10:53:02+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'PPPOE'}

name
PPPOE

title	description	user_id	status	desc_un_html
How to configure PPPOE on ray Edge devices	<p style="box-sizing: border-box; font-size: 1.125rem; line-height: 1.75; margin: 0px; padding: 0px 0px 0.25rem; color: rgb(33, 37, 41); font-family: &quot;Segoe ui&quot;, Arial,...	81084393054	2	PPPoE is a networking protocol that also offers essential networking features, like authentication, data encryption, and data compression. Because of that, PPPoE is one of the...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-09T11:53:48+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412335	37	1	1	0

hits	created_at	updated_at	folder_id	tags
36	2023-11-09T11:07:20+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'create or remove login user'}

name
create or remove login user

title	description	user_id	status	desc_un_html
How to create or remove login user	<p data-identifyelement="449" dir="ltr"><span style="font-size: 16px;">Login user refers to the process of accessing a system or application by providing...	81084393054	2	Login user refers to the process of accessing a system or application by providing valid credentials, such as a username and password. It allows individuals to authenticate their identity...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-09T11:53:46+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412341	38	1	1	0

hits	created_at	updated_at	folder_id	tags
50	2023-11-09T17:49:12+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
Remove / Delete Appliance from Ray Cluster:	<h2 dir="ltr" style="margin-bottom: 0cm; line-height: 100%;"><strong>To remove an appliance from the cluster, the procedure will be as follows:</strong></h2><p...	81084393054	2	To remove an appliance from the cluster, the procedure will be as follows: Before you delete an appliance from the cluster; let's understand the difference between just Delete and...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T18:50:51+05:30	81101887034

meta_title	meta_description
Remove / Delete Appliance from Ray Cluster	Remove / Delete Appliance from Ray Cluster

id	position	art_type	thumbs_up	thumbs_down
81000412344	39	1	1	1

hits	created_at	updated_at	folder_id	tags
829	2023-11-10T18:31:05+05:30	2025-08-25T11:59:42+05:30	81000296731	

title	description	user_id	status	desc_un_html
How to Add and Remove a device to whitelist	<p dir="ltr">A whitelist in networking is a list of trusted entities or devices that are granted access to a network or specific resources within a network. This means that any device or...	81084393054	2	A whitelist in networking is a list of trusted entities or devices that are granted access to a network or specific resources within a network. This means that any device or entity that is not...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-25T18:58:34+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412352	40	1	1	0

hits	created_at	updated_at	folder_id	tags
49	2023-11-14T13:51:36+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'Quota Policy'}

name
Quota Policy

title	description	user_id	status	desc_un_html
How to create new Quota Policy and It's implementation	<p data-identifyelement="501" dir="ltr">A quota by definition is a fixed share of something that a person or group is entitled to receive or bound to contribute.</p><p data-...	81084393054	2	A quota by definition is a fixed share of something that a person or group is entitled to receive or bound to contribute. In this scenario, free internet access is what a user who accesses...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-11T18:18:44+05:30	81086910421

meta_title	meta_description
Quota-Policy	Quotas specify access on a cyclical (repeat) or non-cyclical (one-time) basis and the access time allowed.

id	position	art_type	thumbs_up	thumbs_down
81000412353	41	1	1	0

hits	created_at	updated_at	folder_id	tags
122	2023-11-14T14:36:17+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'first time ap registration'}

name
first time ap registration

title	description	user_id	status	desc_un_html
Adding Appliance to the cluster	<div data-identifyelement="485" dir="ltr" style="border-box; border: 1px solid black; padding: 5px; word-break: normal; overflow-wrap: break-word; font-size: 13px; line-height: 18px;">To add an appliance in cluster,...	81084393054	2	To add an appliance in cluster, there must be: Subscription/licenses must be active. Find the mac-address and security code of the device and note down for reference. Device must be online at...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-10T15:56:18+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412357	42	1	1	1

hits	created_at	updated_at	folder_id	tags
63	2023-11-16T16:21:29+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'DNS configuration'}

name
DNS configuration

title	description	user_id	status	desc_un_html
How to configure DNS server	<p dir="ltr"><span dir="ltr" style="color: rgb(17, 17, 17); font-family: -apple-system, Roboto, SegoeUI, &quot;Segoe UI&quot;, &quot;Helvetica Neue&quot;,...	81084393054	2	The Domain Name System (DNS) is a critical component of the internet infrastructure. It acts as a phone book for the internet, translating human-readable domain names such as-...

seo_data	modified_at	modified_by
[Nested Data]	2023-12-25T11:32:52+05:30	81084393054

meta_title	meta_description
DNS	

id	position	art_type	thumbs_up	thumbs_down
81000412372	43	1	9	10

hits	created_at	updated_at	folder_id	tags
4862	2023-11-20T16:21:46+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'remove/delete captive portal'}

name
remove/delete captive portal

title	description	user_id	status	desc_un_html
How to Remove/Delete captive portal	<p data-identifyelement="464" style="border-box: border-box; margin: 0px; font-size: 13px; line-height: 18px; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71); font-...	81084393054	2	A captive portal is a web page accessed with a web browser that is displayed to newly connected users of a Wi-Fi or wired network before they are granted broader access to network resources....

seo_data	modified_at	modified_by
[Nested Data]	2023-11-20T17:30:37+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412374	44	1	1	0

hits	created_at	updated_at	folder_id	tags
58	2023-11-20T17:24:59+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'Rename SSID'}

name
Rename SSID

title	description	user_id	status	desc_un_html
How to rename a SSID	<p dir="ltr"><span class="ui-provider a b c d e f g h i j k l m n o p q r s t u v w x y z a b ac ae af ag ah ai aj ak" dir="ltr">SSID (Service Set Identifier) is the name given to a...	81084393054	2	SSID (Service Set Identifier) is the name given to a wireless network. It's used to identify and connect devices to a specific network. When you search for available Wi-Fi networks on your...

seo_data	modified_at	modified_by
[Nested Data]	2023-12-20T16:47:32+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412399	45	1	1	0

hits	created_at	updated_at	folder_id	tags
59	2023-11-23T13:26:00+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'dhcp on AP'}

name
dhcp on AP

title	description	user_id	status	desc_un_html
How to configure Ray AP as Local DHCP server.	<p dir="ltr"><span style="color: rgb(17, 17, 17); font-family: Roboto, Helvetica, sans-serif; font-size: 16px; font-style: normal; font-variant-ligatures: normal; font-variant-caps:...	81084393054	2	DHCP (Dynamic Host Configuration Protocol) is a protocol that provides quick, automatic, and central management for the distribution of IP addresses within a network. It's also used to...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-24T17:37:06+05:30	81084392984

id	position	art_type	thumbs_up	thumbs_down
81000412405	46	1	0	0

hits	created_at	updated_at	folder_id	tags
74	2023-11-24T18:21:12+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'Static IP after DHCP'}

name
Static IP after DHCP

title	description	user_id	status	desc_un_html
To configure Static IP on WAN interface, after connecting on cloud	<p dir="ltr">An IP address is a unique address assigned to each device connected to a network that uses the Internet Protocol for communication. It serves two main functions: host...	81084393054	2	An IP address is a unique address assigned to each device connected to a network that uses the Internet Protocol for communication. It serves two main functions: host or network interface...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-01T13:19:29+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412415	47	1	2	0

hits	created_at	updated_at	folder_id	tags
210	2023-11-27T13:43:53+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'WLAN/SSID'}

name
WLAN/SSID

title	description	user_id	status	desc_un_html
Single / Multiple-WLAN/SSID profiles:	<p data-identifyelement="490" dir="ltr" style="margin-bottom: 0cm; line-height: 100%;">SSID stands for Service Set Identifier, a unique name that identifies a wireless network....	81084393054	2	SSID stands for Service Set Identifier, a unique name that identifies a wireless network. Devices use the SSID to connect to a specific network. Users can see available SSIDs when searching for...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-13T19:18:48+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412416	48	1	1	0

hits	created_at	updated_at	folder_id	tags
29	2023-11-27T16:49:32+05:30	2025-08-25T11:59:42+05:30	81000296731	{'name': 'Remove and Delete Network Delete'}

name
Remove and Delete Network Delete

title	description	user_id	status	desc_un_html
How to Remove and Delete Network Interface	<p dir="ltr">A network interface in WLAN (Wireless Local Area Network) is a device or component that connects a device to a wireless network. It allows devices such as computers,...	81084393054	2	A network interface in WLAN (Wireless Local Area Network) is a device or component that connects a device to a wireless network. It allows devices such as computers, smartphones, and IoT devices to...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-29T15:07:53+05:30	81084393054

meta_title

id	position	art_type	thumbs_up	thumbs_down
81000412428	49	1	1	0

hits	created_at	updated_at	folder_id	tags
89	2023-11-28T12:20:44+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'LAN configuration'}

name
LAN configuration

title	description	user_id	status	desc_un_html
LAN configuration	<p> </p><p></p>	81084393054	2	RAY LAN PROFILE CONFIGURATION: In this Ray article, we are going to cover the steps required to create a LAN network interface profile configuration in the Ray ONE cloud...

seo_data	modified_at	modified_by
[Nested Data]	2023-12-09T13:34:34+05:30	81084392984

id	position	art_type	thumbs_up	thumbs_down
81000412431	50	1	1	0

hits	created_at	updated_at	folder_id	tags
36	2023-11-28T13:54:42+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Account creation on Cloud.ray.life using decvice mac and serial number	<p data-identifyelement="499" dir="ltr" style="border-box: margin: 0px; font-size: 13px; line-height: 18px; word-break: normal; overflow-wrap: break-word; padding-top: 4px;...	81084393054	2	Prerequisites - To set up your Ray Appliance, you must ensure they are connected to the Internet with full access. If the Appliance is behind a firewall please ensure that the permissions are in...

seo_data	modified_at	modified_by
[Nested Data]	2023-12-01T10:51:51+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412458	51	1	1	0

hits	created_at	updated_at	folder_id	tags
73	2023-11-29T17:37:08+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'Radio Tx power'}

name
Radio Tx power

title	description	user_id	status	desc_un_html
How to change the Tx Power in Radio Profile	<p data-identifyelement="480" dir="ltr"><span class="ui-provider a b c d e f g h i j k l m n o p q r s t u v w x y z ab ac ae af ag ah ai aj ak" data-identifyelement="481"..	81084393054	2	In Wi-Fi terminology, TX power refers to the transmit power of a wireless access point or router. This is the amount of power that the device uses to send signals over a wireless...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-06T18:28:07+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000412497	52	1	0	0

hits	created_at	updated_at	folder_id	tags
91	2023-12-09T13:38:27+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
First time adding Ray device from Scratch	<p dir="ltr">Please add the following steps for using Ray Devices:</p><ol><li dir="ltr">Add license key/subscription to Ray device following the below KB: <a dir="ltr"...	81084392984	2	Please add the following steps for using Ray Devices: Add license key/subscription to Ray device following the below KB: <a href="https://support.ray.life/en/support/solutions/articles/81000403737-li...">https://support.ray.life/en/support/solutions/articles/81000403737-li...</a>

seo_data	modified_at	modified_by
[Nested Data]	2023-12-09T13:38:27+05:30	81084392984

meta_title	meta_description
First time adding Ray device from Scratch	First time adding Ray device from Scratch

id	position	art_type	thumbs_up	thumbs_down
81000412504	53	1	0	0

hits	created_at	updated_at	folder_id	tags
35	2023-12-12T18:53:06+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Move Device From one Cluster to Another Cluster	<p dir="ltr">To move a device from one cluster to another cluster follow the below steps:</p><ol><li dir="ltr">Find the source and destination cluster from where, to...	81084392984	2	To move a device from one cluster to another cluster follow the below steps: Find the source and destination cluster from where, to where you want to move your device, for example we want to...

seo_data	modified_at	modified_by
[Nested Data]	2023-12-12T18:53:06+05:30	81084392984

meta_title	meta_description
Move Device From one Cluster to Another Cluster	Move Device From one Cluster to Another Cluster

id	position	art_type	thumbs_up	thumbs_down
81000412575	54	1	1	0

hits	created_at	updated_at	folder_id	tags
36	2023-12-18T15:49:35+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
How to create application filtering policy	<p data-identifyelement="464" dir="ltr">Application filtering policy in networking involves controlling the types of applications and services that can be accessed on...	81084393054	2	Application filtering policy in networking involves controlling the types of applications and services that can be accessed on the network. This is done by setting rules to allow or block...

seo_data	modified_at	modified_by
[Nested Data]	2023-12-21T10:43:13+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412576	55	1	0	0

hits	created_at	updated_at	folder_id	tags
52	2023-12-18T17:40:58+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Creating Web-filtering Policy	<p data-identifyelement="469" style="border-box: border-box; margin-bottom: 0px; margin-left: 0px; font-size: 13px; line-height: 18px; word-break: normal; overflow-wrap: break-...	81084393054	2	How to create Web-filtering Policy Web filtering is the process of controlling and restricting access to certain websites or online content based on predefined criteria. It involves...

seo_data	modified_at	modified_by
[Nested Data]	2023-12-18T18:32:35+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412583	56	1	0	0

hits	created_at	updated_at	folder_id	tags
27	2023-12-19T18:48:20+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'DNS filtering'}

name
DNS filtering

title	description	user_id	status	desc_un_html
To create new DNS filtering Policy	<p> </p><p> &l t;/p><p dir="ltr">To create DNS filtering Policy, below mentioned Processes can be followed:</p><p dir="ltr">1. To create...	81084393054	2	To create DNS filtering Policy, below mentioned Processes can be followed: 1. To create DNS filtering policy 2. To map the DNS policy into the security group. 3. To map the security...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-16T13:14:22+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412592	57	1	1	0

hits	created_at	updated_at	folder_id	tags
128	2023-12-20T16:42:00+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Understand Network Interfaces	<p data-identifyelement="476" dir="ltr">Network interface selection is very important while creating a wireless SSID profile.</p><p data-...	81084393054	2	Network interface selection is very important while creating a wireless SSID profile. Let's go through the common scenarios and interface selection. TABLE OF CONTENTS 1) Gateway...

seo_data	modified_at	modified_by
[Nested Data]	2023-12-21T18:34:12+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412593	58	1	1	0

hits	created_at	updated_at	folder_id	tags
30	2023-12-20T17:14:49+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'Device Policy'}

name
Device Policy

title	description	user_id	status	desc_un_html
How to create Device Policy.	<p dir="ltr" style="box-sizing: border-box; margin: 0px; font-size: 13px; line-height: 18px; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71); font-family: -apple-...	81084393054	2	To create Device filtering Policy, below mentioned Processes can be followed: 1. To create Device filtering policy. 2. To map the Device policy into the security group. 3. To map the...

seo_data	modified_at	modified_by
[Nested Data]	2023-12-20T17:15:24+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412599	59	1	1	0

hits	created_at	updated_at	folder_id	tags
32	2023-12-21T16:23:09+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'Time Policy'}

name
Time Policy

title	description	user_id	status	desc_un_html
How to configure Time Policy	<p> </p><p dir="ltr">To create Time Policy, below mentioned Processes can be followed:</p><p dir="ltr">1. To create Time policy</p><p dir="ltr">2....	81084393054	2	To create Time Policy, below mentioned Processes can be followed: 1. To create Time policy 2. To map the Time policy into the security group. 3. To map the security group to...

seo_data	modified_at	modified_by
[Nested Data]	2024-03-01T15:48:49+05:30	81084392984

id	position	art_type	thumbs_up	thumbs_down
81000412605	60	1	1	0

hits	created_at	updated_at	folder_id	tags
62	2023-12-22T13:13:05+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
If pending jobs are increasing randomly	<p dir="ltr"><strong dir="ltr">"Pending jobs"</strong> in a network refer to tasks or processes that are waiting to be executed or completed. These jobs...	81084393054	2	"Pending jobs" in a network refer to tasks or processes that are waiting to be executed or completed. These jobs have been submitted or initiated but are currently in a queue or holding...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-19T18:04:19+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412607	61	1	1	0

hits	created_at	updated_at	folder_id	tags
59	2023-12-23T15:09:42+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Limited Bandwidth(10/100mbps) Issue	<p data-identifyelement="476" dir="ltr">Network architecture refers to the design and layout of a computer network. It includes the arrangement of its various...	81084393054	2	Network architecture refers to the design and layout of a computer network. It includes the arrangement of its various components. CAT cables play a crucial role in network architecture by...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-10T13:41:16+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412673	62	1	1	0

hits	created_at	updated_at	folder_id	tags
106	2024-01-08T11:06:27+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'GSM configuration'}

name
GSM configuration

title	description	user_id	status	desc_un_html
Ray Edge 4G/5G Sim/Cellular WAN Configuration	<p>	81084393054	2	Configuring Ray Edge 4G/5G sim slot for Wan: In this article, we are going to demonstrate how to configure the Ray Edge 4G sim slot to use the cellular GSM module for WAN...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-20T19:04:01+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412674	63	1	0	0

hits	created_at	updated_at	folder_id	tags
4	2024-01-08T15:04:44+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'Not Received guest details'}

name
Not Received guest details

title	description	user_id	status	desc_un_html
If you do not receive guest details on the approval E-mail	<p data-identfyelement="461" dir="ltr"> </p><p data-identfyelement="461" dir="ltr"><span dir="ltr" style="color: rgb(105, 102, 118); font-...	81086910421	2	As businesses are offering flexible, remote, and hybrid working models, Therefore the use of Bring Your Own Device (BYOD) policies is rising in modern workplaces. BYOD gives businesses a more...

seo_data	modified_at	modified_by
[Nested Data]	2025-12-23T14:54:21+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000412683	64	1	1	0

hits	created_at	updated_at	folder_id	tags
58	2024-01-09T18:08:53+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Approve Guest users request from Cloud portal	<div dir="ltr" style="box-sizing: border-box; word-break: break-word; overflow-wrap: break-word; color: rgb(24, 50, 71); font-family: -apple-system, BlinkMacSystemFont, &quot;Segoe...	81086910421	2	The Captive portal feature of RAY.Life allows you to control and manage the accessibility of guest users. The guest simply fills out the requirements which are configured on the captive portal after...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-24T16:05:39+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412693	65	1	1	0

hits	created_at	updated_at	folder_id	tags
73	2024-01-17T18:14:07+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'email notification'}

name
email notification

title	description	user_id	status	desc_un_html
Enable Email Notification/Alert when the ISP is Down	<p dir="ltr">A notification is a message or alert that is sent to inform a person about an event, an update, an alert, or any other relevant information. Notifications can come from...	81086910421	2	A notification is a message or alert that is sent to inform a person about an event, an update, an alert, or any other relevant information. Notifications can come from applications, computer...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-17T18:19:15+05:30	81084393054

meta_title

id	position	art_type	thumbs_up	thumbs_down
81000412694	66	1	1	0

hits	created_at	updated_at	folder_id	tags
81	2024-01-17T19:40:39+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Configure failover using WAN+GSM interfaces	<p data-identfyelement="479" dir="ltr">Failover is the process of automatically switching to a backup system or resource when the primary system fails. It ensures...	81086910421	2	Failover is the process of automatically switching to a backup system or resource when the primary system fails. It ensures continuous operation and minimizes downtime in the event of a...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-17T13:03:59+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412703	67	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2024-01-18T17:14:21+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Communication between two local networks	<p dir="ltr">In General terms, Local networks are used to facilitate communication and resource sharing among devices in a specific location, making it easier for users to...	81086910421	1	In General terms, Local networks are used to facilitate communication and resource sharing among devices in a specific location, making it easier for users to collaborate, access shared...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-18T17:14:21+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412707	68	1	1	0

hits	created_at	updated_at	folder_id	tags
27	2024-01-19T18:52:32+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': ' Security group'}

name
Security group

title	description	user_id	status	desc_un_html
Assign Security group to the client	<p dir="ltr">Security groups enable you to specify the protocols, ports, and IP address ranges that are allowed to communicate with your instances. This helps to enhance the security of...	81086910421	2	Security groups enable you to specify the protocols, ports, and IP address ranges that are allowed to communicate with your instances. This helps to enhance the security of your network by...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-23T17:54:13+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412763	69	1	1	0

hits	created_at	updated_at	folder_id	tags
148	2024-01-24T16:16:01+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Configure IP Reservation/Port Forwarding	<p dir="ltr">IP Reservation and Port Forwarding are both related to networking and are commonly used in home or office network setups.</p><p> </p><p>IP ...	81086910421	2	IP Reservation and Port Forwarding are both related to networking and are commonly used in home or office network setups. IP Reservation: When you have a device on your network that you...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-01T13:23:34+05:30	81084393054

id	position	art_type	thumbs_up	thumbs_down
81000412764	70	1	0	0

hits	created_at	updated_at	folder_id	tags
49	2024-01-24T16:57:24+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Configure WAN network interface for outbound traffic	<div style="box-sizing: border-box; word-break: break-word; overflow-wrap: break-word; font-family: -apple-system, BlinkMacSystemFont, &quot;Segoe UI&quot;, Roboto,...	81086910421	2	By default, each LAN interface/network when created, a new dedicated zone is created for that particular network interface, and it gets restricted access. But for WAN, all WAN interfaces...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-30T15:26:53+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412783	71	1	1	0

hits	created_at	updated_at	folder_id	tags
39	2024-01-31T11:13:16+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'time based policy'}

name
time based policy

title	description	user_id	status	desc_un_html
How to create new Quota Policy (time based)and It's implementation	<p data-identifyelement="501" dir="ltr">A quota by definition is a fixed share of something that a person or group is entitled to receive or bound to contribute.</p><p data-...	81086910421	2	A quota by definition is a fixed share of something that a person or group is entitled to receive or bound to contribute. In this scenario, free internet access is what a user who accesses...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-31T11:53:29+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412907	72	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2024-02-09T19:36:26+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
How to SSID count on a Appliance.	<div dir="ltr" style="box-sizing: border-box; word-break: break-word; overflow-wrap: break-word; color: rgb(24, 50, 71); font-family: -apple-system, BlinkMacSystemFont, &quot;Segoe...	81086910421	1	To check which AP is broadcasting which SSID, you can follow the below mentioned process. 1. Go to appliances 2. Click on the action button of the appliance whose SSID's you want to check. 3....

seo_data	modified_at	modified_by
[Nested Data]	2024-02-09T19:36:26+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000413022	73	1	0	0

hits	created_at	updated_at	folder_id	tags
10	2024-02-16T18:37:30+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'Upgrade firmware and OTA'}

name
Upgrade firmware and OTA

title	description	user_id	status	desc_un_html
How to upgrade firmware and OTA	<p dir="ltr">To upgrade firmware and OTA kindly follow the below steps.</p><p dir="ltr"> </p><p dir="ltr"><strong><u>T o upgrade...</u></p>	81086910421	2	To upgrade firmware and OTA kindly follow the below steps. To upgrade firmware 1. Goto Appliances 2. Then click on the Dashboard on the sub-menu bar. 3. Select the appliances that you...

seo_data	modified_at	modified_by
[Nested Data]	2026-01-20T12:31:44+05:30	81106402345

meta_title	meta_description
How to upgrade firmware and OTA	

id	position	art_type	thumbs_up	thumbs_down
81000413029	74	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2024-02-19T17:34:54+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'How to create Guest SSID'}

name
How to create Guest SSID

title	description	user_id	status	desc_un_html
How to create Guest SSID	<p data-identifyelement="562" dir="ltr" style="border-box: margin: 0px 0px 0cm; font-size: 13px; line-height: 13px; word-break: normal; overflow-wrap: break-word; padding-...>	81086910421	1	To create Guest SSID for isolate network follow the below steps. Create Network Interface profile. 1. Go to cluster. 2. Go to profiles > Network Interface > +Create Network Interface....

seo_data	modified_at	modified_by
[Nested Data]	2024-02-19T17:34:54+05:30	81086910421

meta_title
How to create Guest SSID

id	position	art_type	thumbs_up	thumbs_down
81000413088	75	1	0	0

hits	created_at	updated_at	folder_id	tags
48	2024-03-01T16:06:31+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'Speed Policy'}

name
Speed Policy

title	description	user_id	status	desc_un_html
How to configure Speed Policy	<p data-identifyelement="191" dir="ltr" style="border-box: margin-bottom: 0px; margin-left: 0px; font-size: 13px; line-height: 18px; word-break: normal; overflow-wrap: break-...	81084392984	2	To create Speed Policy, below mentioned Processes can be followed: 1. To create Speed policy 2. To map the Speed policy into the security group. 3. To map the security group to the WLAN. 1....

seo_data	modified_at	modified_by
[Nested Data]	2024-03-01T16:07:33+05:30	81084392984

meta_title	meta_description
Speed Policy	Speed Policy

id	position	art_type	thumbs_up	thumbs_down
81000413610	76	1	0	0

hits	created_at	updated_at	folder_id	tags
65	2024-04-16T17:08:44+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Open SSID Wi-Fi with Mac only authentication	<p data-identifyelement="490" dir="ltr" style="border-box; margin-bottom: 0cm; margin-left: 0px; font-size: 13px; line-height: 13px; word-break: normal; overflow-wrap: break-...	81091317121	2	SSID stands for Service Set Identifier, a unique name that identifies a wireless network. Devices use the SSID to connect to a specific network. Users can see available SSIDs when searching for...

seo_data	modified_at	modified_by
[Nested Data]	2024-04-16T17:26:08+05:30	81091317121

id	position	art_type	thumbs_up	thumbs_down
81000413683	77	1	0	0

hits	created_at	updated_at	folder_id	tags
58	2024-05-03T13:46:01+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Create WLAN with VLAN31	<p dir="ltr">To create WLAN with VLAN31</p><p dir="ltr"> </p><p dir="ltr"><strong dir="ltr">Step 1...	81091317121	2	To create WLAN with VLAN31 Step 1 : First we have to create WAN interface for VLAN31 which will be attached to WLAN wifi (SSID) go to your cluster > Profile > Network Interface now...

seo_data	modified_at	modified_by
[Nested Data]	2024-05-03T13:46:01+05:30	81091317121

id	position	art_type	thumbs_up	thumbs_down
81000415058	78	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2024-08-05T17:44:23+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Create Security Group	<p dir="ltr">Security group is collection of multiple policy has been created and it's attached to WLAN/LAN.</p><p dir="ltr"> </p><p...</p>	81091317121	1	Security group is collection of multiple policy has been created and it's attached to WLAN/LAN. in this case "Block Malicious IP" policy has been created at parent level so it can be use at any...

seo_data	modified_at	modified_by
[Nested Data]	2024-08-05T17:44:23+05:30	81091317121

id	position	art_type	thumbs_up	thumbs_down
81000415304	79	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2024-08-12T16:19:27+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
SNMP Configuration	<p>SNMP (Simple Network Management Protocol) is a standard protocol used for managing devices on IP networks. It allows network administrators to monitor and manage network performance, find...	81091317121	1	SNMP (Simple Network Management Protocol) is a standard protocol used for managing devices on IP networks. It allows network administrators to monitor and manage network performance, find and...

seo_data	modified_at	modified_by
[Nested Data]	2024-08-12T16:19:27+05:30	81091317121

id	position	art_type	thumbs_up	thumbs_down
81000416839	80	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2025-01-08T11:53:52+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
sdfs	<p dir="ltr">sdfsfs</p>	81002203044	1	sdfsfs

seo_data	modified_at	modified_by
[Nested Data]	2025-01-08T11:53:52+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000416914	81	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2025-01-16T15:43:22+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Adding AP to RAY Cloud Controller	<div class="text__content kbase-content__description" dir="ltr" style="box-sizing: border-box; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71); margin: 0px;...>	81101887034	1	HOW TO ADD APN OR WIFI TO THE CLOUD. Step 1. Login to Cloud Controller using your username & password on <a href="https://cloud.ray.life">https://cloud.ray.life</a>  After that search username or clustername as above...

seo_data	modified_at	modified_by
[Nested Data]	2025-01-16T15:43:22+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000416916	82	1	0	0

hits	created_at	updated_at	folder_id	tags
60	2025-01-16T18:54:39+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
How to Access Device Console Page	<h3 data-identifyelement="475"><span data-identifyelement="476" style="font-family: Tahoma, Geneva, sans-serif;">Accessing the Device Console Page</span></h3><p...	81101887019	2	Accessing the Device Console Page To setup the WAN port of the device, you can access the Device Console Page to check its status and make necessary configurations. Steps to Access the...

seo_data	modified_at	modified_by
[Nested Data]	2025-03-13T11:48:40+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000416920	83	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2025-01-17T12:17:58+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Configuring the Device Through Device Console Page	<div class="OutlineElement Ltr SCXW49272837 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...	81101887019	1	The Console Page allows you to configure the device while it is offline, tailoring the settings to meet your network requirements. Additionally, the status of the device is displayed immediately...

seo_data	modified_at	modified_by
[Nested Data]	2025-01-17T12:17:58+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000417022	92	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2025-01-21T14:42:27+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Advanced WLAN Settings	<ul><li dir="ltr">To hide your SSID<ul><li dir="ltr">Go to Advance tab under WLAN, select Hide SSID option.</li></ul></li></ul><p> &...	81101887019	1	To hide your SSID Go to Advance tab under WLAN, select Hide SSID option.

seo_data	modified_at	modified_by
[Nested Data]	2025-01-21T14:42:27+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000417042	92	1	0	0

hits	created_at	updated_at	folder_id	tags
217	2025-01-28T15:19:18+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Configuration of DNAT (Destination Network Address Translation)	<div class="OutlineElement Ltr SCXW206097997 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...	81101887034	2	NAT (Network Address Translation) is a technique used in networking to modify the source or destination IP addresses in data packets as they pass through a router or firewall. It allows...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-11T16:53:50+05:30	81101887034

id	position	art_type	thumbs_up	thumbs_down
81000417069	92	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2025-02-04T16:46:20+05:30	2025-09-06T15:07:21+05:30	81000296731	

title	description	user_id	status	desc_un_html
Configuring WAN through Device Console Page	<div class="OutlineElement Ltr SCXW49272837 BCX0" style="box-sizing: border-box; word-break: normal; overflow-wrap: break-word; font-size: 12px; line-height: 1.4; color: rgb(0, 0, 0); font-...	81101887019	1	Configuring the WAN with a Static IP Address To configure the WAN using a static IP address, navigate to the WAN Settings tab. Select the option Configure Static IP, and then input the...

seo_data	modified_at	modified_by
[Nested Data]	2025-02-04T16:46:20+05:30	81101887019

id	position	art_type	thumbs_up	thumbs_down
81000418504	93	1	0	0

hits	created_at	updated_at	folder_id	tags
79	2025-08-02T15:39:19+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'static ip on acces point'}
79	2025-08-02T15:39:19+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'how to configured static ip'}
79	2025-08-02T15:39:19+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'access point'}
79	2025-08-02T15:39:19+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'static ip configuration'}
79	2025-08-02T15:39:19+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'APs'}
79	2025-08-02T15:39:19+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'setup access point'}
79	2025-08-02T15:39:19+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'configured access point'}
79	2025-08-02T15:39:19+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'basic configured'}
79	2025-08-02T15:39:19+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'vipul meh'}

name
static ip on acces point

name
how to configured static ip

name
access point

name
static ip configuration

name
APs

name
setup access point

name
configured access point

name
basic configured

name
vipul meh

title	description	user_id	status	desc_un_html
How to Configure a Static IP on an Gateway and Access Point	<div class="SCXW217 964625 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; orphans: 2; text-align: start; text-...	81106402345	2	Step1: To configure the WAN port of the device, access the Device Console Page to view its status and perform the necessary settings. Ensure your PC or laptop is connected to the...

seo_data	modified_at	modified_by
[Nested Data]	2026-01-05T17:21:32+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000418516	94	1	0	0

hits	created_at	updated_at	folder_id	tags
17	2025-08-04T16:19:08+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'gateway add'}
17	2025-08-04T16:19:08+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'Access point add'}
17	2025-08-04T16:19:08+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'bridge no firewall'}
17	2025-08-04T16:19:08+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'bridge+firewall'}

hits	created_at	updated_at	folder_id	tags
17	2025-08-04T16:19:08+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'add appliance'}
17	2025-08-04T16:19:08+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'adding appliance'}
17	2025-08-04T16:19:08+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'new appliance'}
17	2025-08-04T16:19:08+05:30	2025-09-06T15:07:21+05:30	81000296731	{'name': 'vipul meh'}

name
gateway add

name
Access point add

name
bridge no firewall

name
bridge+firewall

name
add appliance

name
adding appliance

name
new appliance

name
vipul meh

title	description	user_id	status	desc_un_html
Gateway and Access Point Added to Existing Cluster	<div class="OutlineElement Ltr SCXW107804080 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81106402345	2	Steps 1: Go to the cluster, then navigate to 'Appliance' and add a new appliance. Steps 2: Click the 'Add' button to begin Steps 3: Enter the MAC address and ...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-04T16:19:08+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419347	95	1	0	0

hits	created_at	updated_at	folder_id	tags
8	2025-10-08T16:55:29+05:30	2025-10-08T16:55:29+05:30	81000296731	{'name': 'DHCP Lease Time'}
8	2025-10-08T16:55:29+05:30	2025-10-08T16:55:29+05:30	81000296731	{'name': 'Configuration'}
8	2025-10-08T16:55:29+05:30	2025-10-08T16:55:29+05:30	81000296731	{'name': 'DHCP'}
8	2025-10-08T16:55:29+05:30	2025-10-08T16:55:29+05:30	81000296731	{'name': 'Lease'}
8	2025-10-08T16:55:29+05:30	2025-10-08T16:55:29+05:30	81000296731	{'name': 'time'}
8	2025-10-08T16:55:29+05:30	2025-10-08T16:55:29+05:30	81000296731	{'name': 'LAN'}
8	2025-10-08T16:55:29+05:30	2025-10-08T16:55:29+05:30	81000296731	{'name': 'Network Interface'}
8	2025-10-08T16:55:29+05:30	2025-10-08T16:55:29+05:30	81000296731	{'name': 'vipul meh'}

name
DHCP Lease Time

name
Configuration

name
DHCP

name
Lease

name
time

name
LAN

name
Network Interface

name
vipul meh

title	description	user_id	status	desc_un_html
DHCP Lease Time: Overview and Configuration Guide	<p dir="ltr"> </p><h2 data-end="229" data-start="199" dir="ltr"><span style="font-size: 16px;"><u>What is DHCP Lease... <td>81106402345</td> <td>2</td> <td>What is DHCP Lease Time? DHCP Lease Time is the amount of time a device (client) is allowed to use a specific IP address assigned by the DHCP server before it must renew the lease. When a...</td>	81106402345	2	What is DHCP Lease Time? DHCP Lease Time is the amount of time a device (client) is allowed to use a specific IP address assigned by the DHCP server before it must renew the lease. When a...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-08T16:55:29+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000420123	96	1	0	0

hits	created_at	updated_at	folder_id	tags
8	2025-12-19T11:02:21+05:30	2025-12-19T11:02:21+05:30	81000296731	{'name': 'ssid password'}
8	2025-12-19T11:02:21+05:30	2025-12-19T11:02:21+05:30	81000296731	{'name': 'wi-fo password'}
8	2025-12-19T11:02:21+05:30	2025-12-19T11:02:21+05:30	81000296731	{'name': 'change password'}
8	2025-12-19T11:02:21+05:30	2025-12-19T11:02:21+05:30	81000296731	{'name': 'wlan'}
8	2025-12-19T11:02:21+05:30	2025-12-19T11:02:21+05:30	81000296731	{'name': 'wi-fi password change'}
8	2025-12-19T11:02:21+05:30	2025-12-19T11:02:21+05:30	81000296731	{'name': 'password update'}
8	2025-12-19T11:02:21+05:30	2025-12-19T11:02:21+05:30	81000296731	{'name': 'vipul meh'}

name
ssid password

name
wi-fo password

name
change password

name
wlan

name
wi-fi password change

name
password update

name
vipul meh

title	description	user_id	status	desc_un_html
How to Update Your Wi-Fi (SSID) Password	<p dir="ltr"> </p><p dir="ltr"> </p><p dir="ltr"><strong dir="ltr" style="box-sizing: border-box; font-weight: 700; font-style:... <td>81106402345</td> <td>2</td> <td>Steps 1: Navigate to the Profiles section, select Wlan, then click View/Edit. Steps 2: Enter the Password as per your requirement and then save your changes.</td>	81106402345	2	Steps 1: Navigate to the Profiles section, select Wlan, then click View/Edit. Steps 2: Enter the Password as per your requirement and then save your changes.

seo_data	modified_at	modified_by
[Nested Data]	2025-12-19T11:02:21+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000420263	97	1	0	0

hits	created_at	updated_at	folder_id	tags
2	2026-01-05T18:10:07+05:30	2026-01-05T18:10:07+05:30	81000296731	{'name': 'ray device setup'}
2	2026-01-05T18:10:07+05:30	2026-01-05T18:10:07+05:30	81000296731	{'name': 'account configuration'}
2	2026-01-05T18:10:07+05:30	2026-01-05T18:10:07+05:30	81000296731	{'name': 'first user'}
2	2026-01-05T18:10:07+05:30	2026-01-05T18:10:07+05:30	81000296731	{'name': 'account creation'}
2	2026-01-05T18:10:07+05:30	2026-01-05T18:10:07+05:30	81000296731	{'name': 'ray device'}
2	2026-01-05T18:10:07+05:30	2026-01-05T18:10:07+05:30	81000296731	{'name': 'vipul meh'}

name
ray device setup

name
account configuration

name
first user

name
account creation

name
ray device

name
vipul meh

title	description	user_id	status	desc_un_html
Ray Device Setup and Account Configuration Guide	<div class="OutlineElement Ltr SCXW127221009 BCX8" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81106402345	2	Steps 1: Go to the website: <a href="https://cloud.ray.life/sessions/signin">https://cloud.ray.life/sessions/signin</a> Steps 2: Click create Account. Steps 3: Complete the form with the required...

seo_data	modified_at	modified_by
[Nested Data]	2026-01-06T14:30:20+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000420297	98	1	0	0

hits	created_at	updated_at	folder_id	tags
1	2026-01-09T21:13:35+05:30	2026-01-09T21:13:35+05:30	81000296731	{'name': 'stop hotspot and tethering'}
1	2026-01-09T21:13:35+05:30	2026-01-09T21:13:35+05:30	81000296731	{'name': 'stop network sharing'}
1	2026-01-09T21:13:35+05:30	2026-01-09T21:13:35+05:30	81000296731	{'name': 'stop internet sharing'}
1	2026-01-09T21:13:35+05:30	2026-01-09T21:13:35+05:30	81000296731	{'name': 'external device'}
1	2026-01-09T21:13:35+05:30	2026-01-09T21:13:35+05:30	81000296731	{'name': 'vipul meh'}

name
stop hotspot and tethering

name
stop network sharing

name
stop internet sharing

name
external device

name
vipul meh

title	description	user_id	status	desc_un_html
Stop Network Hotspot and Tethering – Configuration Guide	<p dir="ltr"><span dir="ltr" style="font-size: 16px;">The <strong data-end="235" data-start="201">Stop Network Hotspot/Tethering</strong> setting prevents...	81106402345	2	The Stop Network Hotspot/Tethering setting prevents the device from sharing its network connection with other devices via mobile hotspot, USB tethering, or Bluetooth tethering. When...

seo_data	modified_at	modified_by
[Nested Data]	2026-01-09T21:13:35+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000420361	99	1	0	0

hits	created_at	updated_at	folder_id	tags
2	2026-01-20T14:07:08+05:30	2026-01-20T14:07:08+05:30	81000296731	{'name': 'Notification Configuration'}
2	2026-01-20T14:07:08+05:30	2026-01-20T14:07:08+05:30	81000296731	{'name': 'email notification'}
2	2026-01-20T14:07:08+05:30	2026-01-20T14:07:08+05:30	81000296731	{'name': 'web notification'}
2	2026-01-20T14:07:08+05:30	2026-01-20T14:07:08+05:30	81000296731	{'name': 'mail notification'}
2	2026-01-20T14:07:08+05:30	2026-01-20T14:07:08+05:30	81000296731	{'name': 'alert'}

hits	created_at	updated_at	folder_id	tags
2	2026-01-20T14:07:08+05:30	2026-01-20T14:07:08+05:30	81000296731	{'name': 'vipul meh'}

name
Notification Configuration

name
email notification

name
web notification

name
mail notification

name
alert

name
vipul meh

title	description	user_id	status	desc_un_html
Notification and Alert Configuration Guide	<p dir="ltr" style="box-sizing: border-box; margin: 0px; font-size: 13px; line-height: 1.4; word-break: normal; overflow-wrap: break-word; color: rgb(24, 50, 71); font-family: -apple-...	81106402345	2	A notification is a message or alert sent to inform a user about an event, update, alert, or other relevant information Typesof notification via Email, Web and API Email...

seo_data	modified_at	modified_by
[Nested Data]	2026-01-23T18:57:24+05:30	81106402345

id	visibility	position	is_default	created_at
81000296732	1	2	False	2022-10-05T12:01:59+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2022-10-05T12:01:59+05:30	1			1

depth	category_id	name	description	articles
1	81000204623	Account and License Management	Account and License Management	{'id': 81000408216, 'position': 2, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 62, 'created_at': '2022-11-01T10:56:13+05:30', 'updated_at': '2025-08-25T19:14:05+05:30',...
1	81000204623	Account and License Management	Account and License Management	{'id': 81000412452, 'position': 3, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 447, 'created_at': '2023-11-29T15:00:02+05:30', 'updated_at': '2025-08-25T19:14:05+05:30',...
1	81000204623	Account and License Management	Account and License Management	{'id': 81000412358, 'position': 4, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 91, 'created_at': '2023-11-16T17:19:23+05:30', 'updated_at': '2025-08-25T19:14:05+05:30',...
1	81000204623	Account and License Management	Account and License Management	{'id': 81000412336, 'position': 5, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 90, 'created_at': '2023-11-09T13:32:57+05:30', 'updated_at': '2025-08-25T19:14:05+05:30',...
1	81000204623	Account and License Management	Account and License Management	{'id': 81000414215, 'position': 6, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 35, 'created_at': '2024-07-10T13:56:38+05:30', 'updated_at': '2025-08-25T19:14:05+05:30',...

depth	category_id	name	description	articles
1	81000204623	Account and License Management	Account and License Management	{'id': 81000420424, 'position': 7, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2026-01-29T16:40:17+05:30', 'updated_at': '2026-01-29T16:40:17+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000408216	2	1	1	0

hits	created_at	updated_at	folder_id	tags
62	2022-11-01T10:56:13+05:30	2025-08-25T19:14:05+05:30	81000296732	

title	description	user_id	status	desc_un_html
Setup 2FA for your Ray Cloud Portal for login	<p dir="ltr"><span dir="ltr" style="color: rgb(68, 68, 68); font-family: Roboto, Helvetica, sans-serif; font-size: 13px; font-weight: 400; text-align: left; text-indent:...	81084392984	2	Step1. Login to Ray Cloud Controller website and go to the top right icon of user. Step2. Click on Manage your Account and a new window will open. Step3. Click on Off button on 2-Step Verifica...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-30T19:49:02+05:30	81084392984

meta_title	meta_description
Setup 2FA for your Ray Cloud Portal for login	Setup 2FA for your Ray Cloud Portal for login

id	position	art_type	thumbs_up	thumbs_down
81000412452	3	1	1	0

hits	created_at	updated_at	folder_id	tags
447	2023-11-29T15:00:02+05:30	2025-08-25T19:14:05+05:30	81000296732	

title	description	user_id	status	desc_un_html
Ray Support Portal - Change login Password or Credentials	<div dir="ltr" style="border-box; word-break: break-word; overflow-wrap: break-word;">We understand that you created your account on the Ray Support portal, but now you...	81084393054	2	We understand that you created your account on the Ray Support portal, but now you want to reset/recover your credentials so that you can access the Ray Support web portal at...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-30T19:27:42+05:30	81084392984

meta_title	meta_description
Ray Support Portal	Reset/Recover Ray Support Portal Password Reset/Recover Ray Support Portal login credentials Change Ray Support Portal login Password or Credentials

id	position	art_type	thumbs_up	thumbs_down
81000412358	4	1	1	0

hits	created_at	updated_at	folder_id	tags
91	2023-11-16T17:19:23+05:30	2025-08-25T19:14:05+05:30	81000296732	{'name': 'Password Change'}

name
Password Change

title	description	user_id	status	desc_un_html
Change Ray Cloud Controller Password	<p dir="ltr"><span dir="ltr" style="color: rgb(68, 68, 68); font-family: Roboto, Helvetica, sans-serif; font-size: 13px; font-style: normal; font-variant-ligatures:...	81084393054	2	A password, sometimes called a passcode, is a secret data, typically a string of characters, usually used to confirm a user's identity. If a user wishes to change their password of their...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-30T19:37:57+05:30	81084392984

meta_title	meta_description
change update Cloud Controller Account password	Change Update Ray Cloud Controller Account Password

id	position	art_type	thumbs_up	thumbs_down
81000412336	5	1	0	0

hits	created_at	updated_at	folder_id	tags
90	2023-11-09T13:32:57+05:30	2025-08-25T19:14:05+05:30	81000296732	

title	description	user_id	status	desc_un_html
Reset/Recover Ray Cloud Portal Account	<p dir="ltr" style="font-size: 1.6em; box-sizing: border-box; color: rgb(30, 30, 30); font-family: &quot;Segoe UI&quot;; &quot;Segoe UI Web&quot;; wf_segoe-...	81084393054	2	If you forgot or lost your password for your Ray Cloud account, you can change or reset it. Ray takes security seriously. Ray accounts, products include passwords to help secure your information....

seo_data	modified_at	modified_by
[Nested Data]	2023-11-30T19:36:53+05:30	81084392984

meta_title	meta_description
How to Reset/Recover Ray Cloud Portal credential	How to Reset/Recover Ray Cloud Portal credential Reset/Recover Ray Cloud Portal Account

id	position	art_type	thumbs_up	thumbs_down
81000414215	6	1	0	0

hits	created_at	updated_at	folder_id	tags
35	2024-07-10T13:56:38+05:30	2025-08-25T19:14:05+05:30	81000296732	

title	description	user_id	status	desc_un_html
Create readonly user for your cluster	<p data-identifyelement="451" dir="ltr">Go to your cluster where you want to create user.</p><p data-identifyelement="451" dir="ltr"> </p><p data-...	81091317121	2	Go to your cluster where you want to create user. your cluster > Settings > Users and click on create User Fill all the details and select role as ROLE_READ_ONLY user will rev...

seo_data	modified_at	modified_by
[Nested Data]	2024-07-10T13:56:38+05:30	81091317121

id	position	art_type	thumbs_up	thumbs_down
81000420424	7	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2026-01-29T16:40:17+05:30	2026-01-29T16:40:17+05:30	81000296732	{'name': 'License Instructions'}
0	2026-01-29T16:40:17+05:30	2026-01-29T16:40:17+05:30	81000296732	{'name': 'License'}
0	2026-01-29T16:40:17+05:30	2026-01-29T16:40:17+05:30	81000296732	{'name': 'license instruction'}
0	2026-01-29T16:40:17+05:30	2026-01-29T16:40:17+05:30	81000296732	{'name': 'parent level'}
0	2026-01-29T16:40:17+05:30	2026-01-29T16:40:17+05:30	81000296732	{'name': 'child level'}
0	2026-01-29T16:40:17+05:30	2026-01-29T16:40:17+05:30	81000296732	{'name': 'vipul meh'}

name
License Instructions

name
License

name
license instruction

name
parent level

name
child level

name
vipul meh

title	description	user_id	status	desc_un_html
Steps to View Device License Details	<div class="OutlineElement Ltr SCXW73935855 BCX8" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81106402345	2	At the Parent level, all devices from the child clusters are displayed. Step 1: Go to your parent cluster. Click the icon in the top-left corner and select View Licenses. ...

seo_data	modified_at	modified_by
[Nested Data]	2026-01-29T18:37:01+05:30	81106402345

id	visibility	position	is_default	created_at
81000296733	1	3	False	2022-10-05T12:02:14+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2022-10-05T12:02:14+05:30	1			1

depth	category_id	name	description	articles
1	81000204623	Ray One		{'id': 81000406543, 'position': 1, 'art_type': 1, 'thumbs_up': 3, 'thumbs_down': 0, 'hits': 593, 'created_at': '2022-09-05T18:21:00+05:30', 'updated_at': '2022-10-05T20:46:11+05:30',...
1	81000204623	Ray One		{'id': 81000132489, 'position': 2, 'art_type': 1, 'thumbs_up': 112, 'thumbs_down': 1, 'hits': 469, 'created_at': '2020-03-30T13:52:55+05:30', 'updated_at': '2022-10-05T20:46:53+05:30',...

depth	category_id	name	description	articles
1	81000204623	Ray One		{'id': 81000133066, 'position': 3, 'art_type': 1, 'thumbs_up': 91, 'thumbs_down': 0, 'hits': 399, 'created_at': '2020-03-30T18:03:50+05:30', 'updated_at': '2022-10-05T20:46:53+05:30',...
1	81000204623	Ray One		{'id': 81000132868, 'position': 4, 'art_type': 1, 'thumbs_up': 93, 'thumbs_down': 0, 'hits': 302, 'created_at': '2020-03-30T16:21:26+05:30', 'updated_at': '2022-10-05T20:46:53+05:30',...
1	81000204623	Ray One		{'id': 81000132885, 'position': 5, 'art_type': 1, 'thumbs_up': 109, 'thumbs_down': 0, 'hits': 273, 'created_at': '2020-03-30T16:32:53+05:30', 'updated_at': '2022-10-05T20:46:53+05:30',...
1	81000204623	Ray One		{'id': 81000132914, 'position': 6, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 181, 'created_at': '2020-03-30T16:36:48+05:30', 'updated_at': '2022-10-05T20:46:53+05:30',...
1	81000204623	Ray One		{'id': 81000134737, 'position': 7, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 1, 'hits': 125, 'created_at': '2020-03-31T17:34:49+05:30', 'updated_at': '2022-10-05T20:46:53+05:30',...

depth	category_id	name	description	articles
1	81000204623	Ray One		{'id': 81000134767, 'position': 8, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 114, 'created_at': '2020-03-31T17:54:07+05:30', 'updated_at': '2022-10-05T20:46:53+05:30',...
1	81000204623	Ray One		{'id': 81000137419, 'position': 9, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 181, 'created_at': '2020-04-02T16:37:09+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...
1	81000204623	Ray One		{'id': 81000385353, 'position': 10, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 132, 'created_at': '2020-09-24T19:56:40+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...
1	81000204623	Ray One		{'id': 81000385354, 'position': 11, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2020-09-24T20:00:43+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...
1	81000204623	Ray One		{'id': 81000385355, 'position': 12, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 222, 'created_at': '2020-09-24T20:01:14+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...

depth	category_id	name	description	articles
1	81000204623	Ray One		{'id': 81000385387, 'position': 13, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 49, 'created_at': '2020-09-25T12:53:17+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...
1	81000204623	Ray One		{'id': 81000385389, 'position': 14, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 81, 'created_at': '2020-09-25T12:54:08+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...
1	81000204623	Ray One		{'id': 81000385391, 'position': 15, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 64, 'created_at': '2020-09-25T12:56:21+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...
1	81000204623	Ray One		{'id': 81000387495, 'position': 16, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 53, 'created_at': '2020-11-05T10:44:30+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...
1	81000204623	Ray One		{'id': 81000387515, 'position': 17, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2020-11-05T14:19:50+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...

depth	category_id	name	description	articles
1	81000204623	Ray One		{'id': 81000387516, 'position': 18, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2020-11-05T14:20:30+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...
1	81000204623	Ray One		{'id': 81000387517, 'position': 19, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2020-11-05T14:21:06+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...

depth	category_id	name	description	articles
1	81000204623	Ray One		{'id': 81000387518, 'position': 20, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 1, 'hits': 271, 'created_at': '2020-11-05T14:25:38+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...
1	81000204623	Ray One		{'id': 81000387561, 'position': 21, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 58, 'created_at': '2020-11-06T14:55:17+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...
1	81000204623	Ray One		{'id': 81000405946, 'position': 22, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 186, 'created_at': '2022-08-18T04:48:24+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...

depth	category_id	name	description	articles
1	81000204623	Ray One		{'id': 81000410364, 'position': 23, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2023-03-20T12:39:15+05:30', 'updated_at': '2025-09-06T14:59:32+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000406543	1	1	3	0

hits	created_at	updated_at	folder_id	tags
593	2022-09-05T18:21:00+05:30	2022-10-05T20:46:11+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction to the Ray Controller	<h1 dir="ltr" id="■"><u dir="ltr"><span dir="ltr" style="font-family: Verdana, Geneva, sans-serif;">Introduction to Cluster:</span></span></p><p>&g...;	81002203044	2	Introduction to Cluster: The Cluster for Ray; means a logical group of Ray appliances. It could be used to create: Site building on a campus Floor in a building room in a building logical...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-10T10:35:36+05:30	81084392984

meta_title	meta_description
Ray Cluster child Cluster update cluster name	introduction to Ray Cluster child Cluster update cluster update cluster name location tags

id	position	art_type	thumbs_up	thumbs_down
81000133066	3	1	91	0

hits	created_at	updated_at	folder_id	tags
399	2020-03-30T18:03:50+05:30	2022-10-05T20:46:53+05:30	81000296733	

title	description	user_id	status	desc_un_html
Understanding Ray Cloud & Connectivity	<p> </p><p> &l </p><p> </p><h1> </h1><strong><span style="font-size: 16px;"><span style="font-family: Verdana,...	81002203044	2	Ray Cloud & Connectivity Ray is a cloud-native controller. Ray has two primary components, The RayOS that runs on your Ray Access Point locally and the Ray cloud that...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-08T12:01:33+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000132868	4	1	93	0

hits	created_at	updated_at	folder_id	tags
302	2020-03-30T16:21:26+05:30	2022-10-05T20:46:53+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction To Home Screen	<p data-identfyelement="456"><br data-identfyelement="457"></p><p class="fd-toc" style="margin-left: 200px;"><strong>TABLE OF...	81002203044	2	TABLE OF CONTENTS Introduction To Dashboard (Home) 1. Select SSID. 2. Aggregate Child 3. Wi-Fi Online Devices 4. Rays 5. Speed test 6. Network Performance 7. Coverage Map Coverage map...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-08T13:12:01+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000132885	5	1	109	0

hits	created_at	updated_at	folder_id	tags
273	2020-03-30T16:32:53+05:30	2022-10-05T20:46:53+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction To Network Performance Test	<p><strong>TABLE OF CONTENTS</strong></p><ul><li><a href="#Introduction-To-Network-Performance-Test">Introduction To Network Performance...	81002203044	2	TABLE OF CONTENTS Introduction To Network Performance Test 1. Jitter 2. Latency 3. Packet loss 4. MOS Introduction To Network Performance Test About...

seo_data	modified_at	modified_by
[Nested Data]	2020-09-24T18:26:40+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000132914	6	1	1	0

hits	created_at	updated_at	folder_id	tags
181	2020-03-30T16:36:48+05:30	2022-10-05T20:46:53+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction To Devices	<p class="fd-toc" style="margin-left: 180px;"><strong>TABLE OF CONTENTS</strong></p><ul style="margin-left: 180px;"><li><a...	81002203044	2	TABLE OF CONTENTS Introduction To Devices Screen Recently connected devices All devices Radio-wise connected clients Category-wise devices(Phone/Tablets /Laptops) Signal-wise...

seo_data	modified_at	modified_by
[Nested Data]	2020-11-03T15:33:51+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000134737	7	1	0	1

hits	created_at	updated_at	folder_id	tags
125	2020-03-31T17:34:49+05:30	2022-10-05T20:46:53+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction To Blacklist & Whitelist Devices	<p> </p><p class="fd-toc"><strong>TABLE OF CONTENTS</strong></p><p class="fd-toc"> </p><ul><li>&lt;...></li></ul>	81002203044	2	TABLE OF CONTENTS Introduction To Blacklist & Whitelist Explanation How to enable Whitelist or Blacklist? Method 1. Method 2. Introduction To...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-01T11:31:47+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000134767	8	1	1	0

hits	created_at	updated_at	folder_id	tags
114	2020-03-31T17:54:07+05:30	2022-10-05T20:46:53+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction to IP Reservation	<h2><span style="font-family: Verdana,Geneva,sans-serif;">Introduction to IP Reservation</span></h2><p><span style="font-family: Verdana,Geneva,sans-..	81002203044	2	Introduction to IP Reservation IP Reservation is to ensure that the device receives the same IP every time it connects to the Network. Note. IP Reservation works only if the Ray AP is in...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-01T11:30:03+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000137419	9	1	1	0

hits	created_at	updated_at	folder_id	tags
181	2020-04-02T16:37:09+05:30	2025-09-06T14:59:32+05:30	81000296733	

title	description	user_id	status	desc_un_html
Understanding Groups	<h2 style="box-sizing: border-box; font-family: -apple-system, system-ui, &quot;Segoe UI&quot;, Roboto, &quot;Helvetica Neue&quot;, Arial, sans-serif; font-weight:...	81002203044	2	Policies & Groups are key Enterprise features of Ray. Groups are a logical combination of devices. e.g. Finance team, marketing team etc. e.g. Adults, teens etc. e.g. Day shift, Night...

seo_data	modified_at	modified_by
[Nested Data]	2020-04-02T16:37:12+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000385353	10	1	0	0

hits	created_at	updated_at	folder_id	tags
132	2020-09-24T19:56:40+05:30	2025-09-06T14:59:32+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction to Dashboard	<p class="fd-toc"><strong>TABLE OF CONTENTS</strong></p><ul><li><a href="#Introduction-to-Dashboard">Introduction to... <td>81023541763</td> <td>2</td> <td>TABLE OF CONTENTS Introduction to Dashboard 1. Client Statistics 2. Network Statistics 3. Browsing Statistics 3.1 Top 10 Allowed sites 3.2 Top 10 Blocked sites 3.3 Allowed...</td>	81023541763	2	TABLE OF CONTENTS Introduction to Dashboard 1. Client Statistics 2. Network Statistics 3. Browsing Statistics 3.1 Top 10 Allowed sites 3.2 Top 10 Blocked sites 3.3 Allowed...

seo_data	modified_at	modified_by
[Nested Data]	2020-11-04T13:05:13+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000385354	11	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2020-09-24T20:00:43+05:30	2025-09-06T14:59:32+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction to RRM	<p>Introduction to RRM</p>	81023541763	1	Introduction to RRM

seo_data	modified_at	modified_by
[Nested Data]	2020-09-24T20:00:43+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000385355	12	1	1	0

hits	created_at	updated_at	folder_id	tags
222	2020-09-24T20:01:14+05:30	2025-09-06T14:59:32+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction to Profile	<p class="fd-toc"><strong>TABLE OF CONTENTS</strong></p><ul><li><a href="#Introduction-to-Profile">Introduction to... <td>81023541763</td> <td>2</td> <td>TABLE OF CONTENTS Introduction to Profile 1) Available profile: 1.1 Radio 1.2 AP Settings 1.3 Radius 1.4 Tunnel Interface 1.5 Hotspot 2.0 1.6 WLAN 1.7 Network Interface...</td>	81023541763	2	TABLE OF CONTENTS Introduction to Profile 1) Available profile: 1.1 Radio 1.2 AP Settings 1.3 Radius 1.4 Tunnel Interface 1.5 Hotspot 2.0 1.6 WLAN 1.7 Network Interface...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-28T12:57:40+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000385387	13	1	1	0

hits	created_at	updated_at	folder_id	tags
49	2020-09-25T12:53:17+05:30	2025-09-06T14:59:32+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction to Jobs	<h1><u><span style="font-size: 24px;"><span dir="ltr" style="font-family: Verdana, Geneva, sans - serif;"><u>Introduction to Jobs:</u>&gt;...;	81002203044	2	Introduction to Jobs: Jobs tab is helpful to diagnose whether applied changes have been properly worked or not. For instance, if we create an SSID with PSK based authentication and...

seo_data	modified_at	modified_by
[Nested Data]	2022-08-29T15:22:02+05:30	81002203044

meta_title	meta_description
Jobs	meaning of jobs status

id	position	art_type	thumbs_up	thumbs_down
81000385389	14	1	0	0

hits	created_at	updated_at	folder_id	tags
81	2020-09-25T12:54:08+05:30	2025-09-06T14:59:32+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction to Settings	<h1 id="■"><span style="font-family: Verdana, Geneva, sans - serif;"> </span>></h1><p><span style="font-family: Verdana, Geneva, sans - serif;"> </span>></p>	81023541763	2	TABLE OF CONTENTS Introduction to Settings Users Role Schedule Report Notifications Configurations Introduction to Settings The...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-08T16:30:07+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000385391	15	1	1	0

hits	created_at	updated_at	folder_id	tags
64	2020-09-25T12:56:21+05:30	2025-09-06T14:59:32+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction to Audit logs	<h1 data-identifyelement="456">Introduction to Audit logs</h1><p data-identifyelement="457"><br data-identifyelement="458"></p><p data-...	81023541763	2	Introduction to Audit logs Audit logs play a very important role when it comes to diagnose and track the issue related to user sessions or Accesspoint related issues. Audit logs are in...

seo_data	modified_at	modified_by
[Nested Data]	2020-11-06T11:12:59+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000387495	16	1	0	0

hits	created_at	updated_at	folder_id	tags
53	2020-11-05T10:44:30+05:30	2025-09-06T14:59:32+05:30	81000296733	

title	description	user_id	status	desc_un_html
Introduction to Schedule tasks	<h1>Introduction to Schedule tasks</h1><p>Task scheduler helps to create a job or task you want to make it run automatically, once or on regular basis like a...	81023541763	2	Introduction to Schedule tasks Task scheduler helps to create a job or task you want to make it run automatically, once or on regular basis like a rebooting device every week Saturday night, or...

seo_data	modified_at	modified_by
[Nested Data]	2020-11-06T13:26:02+05:30	81023541763





hits	created_at	updated_at	folder_id	tags
186	2022-08-18T04:48:24+05:30	2025-09-06T14:59:32+05:30	81000296733	{'name': 'roaming'}

name
roaming

title	description	user_id	status	desc_un_html
Configuring Wireless Roaming:	<p class="fd-toc"><strong dir="ltr">TABLE OF CONTENTS: Create a Security Group with the BYOD policy Apply the Security Group to the...			

seo_data	modified_at	modified_by
[Nested Data]	2023-03-20T12:39:15+05:30	81065176348

id	visibility	position	is_default	created_at
81000300422	1	4	False	2025-04-15T10:33:40+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-04-15T10:33:40+05:30	1			1

depth	category_id	name	description	articles
1	81000204623	POC Documents by Support Team		{'id': 81000417542, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 39, 'created_at': '2025-04-15T11:38:47+05:30', 'updated_at': '2025-04-15T11:38:47+05:30',...
1	81000204623	POC Documents by Support Team		{'id': 81000420044, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 3, 'created_at': '2025-12-09T18:23:26+05:30', 'updated_at': '2025-12-09T18:23:26+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000417542	1	1	0	0

hits	created_at	updated_at	folder_id	tags
39	2025-04-15T11:38:47+05:30	2025-04-15T11:38:47+05:30	81000300422	

title	description	user_id	status	desc_un_html
I-ON POC Document	<p> </p><p><a href="https://i-on.in/">https://i-on.in/</a></p><p> </p><pre class="fd-callout fd-callout--note"...	81091317121	2	https://i-on.in/ Network Topology Required Configuration 172.30.50.0/24 pool routed in SDWAN HUB for OLT Mgmt on spoke end configure one port with trunk vlan 100 and Ip...

seo_data	modified_at	modified_by
[Nested Data]	2025-04-15T12:18:38+05:30	81091317121

id	position	art_type	thumbs_up	thumbs_down
81000420044	2	1	0	0

hits	created_at	updated_at	folder_id	tags
3	2025-12-09T18:23:26+05:30	2025-12-09T18:23:26+05:30	81000300422	{'name': 'Device Pre■Dispatch Testing'}

name
Device Pre■Dispatch Testing

title	description	user_id	status	desc_un_html
Device Pre■Dispatch Testing & Validation	<h1 dir="ltr"><span style="font-family: 'Book Antiqua', Georgia, serif;"><strong dir="ltr">Device Pre■Dispatch Testing &amp; Validation...	81109692384	2	Device Pre■Dispatch Testing & Validation Purpose This document defines the checklist and testing procedure to validate network devices before dispatching to the client. Scope Applies...

seo_data	modified_at	modified_by
[Nested Data]	2025-12-09T18:26:47+05:30	81109692384

meta_title	meta_description
Device Pre■Dispatch Testing & Validation	Device Pre■Dispatch Testing & Validation

category
----------

[Nested Data]

id	position	is_default	created_at	updated_at
81000194232		False	2020-09-23T12:02:13+05:30	2020-09-23T12:02:13+05:30

account_id	name	description	all_folders
1331981	Outdated	Outdated	{'id': 81000285118, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2020-09-23T13:29:29+05:30', 'updated_at': '2020-09-23T13:29:29+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000285118	1	1	False	2020-09-23T13:29:29+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2020-09-23T13:29:29+05:30	1			1

depth	category_id	name	description	articles
1	81000194232	Outdated Articles		{'id': 81000112829, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 51, 'created_at': '2020-03-18T13:14:40+05:30', 'updated_at': '2022-10-05T20:50:45+05:30',...
1	81000194232	Outdated Articles		{'id': 81000385285, 'position': 1, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 10, 'created_at': '2020-09-23T13:31:17+05:30', 'updated_at': '2020-09-23T13:31:17+05:30',...

depth	category_id	name	description	articles
1	81000194232	Outdated Articles		{'id': 81000385719, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2020-10-06T15:34:28+05:30', 'updated_at': '2022-09-24T18:59:51+05:30',...
1	81000194232	Outdated Articles		{'id': 81000404885, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2022-07-07T10:48:16+05:30', 'updated_at': '2022-10-06T19:53:59+05:30',...
1	81000194232	Outdated Articles		{'id': 81000386060, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 4, 'created_at': '2020-10-09T17:09:20+05:30', 'updated_at': '2020-10-09T17:09:20+05:30',...
1	81000194232	Outdated Articles		{'id': 81000387176, 'position': 3, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2020-10-28T10:52:21+05:30', 'updated_at': '2020-10-28T10:52:21+05:30',...
1	81000194232	Outdated Articles		{'id': 81000091907, 'position': 4, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 13, 'created_at': '2020-03-05T19:33:13+05:30', 'updated_at': '2022-09-24T18:50:19+05:30',...

depth	category_id	name	description	articles
1	81000194232	Outdated Articles		{'id': 81000121137, 'position': 6, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 34, 'created_at': '2020-03-23T15:05:44+05:30', 'updated_at': '2022-09-24T18:49:03+05:30',...
1	81000194232	Outdated Articles		{'id': 81000151807, 'position': 8, 'art_type': 1, 'thumbs_up': 66, 'thumbs_down': 0, 'hits': 197, 'created_at': '2020-04-14T11:47:36+05:30', 'updated_at': '2022-09-24T18:49:22+05:30',...
1	81000194232	Outdated Articles		{'id': 81000386233, 'position': 12, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 4, 'created_at': '2020-10-13T14:19:07+05:30', 'updated_at': '2022-09-24T18:50:05+05:30',...
1	81000194232	Outdated Articles		{'id': 81000404867, 'position': 13, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 64, 'created_at': '2022-07-06T14:43:45+05:30', 'updated_at': '2023-06-21T11:11:24+05:30',...
1	81000194232	Outdated Articles		{'id': 81000102671, 'position': 14, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 122, 'created_at': '2020-03-12T13:52:04+05:30', 'updated_at': '2023-07-20T10:50:34+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000112829	1	1	0	0

hits	created_at	updated_at	folder_id	tags
51	2020-03-18T13:14:40+05:30	2022-10-05T20:50:45+05:30	81000285118	{'name': 'Adding hardware to Ray'}

name
Adding hardware to Ray

title	description	user_id	status	desc_un_html
Add Existing Hardware	<p>&lt;p&gt;1. Open &lt;a href="https://store.ray.life"&gt;https://store.ray.life&lt;/a&gt;&lt;/p&gt;</p> <p>&lt;p&gt;2. Login with your Operation Credentials&lt;/p&gt;&lt;p&gt;3. Click on Add...</p>	81002203044	1	<p>1. Open https://store.ray.life/ 2. Login with your Operation Credentials 3. Click on Add Hardware 4. Input the details Factory Name      Batch Batch...</p>

seo_data	modified_at	modified_by
[Nested Data]	2023-11-10T09:18:11+05:30	81084392984

id	position	art_type	thumbs_up	thumbs_down
81000385285	1	1	1	0

hits	created_at	updated_at	folder_id	tags
10	2020-09-23T13:31:17+05:30	2020-09-23T13:31:17+05:30	81000285118	

title	description	user_id	status	desc_un_html
Release Version 8.0.0 (19/09/2020)	<p>&lt;p&gt;&lt;span style="font-family: Tahoma, Geneva, sans-serif; font-size: 13px;"&gt;&lt;br&gt;&lt;/span&gt;&lt;/p&gt;&lt;p style="text-align: center;"&gt;&lt;span...</p>	81023541763	1	Release Version 8.0.0 (19/09/2020) This release note includes all the new features and enhancements added to Ray. Enterprise Policies Priority in Speed Policy The Priority...

seo_data	modified_at	modified_by
[Nested Data]	2022-09-24T16:24:23+05:30	81065176348

id	position	art_type	thumbs_up	thumbs_down
81000385719	1	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2020-10-06T15:34:28+05:30	2022-09-24T18:59:51+05:30	81000285118	

title	description	user_id	status	desc_un_html
Ray User Manual	<h1> </h1><h1><span style="font-family: Verdana, Geneva, sans-serif;"><font><font size="4" style="font-size: 16pt;"><span style="font-...	81023541763	1	Clusters Introduction To Clusters The Cluster for Ray means a logical group of Ray Access Points. It could be used to create a Site, a building on a campus a Floor in a...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-06T15:34:28+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000404885	1	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2022-07-07T10:48:16+05:30	2022-10-06T19:53:59+05:30	81000285118	

title	description	user_id	status	desc_un_html
How to create jira ticket	<p style="margin-bottom: 10pt; margin-left: 0cm; line-height: 115%; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;;">HOW TO CREATE TICKET IN JIRA...	81002203044	1	HOW TO CREATE TICKET IN JIRA SOFTWARE STEPS GOTO JIRA URL AND (Ray Kanban - Agile Board - Truecom Jira (atlassian.net)) LOGIN THEN GOTO BACKLOCK THEN GOTO CREATE THEN...

seo_data	modified_at	modified_by
[Nested Data]	2022-07-07T10:48:16+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000386060	2	1	0	0

hits	created_at	updated_at	folder_id	tags
4	2020-10-09T17:09:20+05:30	2020-10-09T17:09:20+05:30	81000285118	

title	description	user_id	status	desc_un_html
Release Version 8.0.1 (30/10/2020)	<p><span style="font-family: Tahoma, Geneva, sans-serif; font-size: 13px;"> </span></p><p style="text-align: center;"><span...</p>	81023541763	1	Release Version 8.0.1 (30/10/2020) This release note includes all the new features and enhancements added to Ray. Enterprise Policies EYE ( Beta version ) ...

seo_data	modified_at	modified_by
[Nested Data]	2022-09-24T16:24:37+05:30	81065176348

id	position	art_type	thumbs_up	thumbs_down
81000387176	3	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2020-10-28T10:52:21+05:30	2020-10-28T10:52:21+05:30	81000285118	

title	description	user_id	status	desc_un_html
Release Version 8.0.2 (23/10/2020)	<p data-identfyelement="185"><span data-identfyelement="186" style="font-size: 13px;"><span data-identfyelement="187" style="font-family: Tahoma, Geneva, sans-...</p>	81023541763	1	This release note includes all the new features and enhancements added to Ray.

seo_data	modified_at	modified_by
[Nested Data]	2020-10-28T10:52:21+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000091907	4	1	0	0

hits	created_at	updated_at	folder_id	tags
13	2020-03-05T19:33:13+05:30	2022-09-24T18:50:19+05:30	81000285118	{'name': 'Mobile App'}
13	2020-03-05T19:33:13+05:30	2022-09-24T18:50:19+05:30	81000285118	{'name': 'Android'}

name
Mobile App

name
Android

title	description	user_id	status	desc_un_html
Android / IOS App Install	<p><strong><span style="font-family: Verdana, Geneva, sans-serif; font-size: 16px;">Ray App</span></strong></p><p><span style="font-size:... <td>81002203044</td> <td>1</td> <td>Ray App Uninstall any Beta/Existing version of the Ray app. Go to Play Store / App Store Search for ray.life It will show Ray.life (Beta) by Meditab Download the App Get QR Code QR...</td>	81002203044	1	Ray App Uninstall any Beta/Existing version of the Ray app. Go to Play Store / App Store Search for ray.life It will show Ray.life (Beta) by Meditab Download the App Get QR Code QR...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-05T13:19:41+05:30	81023541763

meta_title	meta_description
Ray Mobile App Install	Installation guide for Ray Android App

id	position	art_type	thumbs_up	thumbs_down
81000121137	6	1	0	0

hits	created_at	updated_at	folder_id	tags
34	2020-03-23T15:05:44+05:30	2022-09-24T18:49:03+05:30	81000285118	

title	description	user_id	status	desc_un_html
Setting Channel Per Ray	<p><span style="font-family: Verdana, Geneva, sans-serif; font-size: 12px;">The channel is a very important parameter when it comes to Radio Resource... <td>81002203044</td> <td>1</td> <td>The channel is a very important parameter when it comes to Radio Resource Management. By default the Channel Selection is set to Auto in the Radio Profile and is applicable to all the Ray AP....</td>	81002203044	1	The channel is a very important parameter when it comes to Radio Resource Management. By default the Channel Selection is set to Auto in the Radio Profile and is applicable to all the Ray AP....

seo_data	modified_at	modified_by
[Nested Data]	2022-09-24T16:07:09+05:30	81065176348

id	position	art_type	thumbs_up	thumbs_down
81000151807	8	1	66	0

hits	created_at	updated_at	folder_id	tags
197	2020-04-14T11:47:36+05:30	2022-09-24T18:49:22+05:30	81000285118	

title	description	user_id	status	desc_un_html
How to Upgrade your Ray	<p style="font-size: 15px; font-family: Calibri, sans-serif; line-height: 13.5pt; margin-bottom: 0cm; margin-left: 0cm;"><strong><span style="font-size:...	81005351573	2	Topic: How to Upgrade the Nodes Setup via Laptop Welcome to Ray, Log into https://controller.ray.life/ with your credentials. 2. Navigate to the Access...

seo_data	modified_at	modified_by
[Nested Data]	2020-04-27T08:12:23+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000386233	12	1	1	0

hits	created_at	updated_at	folder_id	tags
4	2020-10-13T14:19:07+05:30	2022-09-24T18:50:05+05:30	81000285118	

title	description	user_id	status	desc_un_html
How to Upgrade your Ray	<p style="font-size: 15px; font-family: Calibri, sans-serif; line-height: 13.5pt; margin-bottom: 0cm; margin-left: 0cm;"><strong><span style="font-size:...	81023541763	1	Topic: How to Upgrade the Nodes Setup via Laptop Welcome to Ray, Log in to https://cloud.ray.life/ with your credentials. 2. Navigate to the Access Points ...

seo_data	modified_at	modified_by
[Nested Data]	2022-09-24T16:07:25+05:30	81065176348

id	position	art_type	thumbs_up	thumbs_down
81000404867	13	1	0	0

hits	created_at	updated_at	folder_id	tags
64	2022-07-06T14:43:45+05:30	2023-06-21T11:11:24+05:30	81000285118	

title	description	user_id	status	desc_un_html
License activation process	<h1 dir="ltr" style="margin-bottom: 10pt; margin-left: 0cm; line-height: 115%; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;; text-align: left;"><span...	81065176467	1	HOW TO ACTIVATE THE RAY APPLIANCE LICENSE FROM CLOUD AND RAY APP STORE: After purchasing your Ray hardware appliance. Your Ray appliance supplier would have supplied you with a...

seo_data	modified_at	modified_by
[Nested Data]	2023-06-21T11:09:13+05:30	81065176348

meta_title	meta_description
Ray License Activation	The article below describes steps to activate license keys for Ray hardware appliances.

id	position	art_type	thumbs_up	thumbs_down
81000102671	14	1	1	0

hits	created_at	updated_at	folder_id	tags
122	2020-03-12T13:52:04+05:30	2023-07-20T10:50:34+05:30	81000285118	{'name': 'quick setup'}
122	2020-03-12T13:52:04+05:30	2023-07-20T10:50:34+05:30	81000285118	{'name': 'first time setup'}

name
quick setup

name
first time setup

title	description	user_id	status	desc_un_html
First Time Setup of Ray	<p data-identfyelement="422"><span data-identfyelement="446" style="font-family: Verdana, Geneva, sans-serif; font-size: 13px; color: rgb(0, 0, 0);">Welcome to...	81002203044	1	Welcome to Ray Let's get you started. Please ensure the Network Requirements are met in case your setup is behind a firewall. <a href="https://rayassist.freshdesk.com/en/support/solutions/article...">https://rayassist.freshdesk.com/en/support/solutions/article...</a>

seo_data	modified_at	modified_by
[Nested Data]	2023-07-20T10:49:30+05:30	81065176348

meta_title	meta_description
Ray First Time Setup	Ray First Time Setup

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000193947		False	2020-09-10T10:58:00+05:30	2020-09-10T10:58:00+05:30

account_id	name	description	all_folders
1331981	Troubleshooting	These documents includes thorough details about, what is the normal and functional behavior of the Ray APs and what is the abnormal condition and how to diagnose, troubleshoot and fix the issue your...	{'id': 81000284644, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2020-09-10T11:09:07+05:30', 'updated_at': '2020-09-10T11:09:07+05:30', 'article_order': 1,...}
1331981	Troubleshooting	These documents includes thorough details about, what is the normal and functional behavior of the Ray APs and what is the abnormal condition and how to diagnose, troubleshoot and fix the issue your...	{'id': 81000293718, 'visibility': 1, 'position': 2, 'is_default': False, 'created_at': '2022-05-02T15:14:27+05:30', 'updated_at': '2022-05-02T15:14:27+05:30', 'article_order': 1,...}
1331981	Troubleshooting	These documents includes thorough details about, what is the normal and functional behavior of the Ray APs and what is the abnormal condition and how to diagnose, troubleshoot and fix the issue your...	{'id': 81000296544, 'visibility': 1, 'position': 3, 'is_default': False, 'created_at': '2022-09-27T22:29:33+05:30', 'updated_at': '2022-09-27T22:29:33+05:30', 'article_order': 1,...}
1331981	Troubleshooting	These documents includes thorough details about, what is the normal and functional behavior of the Ray APs and what is the abnormal condition and how to diagnose, troubleshoot and fix the issue your...	{'id': 81000298214, 'visibility': 1, 'position': 4, 'is_default': False, 'created_at': '2023-11-30T18:39:12+05:30', 'updated_at': '2023-11-30T18:39:12+05:30', 'article_order': 1,...}

account_id	name	description	all_folders
1331981	Troubleshooting	These documents includes thorough details about, what is the normal and functional behavior of the Ray APs and what is the abnormal condition and how to diagnose, troubleshoot and fix the issue your...	{'id': 81000298304, 'visibility': 3, 'position': 5, 'is_default': False, 'created_at': '2024-02-27T12:05:20+05:30', 'updated_at': '2024-02-27T12:05:20+05:30', 'article_order': 2,...}
1331981	Troubleshooting	These documents includes thorough details about, what is the normal and functional behavior of the Ray APs and what is the abnormal condition and how to diagnose, troubleshoot and fix the issue your...	{'id': 81000298307, 'visibility': 1, 'position': 6, 'is_default': False, 'created_at': '2024-02-27T13:15:08+05:30', 'updated_at': '2024-02-27T13:15:08+05:30', 'article_order': 2,...}
1331981	Troubleshooting	These documents includes thorough details about, what is the normal and functional behavior of the Ray APs and what is the abnormal condition and how to diagnose, troubleshoot and fix the issue your...	{'id': 81000298308, 'visibility': 1, 'position': 7, 'is_default': False, 'created_at': '2024-02-27T13:29:58+05:30', 'updated_at': '2024-02-27T13:29:58+05:30', 'article_order': 1,...}
1331981	Troubleshooting	These documents includes thorough details about, what is the normal and functional behavior of the Ray APs and what is the abnormal condition and how to diagnose, troubleshoot and fix the issue your...	{'id': 81000300440, 'visibility': 1, 'position': 8, 'is_default': False, 'created_at': '2025-05-14T11:46:37+05:30', 'updated_at': '2025-05-14T11:46:37+05:30', 'article_order': 1,...}
1331981	Troubleshooting	These documents includes thorough details about, what is the normal and functional behavior of the Ray APs and what is the abnormal condition and how to diagnose, troubleshoot and fix the issue your...	{'id': 81000301240, 'visibility': 1, 'position': 9, 'is_default': False, 'created_at': '2025-08-27T16:13:10+05:30', 'updated_at': '2025-08-27T16:13:10+05:30', 'article_order': 1,...}

id	visibility	position	is_default	created_at
81000284644	1	1	False	2020-09-10T11:09:07+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2020-09-10T11:09:07+05:30	1			1

depth	category_id	name	description	articles
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000384423, 'position': 1, 'art_type': 1, 'thumbs_up': 60, 'thumbs_down': 1, 'hits': 336, 'created_at': '2020-09-10T11:19:43+05:30', 'updated_at': '2020-09-10T11:19:43+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000404868, 'position': 1, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 65, 'created_at': '2022-07-06T14:51:51+05:30', 'updated_at': '2022-10-05T20:20:08+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000404906, 'position': 1, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 126, 'created_at': '2022-07-11T15:57:41+05:30', 'updated_at': '2022-10-05T20:10:41+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000385136, 'position': 2, 'art_type': 1, 'thumbs_up': 61, 'thumbs_down': 49, 'hits': 442, 'created_at': '2020-09-21T13:05:52+05:30', 'updated_at': '2020-09-21T13:05:52+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000403168, 'position': 2, 'art_type': 1, 'thumbs_up': 4, 'thumbs_down': 0, 'hits': 270, 'created_at': '2022-05-02T15:11:34+05:30', 'updated_at': '2022-10-05T20:10:40+05:30',...

depth	category_id	name	description	articles
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000404866, 'position': 2, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 143, 'created_at': '2022-07-06T14:40:19+05:30', 'updated_at': '2022-10-05T20:10:40+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000385147, 'position': 3, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 226, 'created_at': '2020-09-21T15:56:55+05:30', 'updated_at': '2020-09-21T15:56:55+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000405982, 'position': 3, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 216, 'created_at': '2022-08-19T05:31:46+05:30', 'updated_at': '2022-10-05T20:10:41+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000407435, 'position': 4, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 113, 'created_at': '2022-09-28T13:50:26+05:30', 'updated_at': '2022-10-05T20:10:41+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000407440, 'position': 5, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2022-09-28T16:30:24+05:30', 'updated_at': '2022-10-05T20:10:41+05:30',...

depth	category_id	name	description	articles
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000407444, 'position': 6, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 1, 'hits': 91, 'created_at': '2022-09-28T19:26:22+05:30', 'updated_at': '2022-10-05T20:10:41+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000407612, 'position': 7, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 104, 'created_at': '2022-10-04T11:13:26+05:30', 'updated_at': '2022-10-05T20:10:41+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000407651, 'position': 8, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 246, 'created_at': '2022-10-07T09:16:10+05:30', 'updated_at': '2022-10-07T09:16:10+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000412202, 'position': 9, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 31, 'created_at': '2023-10-04T14:10:20+05:30', 'updated_at': '2023-10-04T14:10:20+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000412471, 'position': 10, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 1, 'hits': 236, 'created_at': '2023-12-05T09:42:18+05:30', 'updated_at': '2023-12-05T09:42:18+05:30',...

depth	category_id	name	description	articles
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000412502, 'position': 11, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 64, 'created_at': '2023-12-12T07:41:51+05:30', 'updated_at': '2023-12-12T08:03:28+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000412685, 'position': 12, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 53, 'created_at': '2024-01-10T15:38:42+05:30', 'updated_at': '2024-01-10T15:38:42+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000412686, 'position': 13, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 66, 'created_at': '2024-01-10T19:35:56+05:30', 'updated_at': '2024-01-10T19:35:56+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000412687, 'position': 14, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-01-11T15:09:00+05:30', 'updated_at': '2024-01-11T15:09:00+05:30',...

depth	category_id	name	description	articles
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000412688, 'position': 15, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-01-11T17:57:20+05:30', 'updated_at': '2024-01-11T17:57:20+05:30',...

depth	category_id	name	description	articles
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000412785, 'position': 16, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-01-31T18:53:25+05:30', 'updated_at': '2024-01-31T18:53:25+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000412890, 'position': 17, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-02-07T12:47:27+05:30', 'updated_at': '2024-02-07T12:47:27+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000412906, 'position': 18, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 40, 'created_at': '2024-02-09T15:45:38+05:30', 'updated_at': '2024-02-09T15:45:38+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000413049, 'position': 19, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-02-24T14:38:43+05:30', 'updated_at': '2024-02-24T14:38:43+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000418518, 'position': 20, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 93, 'created_at': '2025-08-04T18:38:26+05:30', 'updated_at': '2025-08-04T18:38:26+05:30',...

depth	category_id	name	description	articles
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000418773, 'position': 21, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 25, 'created_at': '2025-08-30T15:47:36+05:30', 'updated_at': '2025-08-30T15:47:36+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000419345, 'position': 22, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 7, 'created_at': '2025-10-08T16:19:31+05:30', 'updated_at': '2025-10-08T16:19:31+05:30',...
1	81000193947	Ray AP Troubleshooting	Normal and Abnormal behavior explained, step by step process for diagnostic and troubleshooting of the issue with the normal functionality or RAY AP service.	{'id': 81000419353, 'position': 23, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 11, 'created_at': '2025-10-09T12:19:06+05:30', 'updated_at': '2025-10-09T12:19:06+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000384423	1	1	60	1

hits	created_at	updated_at	folder_id	tags
336	2020-09-10T11:19:43+05:30	2020-09-10T11:19:43+05:30	81000284644	{'name': 'vega'}
336	2020-09-10T11:19:43+05:30	2020-09-10T11:19:43+05:30	81000284644	{'name': 'troubleshooting'}

name
vega

name
troubleshooting

title	description	user_id	status	desc_un_html
VEGA Access Point not visible on RAY-Cloud dashboard - troubleshooting	<p class="fd-toc" data-identfyelement="481"><span data-identfyelement="482" style="font-size: 14px;"><strong data-...	81002203044	2	TABLE OF CONTENTS Overview Normal behavior of Ray AP Unusual behavior of RAY AP Overview: When you have completed the initial AP setup and Ray service registration process (refer...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-14T09:19:56+05:30	81084392984

meta_title	meta_description
Ray Vega Troubleshooting	Ray Vega Troubleshooting

id	position	art_type	thumbs_up	thumbs_down
81000404868	1	1	2	0

hits	created_at	updated_at	folder_id	tags
65	2022-07-06T14:51:51+05:30	2022-10-05T20:20:08+05:30	81000284644	

title	description	user_id	status	desc_un_html
SNR Ratio setting	<p style="margin-bottom: 10pt; margin-left: 0cm; line-height: 115%; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;; text-align:...	81002203044	2	How to check SNR ratio. And fix value of SNR Ratio. First login into cloud.ray.life with username and password. After that you have to search username or cluster name After you have to...

seo_data	modified_at	modified_by
[Nested Data]	2022-07-06T14:51:53+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000404906	1	1	2	0

hits	created_at	updated_at	folder_id	tags
126	2022-07-11T15:57:41+05:30	2022-10-05T20:10:41+05:30	81000284644	

title	description	user_id	status	desc_un_html
SSID Broadcast	<p style="margin-bottom: 10pt; margin-left: 0cm; line-height: 115%; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;;">Check SSID BROAD CAST. IF IT...	81002203044	2	Check SSID BROAD CAST. IF IT SHOWS ONLY ONE THEN THERE MAY BE ISSUE. HOW WE CAN CHECK SEE THE BELOW PROCESS. LOGIN TO cloud.ray.life with username and password. Then search cluster with name....

seo_data	modified_at	modified_by
[Nested Data]	2022-07-11T15:57:43+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000385136	2	1	61	49

hits	created_at	updated_at	folder_id	tags
442	2020-09-21T13:05:52+05:30	2020-09-21T13:05:52+05:30	81000284644	

title	description	user_id	status	desc_un_html
Troubleshoot your first AP setup during registration	<h1><span style="font-size: 16px;"><strong>Troubleshoot your first AP setup during registration</strong></span>&gt;</h1><p> </p><p>&g...;	81002203044	2	Troubleshoot your first AP setup during registration During your first time Ray AP setup (Firs time AP setup) almost in all cases the operation will be smooth, quick, and easy. But...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-18T12:44:34+05:30	81086910421

meta_title	meta_description
Troubleshooting First time setup	

id	position	art_type	thumbs_up	thumbs_down
81000403168	2	1	4	0

hits	created_at	updated_at	folder_id	tags
270	2022-05-02T15:11:34+05:30	2022-10-05T20:10:40+05:30	81000284644	{'name': 'switch'}

hits	created_at	updated_at	folder_id	tags
270	2022-05-02T15:11:34+05:30	2022-10-05T20:10:40+05:30	81000284644	{'name': 'poe'}
270	2022-05-02T15:11:34+05:30	2022-10-05T20:10:40+05:30	81000284644	{'name': 'power'}

name
switch

name
poe

name
power

title	description	user_id	status	desc_un_html
Ray Wifi6 APs insufficient power from Cisco Switches	<p dir="ltr">The Ray R6A-C Aps have a higher power output requirement - 18 W minimum upto 30 W</p><p dir="ltr"> </p><p...</p>	81002203044	2	The Ray R6A-C Aps have a higher power output requirement - 18 W minimum upto 30 W By default Cisco switches only give the output at around 15 W until negotiated via CDP . Since...

seo_data	modified_at	modified_by
[Nested Data]	2022-05-02T15:11:39+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000404866	2	1	0	0

hits	created_at	updated_at	folder_id	tags
143	2022-07-06T14:40:19+05:30	2022-10-05T20:10:40+05:30	81000284644	

title	description	user_id	status	desc_un_html
Light indication and stuck with reason	<p style="margin-left: 0cm; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;; margin-bottom: 10pt; line-height: 115%; text-align:...	81002203044	2	First time set up of APN OR RAY WIFI. CONNECT WAN PORT OF WIFI TO INTERNET. IF WE GOT BLUE LIGHT THAT MEANS EVERYTHING IS OK. AND DEVICE IS WORKING FINE. NO LIGHT MEANS...

seo_data	modified_at	modified_by
[Nested Data]	2022-07-06T14:40:22+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000385147	3	1	2	0

hits	created_at	updated_at	folder_id	tags
226	2020-09-21T15:56:55+05:30	2020-09-21T15:56:55+05:30	81000284644	

title	description	user_id	status	desc_un_html
Manual debugging of Ray AP	<p>As promised, our first AP setup is very easy and quick, though there are few challenges you may face during </p><p>the <a h ref="https://rayassist.fr eshdesk.com/support/ solut...	81023541763	2	As promised, our first AP setup is very easy and quick, though there are few challenges you may face during the Firs time AP setup, and the case scenarios already mentioned in Troubleshoot your...

seo_data	modified_at	modified_by
[Nested Data]	2020-09-21T18:24:29+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000405982	3	1	0	0

hits	created_at	updated_at	folder_id	tags
216	2022-08-19T05:31:46+05:30	2022-10-05T20:10:41+05:30	81000284644	

title	description	user_id	status	desc_un_html
Laptop or PC cannot connect to or cannot find Wi-Fi 6 SSID network	<p dir="ltr" style="margin-left: 20px;">1. Check if the ip address of the user is visible in Clients View.</p><p dir="ltr">2. If the ip address is not visible for that client, check if...	81002203044	1	1. Check if the ip address of the user is visible in Clients View. 2. If the ip address is not visible for that client, check if the user has actually failed to receive the ip address OR there...

seo_data	modified_at	modified_by
[Nested Data]	2022-09-28T16:30:24+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000407444	6	1	1	1

hits	created_at	updated_at	folder_id	tags
91	2022-09-28T19:26:22+05:30	2022-10-05T20:10:41+05:30	81000284644	

title	description	user_id	status	desc_un_html
User complaining about not getting a good speed on WiFi	<p dir="ltr">	81002203044	2	TROUBLESHOOTING USERS NOT GETTING GOOD SPEED ON WIFI: 1. Check the speed received on LAN(Wired) infrastructure . 2. If the wired infra is getting satisfactory speed, then check...

seo_data	modified_at	modified_by
[Nested Data]	2022-10-03T13:56:52+05:30	81065176467

meta_title	meta_description
Speed related issues	

id	position	art_type	thumbs_up	thumbs_down
81000407612	7	1	2	0

hits	created_at	updated_at	folder_id	tags
104	2022-10-04T11:13:26+05:30	2022-10-05T20:10:41+05:30	81000284644	

title	description	user_id	status	desc_un_html
Ray appliance Unable to connect to controller/Hub:	<p><p> </p>Make sure the following steps are done :</p><p dir="ltr"> </p><p dir="ltr">In the Network profile that is...	81002203044	2	Make sure the following steps are done : In the Network profile that is selected for guest ssid , make sure the following is selected. The selection will come from Profiles > Network...

seo_data	modified_at	modified_by
[Nested Data]	2023-10-04T15:03:04+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000412471	10	1	0	1

hits	created_at	updated_at	folder_id	tags
236	2023-12-05T09:42:18+05:30	2023-12-05T09:42:18+05:30	81000284644	

title	description	user_id	status	desc_un_html
Factory Reset - Ray Device	<p dir="ltr">Sometimes, devices need to bring back to very initial OS and default configuration which can be due to multiple reasons such as removing a device from one cluster and to...	81084392984	2	Sometimes, devices need to bring back to very initial OS and default configuration which can be due to multiple reasons such as removing a device from one cluster and to add another cluster,...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-28T12:16:15+05:30	81084392984

meta_title	meta_description
Factory Reset - Ray Access Point	Factory Reset - Ray Access Point

id	position	art_type	thumbs_up	thumbs_down
81000412502	11	1	1	0

hits	created_at	updated_at	folder_id	tags
64	2023-12-12T07:41:51+05:30	2023-12-12T08:03:28+05:30	81000284644	

title	description	user_id	status	desc_un_html
Cannot connect to this network - Wi-Fi Network	<p dir="ltr">If your mobile or PC Wi-Fi is not connecting to Ray Broadcast SSID, it could be due to multiple reasons. Let's discuss them below:</p><ol><li>...	81084392984	2	If your mobile or PC Wi-Fi is not connecting to Ray Broadcast SSID, it could be due to multiple reasons. Let's discuss them below: Check Wi-Fi signal strength of SSID on mobile or PC, issue...

seo_data	modified_at	modified_by
[Nested Data]	2023-12-12T07:59:24+05:30	81084392984

meta_title	meta_description
Cannot connect to this network Cannot connect to wifi network	Ray Wifi Network Issue - Cannot connect to this network Cannot connect to this network - Wi-Fi Network

id	position	art_type	thumbs_up	thumbs_down
81000412685	12	1	0	0

hits	created_at	updated_at	folder_id	tags
53	2024-01-10T15:38:42+05:30	2024-01-10T15:38:42+05:30	81000284644	{'name': 'latency'}

name
latency

title	description	user_id	status	desc_un_html
How to troubleshoot latency issue on RAY device	<p dir="ltr"><strong dir="ltr">Latency</stro ng> in networking refers to the time it takes for data to travel from one point to another. It is the delay between...	81086910421	2	Latency in networking refers to the time it takes for data to travel from one point to another. It is the delay between the sending and receiving of information. Low latency means faster response...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-19T18:20:10+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412686	13	1	1	0

hits	created_at	updated_at	folder_id	tags
66	2024-01-10T19:35:56+05:30	2024-01-10T19:35:56+05:30	81000284644	

title	description	user_id	status	desc_un_html
Network troubleshooting on Ray devices using commands	<p dir="ltr">When troubleshooting network issues on Ray devices, it's important to follow a systematic approach to identify and resolve the problem. Here are some steps you can follow to...	81086910421	2	When troubleshooting network issues on Ray devices, it's important to follow a systematic approach to identify and resolve the problem. Here are some steps you can follow to troubleshoot...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-02T14:05:15+05:30	81086910421

meta_title	meta_description
Network troubleNetwork troubleshooting on Ray devices using commandsshooting on Ray devices using commands	Network to network troubleshooting on Ray devices using commands troubleshooting on Ray devices using commands

id	position	art_type	thumbs_up	thumbs_down
81000412687	14	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2024-01-11T15:09:00+05:30	2024-01-11T15:09:00+05:30	81000284644	{'name': 'apple device'}

name
apple device

title	description	user_id	status	desc_un_html
Apple device cannot connect to the SSID	<p dir="ltr"><span dir="ltr" style="color: rgb(24, 50, 71); font-family: -apple-system, BlinkMacSystemFont, &quot;Segoe UI&quot;, Roboto, &quot;Helvetica...	81086910421	1	If you are currently experiencing connectivity issues with Apple devices. While other devices are functioning correctly, Apple devices are consistently connecting and disconnecting,...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-11T15:09:00+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412688	15	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2024-01-11T17:57:20+05:30	2024-01-11T17:57:20+05:30	81000284644	{'name': 'ssid connectivity issue'}

name
ssid connectivity issue

title	description	user_id	status	desc_un_html
End devices do not connect to the ssid	<p dir="ltr">When end devices (such as laptops, smartphones, or IoT devices) are unable to connect to a wireless network (SSID), it can be due to several reasons. Sometimes a user is...	81086910421	1	When end devices (such as laptops, smartphones, or IoT devices) are unable to connect to a wireless network (SSID), it can be due to several reasons. Sometimes a user is frequently...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-11T17:57:20+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412785	16	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2024-01-31T18:53:25+05:30	2024-01-31T18:53:25+05:30	81000284644	

title	description	user_id	status	desc_un_html
Not getting IP on LAN interfaces	<p dir="ltr">In a Network, interfaces refer to the points of connection between different devices or systems. These interfaces can be physical, such as Ethernet ports, Wi-Fi adapters,...	81086910421	1	In a Network, interfaces refer to the points of connection between different devices or systems. These interfaces can be physical, such as Ethernet ports, Wi-Fi adapters, or fiber optic connections,...

seo_data	modified_at	modified_by
[Nested Data]	2024-01-31T18:53:25+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412890	17	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2024-02-07T12:47:27+05:30	2024-02-07T12:47:27+05:30	81000284644	

title	description	user_id	status	desc_un_html
How to replace RMA device.	<p data-identifyelement="461" dir="ltr">An RMA (Return Merchandise Authorization) is a process used by companies to manage the return and replacement of defective products. When a customer...	81086910421	1	An RMA (Return Merchandise Authorization) is a process used by companies to manage the return and replacement of defective products. When a customer encounters an issue with a product, they can...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-07T12:47:27+05:30	81086910421

id	position	art_type	thumbs_up	thumbs_down
81000412906	18	1	1	0

hits	created_at	updated_at	folder_id	tags
40	2024-02-09T15:45:38+05:30	2024-02-09T15:45:38+05:30	81000284644	

title	description	user_id	status	desc_un_html
Troubleshoot Client/ Users connectivity issue	<p data-identifyelement="479" dir="ltr"><strong data-identifyelement="480" dir="ltr">1. Check jobs&nbsp;</strong><strong data-...	81086910421	2	1. Check jobs First, check whether all jobs are finished or not. When we do configurations like creating a captive portal or adding Mac addresses in the blacklist/whitelist, jobs do not finish...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-26T13:05:01+05:30	81084392984

meta_title	meta_description
Troubleshoot Client/ Users connectivity issue wifi user issue	Troubleshoot Client/ Users connectivity issue wifi user issue

id	position	art_type	thumbs_up	thumbs_down
81000413049	19	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2024-02-24T14:38:43+05:30	2024-02-24T14:38:43+05:30	81000284644	{'name': 'device is not adding on cloud'}

name
device is not adding on cloud

title	description	user_id	status	desc_un_html
Troubleshooting if a device is not adding on cloud.	<p dir="ltr">If a client is facing an issue while adding/registering the device on the controller.  <strong>If issues...	81086910421	1	If a client is facing an issue while adding/registering the device on the controller. If issues are:- -Certificates are revoked after regenerating the certificate. SYMPTOMS-...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-24T14:38:43+05:30	81086910421

meta_title
Troubleshooting if a device is not adding on cloud.

id	position	art_type	thumbs_up	thumbs_down
81000418518	20	1	0	0

hits	created_at	updated_at	folder_id	tags
93	2025-08-04T18:38:26+05:30	2025-08-04T18:38:26+05:30	81000284644	{'name': 'Ray Access Point'}
93	2025-08-04T18:38:26+05:30	2025-08-04T18:38:26+05:30	81000284644	{'name': 'APN Troubleshooting'}
93	2025-08-04T18:38:26+05:30	2025-08-04T18:38:26+05:30	81000284644	{'name': 'LED Indicator Guide'}
93	2025-08-04T18:38:26+05:30	2025-08-04T18:38:26+05:30	81000284644	{'name': 'PoE Power Issues'}
93	2025-08-04T18:38:26+05:30	2025-08-04T18:38:26+05:30	81000284644	{'name': 'Access Point Reboot'}
93	2025-08-04T18:38:26+05:30	2025-08-04T18:38:26+05:30	81000284644	{'name': 'access point troubleshooting'}
93	2025-08-04T18:38:26+05:30	2025-08-04T18:38:26+05:30	81000284644	{'name': 'troubleshooting'}
93	2025-08-04T18:38:26+05:30	2025-08-04T18:38:26+05:30	81000284644	{'name': 'APs'}
93	2025-08-04T18:38:26+05:30	2025-08-04T18:38:26+05:30	81000284644	{'name': 'access point'}
93	2025-08-04T18:38:26+05:30	2025-08-04T18:38:26+05:30	81000284644	{'name': 'vipul meh'}

name
Ray Access Point

name
APN Troubleshooting

name
LED Indicator Guide

name
PoE Power Issues

name
Access Point Reboot

name
access point troubleshooting

name
troubleshooting

name
APs

name
access point

name
vipul meh

title	description	user_id	status	desc_un_html
Ray Access Points – Complete Troubleshooting Guide	<div class="OutlineElement Ltr SCXW150803482 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81106402345	2	Purpose: To assist users in identifying and resolving issues based on LED light indicators during Ray APN (Access Point Node) setup or operation. No LED Light – Power Issue...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-05T16:13:40+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000418773	21	1	0	0

hits	created_at	updated_at	folder_id	tags
25	2025-08-30T15:47:36+05:30	2025-08-30T15:47:36+05:30	81000284644	{'name': 'manually debug Aps'}
25	2025-08-30T15:47:36+05:30	2025-08-30T15:47:36+05:30	81000284644	{'name': 'Ray Access Point'}
25	2025-08-30T15:47:36+05:30	2025-08-30T15:47:36+05:30	81000284644	{'name': 'APs'}
25	2025-08-30T15:47:36+05:30	2025-08-30T15:47:36+05:30	81000284644	{'name': 'vipul meh'}

name
manually debug Aps

name
Ray Access Point

name
APs

name
vipul meh

title	description	user_id	status	desc_un_html
How to Manually Debug Your Ray Access Point	<p data-end="318" data-start="54" style="border-box; margin: 0px; font-size: 13px; line-height: 1.4; word-break: normal; overflow-wrap: break-word; color: rgb(0, 0, 0); font-...	81106402345	2	As promised, setting up your first AP (Access Point) is quick and easy. However, you might face a few small issues during the first-time setup. These common problems are already explained in the...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-30T15:47:36+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419345	22	1	0	0

hits	created_at	updated_at	folder_id	tags
7	2025-10-08T16:19:31+05:30	2025-10-08T16:19:31+05:30	81000284644	{'name': 'ACS command'}
7	2025-10-08T16:19:31+05:30	2025-10-08T16:19:31+05:30	81000284644	{'name': 'wifi'}
7	2025-10-08T16:19:31+05:30	2025-10-08T16:19:31+05:30	81000284644	{'name': 'Best Channel'}
7	2025-10-08T16:19:31+05:30	2025-10-08T16:19:31+05:30	81000284644	{'name': 'access point'}
7	2025-10-08T16:19:31+05:30	2025-10-08T16:19:31+05:30	81000284644	{'name': 'APs'}
7	2025-10-08T16:19:31+05:30	2025-10-08T16:19:31+05:30	81000284644	{'name': 'vipul meh'}

name
ACS command

name
wifi

name
Best Channel

name
access point

name
APs

name
vipul meh

title	description	user_id	status	desc_un_html
Improving Client Wi-Fi Speeds Using ACS (Automatic Channel Selection) Command	<h1 data-end="305" data-start="231" dir="ltr"><span style="font-size: 16px;"><u>Problem: Slow Client Speeds in a Multi-AP...	81106402345	2	Problem: Slow Client Speeds in a Multi-AP Environment In networks with many access points (APs), clients sometimes experience: Slow internet speeds Unstable connections Lag or...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-08T16:19:31+05:30	81106402345

id	position	art_type	thumbs_up	thumbs_down
81000419353	23	1	0	0

hits	created_at	updated_at	folder_id	tags
11	2025-10-09T12:19:06+05:30	2025-10-09T12:19:06+05:30	81000284644	{'name': 'Certificate Regeneration'}
11	2025-10-09T12:19:06+05:30	2025-10-09T12:19:06+05:30	81000284644	{'name': 'Certificate Regeneration Error'}
11	2025-10-09T12:19:06+05:30	2025-10-09T12:19:06+05:30	81000284644	{'name': 'troubleshooting'}
11	2025-10-09T12:19:06+05:30	2025-10-09T12:19:06+05:30	81000284644	{'name': 'vipul meh'}

name
Certificate Regeneration

name
Certificate Regeneration Error

name
troubleshooting

name
vipul meh

title	description	user_id	status	desc_un_html
Certificate Regeneration Error Troubleshooting Guide	<p> </p><p dir="ltr"> </p><p dir="ltr"><strong dir="ltr" style="border-box: border-box; font-weight: 700; color:... <td>81106402345</td> <td>2</td> <td>Steps 1: Navigate to the Appliances section, select Regenerate Certificate. Steps 2: After the certificate is regenerated, reboot the device by unplugging and reconnecting...</td>	81106402345	2	Steps 1: Navigate to the Appliances section, select Regenerate Certificate. Steps 2: After the certificate is regenerated, reboot the device by unplugging and reconnecting...

seo_data	modified_at	modified_by
[Nested Data]	2025-10-09T12:19:06+05:30	81106402345

id	visibility	position	is_default	created_at
81000293718	1	2	False	2022-05-02T15:14:27+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2022-05-02T15:14:27+05:30	1			1

depth	category_id	name	description	articles
1	81000193947	Wifi6 APs Troubleshooting		

id	visibility	position	is_default	created_at
81000296544	1	3	False	2022-09-27T22:29:33+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2022-09-27T22:29:33+05:30	1			1

depth	category_id	name	description	articles
1	81000193947	Ray APs Power Requirements	Powering Ray AP troubleshooting Ray access point power related issues.	{'id': 81000407417, 'position': 1, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 293, 'created_at': '2022-09-27T23:41:12+05:30', 'updated_at': '2022-09-27T23:41:12+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000407417	1	1	1	0

hits	created_at	updated_at	folder_id	tags
293	2022-09-27T23:41:12+05:30	2022-09-27T23:41:12+05:30	81000296544	{'name': 'poe'}

name
poe

title	description	user_id	status	desc_un_html
Power Over Ethernet (PoE)	<p> </p><p></p>	81065176467	2	Understanding Power Over Ethernet (PoE): Power over Ethernet (PoE) is a technology that passes electric power over twisted-pair Ethernet cable to powered devices (PD), such as wireless...

seo_data	modified_at	modified_by
[Nested Data]	2022-09-28T05:27:52+05:30	81065176467

meta_title	meta_description
Power Over Ethernet (PoE) review	Understanding IEEE PoE standards

id	visibility	position	is_default	created_at
81000298214	1	4	False	2023-11-30T18:39:12+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2023-11-30T18:39:12+05:30	1			1

depth	category_id	name	description	articles
1	81000193947	Web	for all the captive/web testing	{'id': 81000412464, 'position': 1, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 86, 'created_at': '2023-11-30T18:53:38+05:30', 'updated_at': '2023-11-30T18:53:38+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000412464	1	1	1	0

hits	created_at	updated_at	folder_id	tags
86	2023-11-30T18:53:38+05:30	2023-11-30T18:53:38+05:30	81000298214	

title	description	user_id	status	desc_un_html
Web Filter Test Case	<div dir="ltr" style="--tw-border-spacing-x: 0; --tw-border-spacing-y: 0; --tw-translate-x: 0; --tw-translate-y: 0; --tw-rotate: 0; --tw-skew-x: 0; --tw-skew-y: 0; --tw-scale-x: 1; --tw-scale-y:...	81084392984	2	When we create a Web-Filter Policy then it is important to test if performed actions were successful or we need to investigate to fix the issue. Here we shall check if a web-filter policy...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-30T18:59:53+05:30	81084392984

meta_title	meta_description
Web Filter Test-Case	Web Filter Test-Case on Ray devices Web Filter Test Case on Ray devices

id	visibility	position	is_default	created_at
81000298304	3	5	False	2024-02-27T12:05:20+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2024-02-27T12:05:20+05:30	2			1

depth	category_id	name	description	articles
1	81000193947	Ray Edge Mini		{'id': 81000413059, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 0, 'created_at': '2024-02-27T12:05:26+05:30', 'updated_at': '2024-02-27T12:05:26+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000413059	1	1	0	0

hits	created_at	updated_at	folder_id	tags
0	2024-02-27T12:05:26+05:30	2024-02-27T12:05:26+05:30	81000298304	

title	description	user_id	status	desc_un_html
Reset Ray Mini Device	<p><span class="ui-provider a b c d e f g h i j k l m n o p q r s t u v w x y z ab ac ae af ag ah ai aj ak" dir="ltr"><span style="font-family: -apple-system, BlinkMacSystemFont,..	81084392984	1	to Mini mein kahaan reset hain that reset button is not the software reset its bios reset nothing to do with OS [Thursday 13:47] Chirayu Patel ask him to login with...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-27T12:05:27+05:30	81084392984

id	visibility	position	is_default	created_at
81000298307	1	6	False	2024-02-27T13:15:08+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2024-02-27T13:15:08+05:30	2			1

depth	category_id	name	description	articles
1	81000193947	Atom		

id	visibility	position	is_default	created_at
81000298308	1	7	False	2024-02-27T13:29:58+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2024-02-27T13:29:58+05:30	1			1

depth	category_id	name	description	articles
1	81000193947	Ray Edge Gateway Devices		{'id': 81000413064, 'position': 1, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 106, 'created_at': '2024-02-27T13:30:29+05:30', 'updated_at': '2024-02-27T13:30:29+05:30',...
1	81000193947	Ray Edge Gateway Devices		{'id': 81000414275, 'position': 2, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 80, 'created_at': '2024-07-13T15:27:26+05:30', 'updated_at': '2024-07-13T15:27:26+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000413064	1	1	2	0

hits	created_at	updated_at	folder_id	tags
106	2024-02-27T13:30:29+05:30	2024-02-27T13:30:29+05:30	81000298308	

title	description	user_id	status	desc_un_html
Troubleshoot Ray Edge gateway device	<p dir="ltr"><strong>If you face Ray Edge Atom device is in your office network and facing issue, then kindly verify the below steps:</strong></p><ol><li>	81084392984	2	If you face Ray Edge Atom device is in your office network and facing issue, then kindly verify the below steps: Also provide below information: Does users able to use internet...

seo_data	modified_at	modified_by
[Nested Data]	2024-02-28T11:16:18+05:30	81084392984

meta_title	meta_description
Reset Ray Edge device connectivity issue	Reset Ray Edge device connectivity issue

id	position	art_type	thumbs_up	thumbs_down
81000414275	2	1	1	0

hits	created_at	updated_at	folder_id	tags
80	2024-07-13T15:27:26+05:30	2024-07-13T15:27:26+05:30	81000298308	{'name': 'HA configuration'}

name
HA configuration

title	description	user_id	status	desc_un_html
HA Configuration for Gateway devices	<div class="flex flex-grow flex-col max-w-full" data-identifyelement="472"><div class="min-h-[20px] text-message flex flex-col items-start whitespace-pre-wrap break-words...	81091317121	2	High Availability (HA) on network devices refers to a design approach that ensures continuous operational performance and minimal downtime. HA typically involves redundancy...

seo_data	modified_at	modified_by
[Nested Data]	2024-09-24T13:09:51+05:30	81091317121

id	visibility	position	is_default	created_at
81000300440	1	8	False	2025-05-14T11:46:37+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-05-14T11:46:37+05:30	1			1

depth	category_id	name	description	articles
1	81000193947	SDWAN Tunnel Troubleshooting	SDWAN Tunnel Troubleshooting: If hub to spoke lan ip is not reachable and vise versa	{'id': 81000417619, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 28, 'created_at': '2025-05-14T17:48:52+05:30', 'updated_at': '2025-05-14T17:48:52+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000417619	1	1	0	0

hits	created_at	updated_at	folder_id	tags
28	2025-05-14T17:48:52+05:30	2025-05-14T17:48:52+05:30	81000300440	

title	description	user_id	status	desc_un_html
SDWAN Tunnel Troubleshooting	<p style="margin-bottom: 8pt; margin-left: 0cm; line-height: 107%; font-size: 15px; font-family: Calibri, sans-serif; text-align: center;"><span style="font-size:27px;line-...	81101736827	2	Troubleshooting: SDWAN Tunnel If any site's LAN IP is not pingable, then follow these troubleshooting steps. 1. First check the device is added into the tunnel or not. ...

seo_data	modified_at	modified_by
[Nested Data]	2025-05-14T17:48:52+05:30	81101736827

id	visibility	position	is_default	created_at
81000301240	1	9	False	2025-08-27T16:13:10+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2025-08-27T16:13:10+05:30	1			1

depth	category_id	name	description	articles
1	81000193947	IPsec Tunnel		{'id': 81000418725, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 13, 'created_at': '2025-08-27T16:20:38+05:30', 'updated_at': '2025-08-27T16:20:38+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000418725	1	1	0	0

hits	created_at	updated_at	folder_id	tags
13	2025-08-27T16:20:38+05:30	2025-08-27T16:20:38+05:30	81000301240	{'name': 'ipsec troubleshooting'}
13	2025-08-27T16:20:38+05:30	2025-08-27T16:20:38+05:30	81000301240	{'name': 'ipsec tunnel troubleshooting'}
13	2025-08-27T16:20:38+05:30	2025-08-27T16:20:38+05:30	81000301240	{'name': 'ipsec'}

hits	created_at	updated_at	folder_id	tags
13	2025-08-27T16:20:38+05:30	2025-08-27T16:20:38+05:30	81000301240	{'name': 'troubleshooting'}

name
ipsec troubleshooting

name
ipsec tunnel troubleshooting

name
ipsec

name
troubleshooting

title	description	user_id	status	desc_un_html
IPsec Troubleshooting	<div class="OutlineElement Ltr SCXW199284757 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin-bottom: 0px; margin-left: 0px; padding: 0px; user-select: text;...>	81106402345	2	Tunnel status is down Device 1 and Device 2: Steps 1: Go to the Profile Interface section, select Tunnel and click Tunnel Status. Steps 2: Verify the IPsec tun...

seo_data	modified_at	modified_by
[Nested Data]	2025-08-27T16:23:20+05:30	81106402345

category
[Nested Data]

id	position	is_default	created_at	updated_at
81000038152		False	2020-02-26T15:53:52+05:30	2020-02-26T15:53:52+05:30

account_id	name	description	all_folders
1331981	FAQs	FAQs category	{'id': 81000055515, 'visibility': 1, 'position': 1, 'is_default': False, 'created_at': '2020-02-26T15:53:52+05:30', 'updated_at': '2020-02-26T15:53:52+05:30', 'article_order': 1,...

id	visibility	position	is_default	created_at
81000055515	1	1	False	2020-02-26T15:53:52+05:30

updated_at	article_order	parent_folder_meta_id	visibility_record_id	height
2020-02-26T15:53:52+05:30	1			1

depth	category_id	name	description	articles
1	81000038152	Important Information		{'id': 81000384343, 'position': 1, 'art_type': 1, 'thumbs_up': 100, 'thumbs_down': 0, 'hits': 183, 'created_at': '2020-09-08T19:15:08+05:30', 'updated_at': '2020-09-08T19:15:08+05:30',...
1	81000038152	Important Information		{'id': 81000404850, 'position': 1, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 95, 'created_at': '2022-07-04T15:19:22+05:30', 'updated_at': '2022-10-05T19:57:06+05:30',...
1	81000038152	Important Information		{'id': 81000404851, 'position': 1, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 69, 'created_at': '2022-07-04T15:24:39+05:30', 'updated_at': '2022-10-05T19:57:40+05:30',...
1	81000038152	Important Information		{'id': 81000404871, 'position': 1, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 15, 'created_at': '2022-07-06T16:02:42+05:30', 'updated_at': '2022-10-05T20:13:43+05:30',...

depth	category_id	name	description	articles
1	81000038152	Important Information		{'id': 81000097728, 'position': 2, 'art_type': 1, 'thumbs_up': 152, 'thumbs_down': 50, 'hits': 336, 'created_at': '2020-03-09T18:41:59+05:30', 'updated_at': '2022-10-05T20:55:08+05:30',...
1	81000038152	Important Information		{'id': 81000384376, 'position': 2, 'art_type': 1, 'thumbs_up': 75, 'thumbs_down': 0, 'hits': 145, 'created_at': '2020-09-09T13:30:35+05:30', 'updated_at': '2020-09-09T13:30:35+05:30',...
1	81000038152	Important Information		{'id': 81000385152, 'position': 3, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 1, 'hits': 129, 'created_at': '2020-09-21T18:01:58+05:30', 'updated_at': '2020-09-21T18:01:58+05:30',...
1	81000038152	Important Information		{'id': 81000385162, 'position': 4, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 50, 'created_at': '2020-09-21T18:59:36+05:30', 'updated_at': '2020-09-21T18:59:36+05:30',...
1	81000038152	Important Information		{'id': 81000385163, 'position': 5, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 67, 'created_at': '2020-09-21T19:26:11+05:30', 'updated_at': '2020-09-21T19:26:11+05:30',...

depth	category_id	name	description	articles
1	81000038152	Important Information		{'id': 81000385352, 'position': 6, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 108, 'created_at': '2020-09-24T19:53:35+05:30', 'updated_at': '2020-09-24T19:53:35+05:30',...
1	81000038152	Important Information		{'id': 81000385356, 'position': 7, 'art_type': 1, 'thumbs_up': 3, 'thumbs_down': 0, 'hits': 151, 'created_at': '2020-09-24T20:10:15+05:30', 'updated_at': '2020-09-24T20:10:15+05:30',...
1	81000038152	Important Information		{'id': 81000385678, 'position': 8, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 28, 'created_at': '2020-10-05T13:23:40+05:30', 'updated_at': '2020-10-05T13:23:40+05:30',...
1	81000038152	Important Information		{'id': 81000386453, 'position': 9, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 33, 'created_at': '2020-10-16T13:34:41+05:30', 'updated_at': '2020-10-16T13:34:41+05:30',...
1	81000038152	Important Information		{'id': 81000385266, 'position': 10, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 80, 'created_at': '2020-09-22T19:34:39+05:30', 'updated_at': '2022-10-05T20:05:56+05:30',...

depth	category_id	name	description	articles
1	81000038152	Important Information		{'id': 81000387185, 'position': 10, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 49, 'created_at': '2020-10-28T14:34:53+05:30', 'updated_at': '2020-10-28T14:34:53+05:30',...
1	81000038152	Important Information		{'id': 81000388147, 'position': 11, 'art_type': 1, 'thumbs_up': 0, 'thumbs_down': 0, 'hits': 3, 'created_at': '2020-11-24T16:47:22+05:30', 'updated_at': '2020-11-24T16:47:22+05:30',...
1	81000038152	Important Information		{'id': 81000395070, 'position': 13, 'art_type': 1, 'thumbs_up': 2, 'thumbs_down': 0, 'hits': 103, 'created_at': '2021-08-31T18:26:09+05:30', 'updated_at': '2022-10-05T19:56:29+05:30',...
1	81000038152	Important Information		{'id': 81000410646, 'position': 14, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 74, 'created_at': '2023-04-12T00:27:27+05:30', 'updated_at': '2023-04-12T00:27:27+05:30',...
1	81000038152	Important Information		{'id': 81000419352, 'position': 15, 'art_type': 1, 'thumbs_up': 1, 'thumbs_down': 0, 'hits': 26, 'created_at': '2025-10-09T11:56:13+05:30', 'updated_at': '2025-10-09T11:56:13+05:30',...

id	position	art_type	thumbs_up	thumbs_down
81000384343	1	1	100	0

hits	created_at	updated_at	folder_id	tags
183	2020-09-08T19:15:08+05:30	2020-09-08T19:15:08+05:30	81000055515	

title	description	user_id	status	desc_un_html
What if Ray device is lost or stolen?	<p>This is the rarest of the rare scenario and we can not predict or such an inevitable incident, but we can assist you to make that stolen or lost device unusable for an unauthorized...	81023541763	2	This is the rarest of the rare scenario and we can not predict or such an inevitable incident, but we can assist you to make that stolen or lost device unusable for an unauthorized persons. We...

seo_data	modified_at	modified_by
[Nested Data]	2020-09-21T18:39:03+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000404850	1	1	2	0

hits	created_at	updated_at	folder_id	tags
95	2022-07-04T15:19:22+05:30	2022-10-05T19:57:06+05:30	81000055515	

title	description	user_id	status	desc_un_html
How to Raise ticket or book the complaint.	<p style="margin-bottom: 10pt; margin-left: 0cm; line-height: 115%; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;; text-align:...	81002203044	2	WELCOME TO RAY SUPPORT. How to raise a TICKET or booked the complaint online. First you have to open url support.ray.life. There are two steps through user can...

seo_data	modified_at	modified_by
[Nested Data]	2022-07-04T15:19:26+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000404851	1	1	2	0

hits	created_at	updated_at	folder_id	tags
69	2022-07-04T15:24:39+05:30	2022-10-05T19:57:40+05:30	81000055515	

title	description	user_id	status	desc_un_html
RMA_INDICATION	<p style="margin-bottom: 10pt; margin-left: 0cm; line-height: 115%; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;; text-align:...	81002203044	2	RMA FOR APN DEVICE Important steps to check apn device functional or not. Light indication given on APN Device.  Red color indicates device is booting and up....

seo_data	modified_at	modified_by
[Nested Data]	2022-07-04T15:24:41+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000404871	1	1	0	0

hits	created_at	updated_at	folder_id	tags
15	2022-07-06T16:02:42+05:30	2022-10-05T20:13:43+05:30	81000055515	

title	description	user_id	status	desc_un_html
Deletion of the AP from cluster	<p style="margin-left: 0cm; font-size: 15px; font-family: Calibri, &quot;sans-serif&quot;; margin-bottom: 10pt; line-height: 115%; text-align:...	81002203044	1	Deletion of the AP from cluster If user wants to delet AP from cluster then just login to http://clout.ray.life wi th username and password. Search username or cluster name and...

seo_data	modified_at	modified_by
[Nested Data]	2023-11-10T11:09:10+05:30	81084392984

id	position	art_type	thumbs_up	thumbs_down
81000097728	2	1	152	50

hits	created_at	updated_at	folder_id	tags
336	2020-03-09T18:41:59+05:30	2022-10-05T20:55:08+05:30	81000055515	{'name': 'Sophos Setup'}

name
Sophos Setup

title	description	user_id	status	desc_un_html
Sophos Firewall Configuration	<p>To enable the MAC Address Bypass in the Sophos XG Firewall, Please follow the steps below. &nbsp;</p><p> </p>&lt;p>1. Login to Sophos XG...	81002203044	2	To enable the MAC Address Bypass in the Sophos XG Firewall, Please follow the steps below. 1. Login to Sophos XG Firewall. 2. Flick on Firewall 3. Click on LAN-WAN 4. Edit/Cr...

seo_data	modified_at	modified_by
[Nested Data]	2020-03-09T18:41:59+05:30	81002203044

meta_title	meta_description
Sophos Configuration for Ray	Sophos Configuration for Ray

id	position	art_type	thumbs_up	thumbs_down
81000384376	2	1	75	0

hits	created_at	updated_at	folder_id	tags
145	2020-09-09T13:30:35+05:30	2020-09-09T13:30:35+05:30	81000055515	

title	description	user_id	status	desc_un_html
What if I want to transfer my subscription to my other mail id?	<p>In that case, we can definitely assist you to do so, you just need to create a ticket with your request for account subscription transfer with a new mail...	81023541763	2	In that case, we can definitely assist you to do so, you just need to create a ticket with your request for account subscription transfer with a new mail id. Raise your issue with Ray support...

seo_data	modified_at	modified_by
[Nested Data]	2020-09-21T18:39:45+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000385152	3	1	1	1

hits	created_at	updated_at	folder_id	tags
129	2020-09-21T18:01:58+05:30	2020-09-21T18:01:58+05:30	81000055515	

title	description	user_id	status	desc_un_html
What Are the Troubleshooting Steps we Need to Take if AP is not coming online?	<p>If your <a href="https://rayassist.freshdesk.com/support/solutions/articles/81000384676-first-time-setup-of-your-ray-ap-with-account-signup-procedure-guidelines">Firs time AP...	81023541763	2	If your Firs time AP setup is not successful and if your AP is not coming online, you can go through these troubleshooting document links to fix the issue. Troubleshoot your first AP...

seo_data	modified_at	modified_by
[Nested Data]	2020-09-21T18:46:20+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000385162	4	1	1	0

hits	created_at	updated_at	folder_id	tags
50	2020-09-21T18:59:36+05:30	2020-09-21T18:59:36+05:30	81000055515	

title	description	user_id	status	desc_un_html
Can I Restart the AP from the Dashboard or else I need to do it Manually ?	<p>Yes, you can, there many granule levels of operation you can perform with AP through the Ray dashboard.</p><p> </p><p>1) Go to <strong>Access Points...</strong></p>	81023541763	2	Yes, you can, there many granule levels of operation you can perform with AP through the Ray dashboard. 1) Go to Access Points => Dashboard => Actions Click on the 3 dot...

seo_data	modified_at	modified_by
[Nested Data]	2020-09-21T18:59:42+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000385163	5	1	1	0

hits	created_at	updated_at	folder_id	tags
67	2020-09-21T19:26:11+05:30	2020-09-21T19:26:11+05:30	81000055515	

title	description	user_id	status	desc_un_html
How can I upgrade the AP from the Dashboard? Can I do Batch Upgrade ?	<p>We have the feature of update loaded on the dashboard, which can fulfill both of your requirements, single AP, and multiple AP updates.</p><p>You can even schedule...	81023541763	2	We have the feature of update loaded on the dashboard, which can fulfill both of your requirements, single AP, and multiple AP updates. You can even schedule your update operation for a...

seo_data	modified_at	modified_by
[Nested Data]	2020-09-21T19:46:33+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000385352	6	1	1	0

hits	created_at	updated_at	folder_id	tags
108	2020-09-24T19:53:35+05:30	2020-09-24T19:53:35+05:30	81000055515	

title	description	user_id	status	desc_un_html
AD intergration with Ray	<p>AD integration with Ray is possible if below pre-requisites are satisfied.</p><p>> </p><p><span style="color: rgb(34, 34, 34); font-family: Arial,...	81023541763	2	AD integration with Ray is possible if below pre-requisites are satisfied. 1. radius server 2. Auth Port 2. Acct Port 3. Secret 4. NPS (Network Policy Server) enabling. Once we have...

seo_data	modified_at	modified_by
[Nested Data]	2020-09-24T19:54:25+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000385356	7	1	3	0

hits	created_at	updated_at	folder_id	tags
151	2020-09-24T20:10:15+05:30	2020-09-24T20:10:15+05:30	81000055515	

title	description	user_id	status	desc_un_html
What if my cloud subscription expires?	<p><span style="color: rgb(29, 28, 29); font-family: Slack-Lato, appleLogo, sans-serif; font-size: 15px; font-weight: 400; text-align: left; text-indent: 0px; display: inline...	81023541763	2	Your Essential / Premium Support has expired. You can order the same through your IT Reseller or contact us to put you in touch with the nearest reseller. Subscription process: The...

seo_data	modified_at	modified_by
[Nested Data]	2020-09-25T11:49:47+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000385678	8	1	0	0

hits	created_at	updated_at	folder_id	tags
28	2020-10-05T13:23:40+05:30	2020-10-05T13:23:40+05:30	81000055515	

title	description	user_id	status	desc_un_html
Is there any mobile application for Ray access?	<p><span style="font-size: 13px;">Yes, we are working on this, and <span style="color: rgb(29, 28, 29); font-family: Slack-Lato, appleLogo, sans-serif; font-weight: 400; text-...	81023541763	2	Yes, we are working on this, and Ray IOS and Android applications shall be released in Q1 2021.

seo_data	modified_at	modified_by
[Nested Data]	2020-10-05T13:23:43+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000386453	9	1	0	0

hits	created_at	updated_at	folder_id	tags
33	2020-10-16T13:34:41+05:30	2020-10-16T13:34:41+05:30	81000055515	

title	description	user_id	status	desc_un_html
What if I am not able to connect my local printer or other devices via Ray wifi?	<p>We have a default "Client Isolation" option enabled for security purpose to isolate wi-fi clients connected through the same Ray AP ssid and the same network will never be able to see...	81023541763	2	We have a default "Client Isolation" option enabled for security purpose to isolate wi-fi clients connected through the same Ray AP ssid and the same network will never be able to see each...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-16T13:34:44+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000385266	10	1	1	0

hits	created_at	updated_at	folder_id	tags
80	2020-09-22T19:34:39+05:30	2022-10-05T20:05:56+05:30	81000055515	

title	description	user_id	status	desc_un_html
Wi-Fi Monetization facilities	<p class="fd-toc"><strong><span style="font-size: 16px;"></span></strong>	81065176348	2	TABLE OF CONTENTS Wi-Fi Monetization facilities 1) Data analytics: 2) Survey based monetization: 3) Ad based monetization: 4) Premium Access ( Vouchers...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-06T11:37:43+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000387185	10	1	0	0

hits	created_at	updated_at	folder_id	tags
49	2020-10-28T14:34:53+05:30	2020-10-28T14:34:53+05:30	81000055515	

title	description	user_id	status	desc_un_html
Services status when power,Ray Cloud or Internet connectivity is down	<p>For the first time setup and services establishment, all the mentioned factors are necessary. After configuration pushed to the AP if any of the mentioned parameters are not...	81023541763	2	For the first time setup and services establishment, all the mentioned factors are necessary. After configuration pushed to the AP if any of the mentioned parameters are not available...

seo_data	modified_at	modified_by
[Nested Data]	2020-10-28T14:46:16+05:30	81023541763

id	position	art_type	thumbs_up	thumbs_down
81000388147	11	1	0	0

hits	created_at	updated_at	folder_id	tags
3	2020-11-24T16:47:22+05:30	2020-11-24T16:47:22+05:30	81000055515	

title	description	user_id	status	desc_un_html
Upload License keys using csv file	<p> </p><p> &;t;/p><p> </p><p> </p><p> </p><h2>Subscription process with license CSV file upload...	81023541763	1	Subscription process with license CSV file upload method: The subscription method is very easy and handy, which barely takes a minute to activate the license keys you have...

seo_data	modified_at	modified_by
[Nested Data]	2022-05-18T16:23:51+05:30	81002203044

id	position	art_type	thumbs_up	thumbs_down
81000395070	13	1	2	0

hits	created_at	updated_at	folder_id	tags
103	2021-08-31T18:26:09+05:30	2022-10-05T19:56:29+05:30	81000055515	{'name': 'Certificate Error'}

name
Certificate Error

title	description	user_id	status	desc_un_html
Regenerating Certificate	<p dir="ltr">Every Ray Appliance uses a 256 bit encrypted certificate to communicate with the Ray Platform on the cloud.&nbsp;</p><p dir="ltr">A...	81002203044	2	Every Ray Appliance uses a 256 bit encrypted certificate to communicate with the Ray Platform on the cloud. A valid certificate ensures highest level of security and compliance. The...

seo_data	modified_at	modified_by
[Nested Data]	2024-03-01T16:10:35+05:30	81084392984

meta_title	meta_description
Ray Certificate Error	Ray Certificate Error

id	position	art_type	thumbs_up	thumbs_down
81000410646	14	1	1	0

hits	created_at	updated_at	folder_id	tags
74	2023-04-12T00:27:27+05:30	2023-04-12T00:27:27+05:30	81000055515	{'name': 'Maximum supported Wi-Fi Clients'}

name
Maximum supported Wi-Fi Clients

title	description	user_id	status	desc_un_html
What is the Maximum number of supported wireless clients for Ray APs	<p> </p><p></p>	81065176467	2	What is the maximum number of supported wireless clients on Ray Wi-Fi Access Points? Frequently Asked Question! In this Ray article, we are going to tackle and answer one...

seo_data	modified_at	modified_by
[Nested Data]	2023-04-12T01:38:29+05:30	81065176467

meta_title	meta_description
What is the Maximum Number of Wireless Clients supported on Ray Wi-Fi Access Points?	This Ray article answers a FAQ about maximum supported Wi-Fi clients on Ray APs.

id	position	art_type	thumbs_up	thumbs_down
81000419352	15	1	1	0

hits	created_at	updated_at	folder_id	tags
26	2025-10-09T11:56:13+05:30	2025-10-09T11:56:13+05:30	81000055515	{'name': 'RMA'}
26	2025-10-09T11:56:13+05:30	2025-10-09T11:56:13+05:30	81000055515	{'name': 'Return Merchandise Authorization'}
26	2025-10-09T11:56:13+05:30	2025-10-09T11:56:13+05:30	81000055515	{'name': 'faulty device'}
26	2025-10-09T11:56:13+05:30	2025-10-09T11:56:13+05:30	81000055515	{'name': 'faulty'}
26	2025-10-09T11:56:13+05:30	2025-10-09T11:56:13+05:30	81000055515	{'name': 'not working'}
26	2025-10-09T11:56:13+05:30	2025-10-09T11:56:13+05:30	81000055515	{'name': 'access point'}
26	2025-10-09T11:56:13+05:30	2025-10-09T11:56:13+05:30	81000055515	{'name': 'GatewayMode'}
26	2025-10-09T11:56:13+05:30	2025-10-09T11:56:13+05:30	81000055515	{'name': 'access point not working'}
26	2025-10-09T11:56:13+05:30	2025-10-09T11:56:13+05:30	81000055515	{'name': 'gateway not working'}
26	2025-10-09T11:56:13+05:30	2025-10-09T11:56:13+05:30	81000055515	{'name': 'vipul meh'}

name
RMA

name
Return Merchandise Authorization

name
faulty device

name
faulty

name
not working

name
access point

name
GatewayMode

name
access point not working

name
gateway not working

name
vipul meh

title	description	user_id	status	desc_un_html
RMA (Return Merchandise Authorization) Troubleshooting Guide: Gateway & Access Point Devices	<div class="OutlineElement Ltr SCXW83442905 BCX0" style="-webkit-user-drag: none; -webkit-tap-highlight-color: transparent; margin: 0px; padding: 0px; user-select: text; clear: both;...>	81106402345	2	RMA Authorization Criteria Prior to initiating the RMA process, it is essential to verify the device's warranty status. Only devices covered under the Premium Hardware Warranty are eligible...

seo_data	modified_at	modified_by
[Nested Data]	2025-11-29T10:09:33+05:30	81106402345